

GOVERNMENT OF HARYANA
OFFICE OF DIRECTOR, TREASURIES & ACCOUNTS
DEPARTMENT, HARYANA
(DATA MANAGEMENT CELL/DMC)
1st Floor, 30-Bays Building, Sector-17C, Chandigarh-160017 (U.T.).
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To

1. All Head of the Departments in Haryana.
2. Registrar General, Punjab & Haryana High Court, Chandigarh.
3. All the Commissioners in Haryana State.
4. All the Deputy Commissioners and Sub Divisional Office (Civil) in Haryana State.

Memo No. TA-HR(DMC)/Prog/2022/130-133

Dated: 28/01/2022

Subject: - Regarding Annual Maintenance Contract (AMC) of Signature on Fly Solution using e-Token for IFMS, Haryana.

Your kind attention is invited on the subject noted above.

As you aware that the State Government has introduced Digital Signature for preparing all kinds of bills on e-Billing system from 2017. M/s Bit4id India Pvt. Ltd. was appointed as authorized vendor by HARTRON for Supply of Digital Signature (e-Token) to all Drawing & Disbursing Officers (DDOs) of the State. As of now, more than 9,000 Digital Signature (e-Token) has been issued by the authorized vendor on the Rate Contract (R.C.) issued by HARTRON from time to time with a warranty period of 2 years.

Signing of Annual Maintenance Contract (AMC), after end of warranty period was engaging the attention of the Department from quite some time since the vendor was asking for Annual Maintenance Contract (AMC) for uninterrupted services to the Drawing & Disbursing Officers (DDOs) of the State. Now, Department has purchased Annual Maintenance Contract (AMC) through HARTRON on behalf of all the Departments of the State for active Dongles (whose warranty period has expired) which is valid upto July 2022. Following services have been included under Annual Maintenance Contract (AMC):-

- (i) Issuance of Domain Licences to e-Billing system for seamless integration of e-Token.
- (ii) Support for DSC/dongle related issues of all the IFMS applications to all the DDO's.
- (iii) Monitoring the logs and troubleshooting from time to time to avoid/resolve any issues in the service running.
- (iv) Service related to issuance of new dongles.
- (v) Services for replacing of certificates of e-Token.

In case of any difficulty in the above services, Departments may contact Ms. Shivani, Mobile No. 8375833588 & 8375005591 & e-mail: bit4idindia@gmail.com and Ms. Neetika, Mobile No. 9582203731 & e-mail: bit4idhelpdesk@gmail.com. These instructions may kindly be brought into to the notice of all concerned in your Department. This instruction can also be downloaded from the website of Treasuries & Accounts Department i.e. www.hrtreasuries.gov.in.

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Joint Director (DMC)

**for: Director, Treasuries & Accounts
Department, Haryana, Chandigarh**

Dated: 28/01/2022

Endst No. TA-HR(DMC)/Prog/2022/134-138

A copy is forwarded to the following for information:-

1. Sh. Managing Director, HARTRON Sector-17, Chandigarh.
2. Sh. Deepak Bansal, State Informatics Officer (SIO), NIC, Haryana.
3. Sh. Jagdish Mehendiratta, Technical Director, NIC, Haryana.
4. All Treasury Officer in the State of Haryana.
5. Director, M/s Bit4id India Pvt. Ltd., 201-D, Block, Sushant Lok 2, Sector 57, Gurgaon, Haryana-122002.

[Signature]

Joint Director (DMC)

**for: Director, Treasuries & Accounts
Department, Haryana, Chandigarh**