Visit of Ms. Sharmistha Dasgupta, DDG & State Coordinatorto Madhya Pradesh



Ms. Sharmistha Dasgupta, DDGand State Coordinator, undertook a visit to Bhopal from November 10 to 12, 2026. The three-day visit was marked by a series of engagements with senior government functionaries, review of key ICT infrastructure & e-Governance initiatives, interactions with senior officials of State and Districts, and knowledge-sharing sessions on emerging technologies, particularly Artificial Intelligence (AI) and Machine Learning (ML).

The visit provided an important opportunity to assess the progress of ongoing digital initiatives in the State, understand theexpectations and requirements of various departments, explore avenues for strengthening technology-enabled governance, and identify opportunities for leveraging emerging technologies to enhance the delivery of public services.

Day 1: Review of ICT Infrastructure and Institutional Engagements

1. **Welcome at airport by**Sh. Sunil Jain, SIO, Ms. Sunita Jain, GM (NICSI), Sh. Rakesh Jain, Sr. Director (IT) and sh. ML Ahirwar, DIO, Bhopal extended a floral welcome at Airport.



2. **Immigration, Visa, Foreigners Registration & Tracking (IVFRT) Project at Bhopal Airport.** Sh. Prashant Karole, Director (IT), NIC and OIC IVFRT Project briefed about the activities and plans of the IVFRT unit.

3. **Proposed National Data Centre:**

   Ms Dasgupta inspectedthe proposed site for National Data Centre at IT Park, Bhopal.



4. **Software Technology Parks of India (STPI) at IT, Park, Bhopal**

   Sh. Ravi Verma, Director (STPI), Bhopal welcomed the NIC team and briefedabout the activities of the STPI. The team explored the possibilities of collaboration of STPI and NIC.



5. **NICDistrict Centre, Bhopal:**

   Sh. ML Ahirwar briefed about the activities and services being offered by NIC district centre to district administration and office of Divisional Commissioner.



6. **NIC Centre, State Secretariat:**

   Sh. Dharmendra Jain, Sr. Director (IT) briefed about the services being extended by NIC State Secretariat Centre to CM office, CS office and State Secretariat.

7. **State Secretariat Network Operations Centre**:Ms. Vibha Kurelay, Scientist 'C' briefed about the 6500-node LAN set-up at State Secretariat Centre and its operations and monitoring from a dedicated NoC.



8. **National Knowledge Network (NKN)- PoP** – Sh. Rakesh Jainbriefed aboutNKN infrastructure and services being provided by NKN team.



9. **Vindhyachal Bhawan Network Operations Centre (NoC)**:Mr Pradeep Ahirwar, Scientist 'D'briefed about the 3500-node LAN set-up and network connectivity to over 20 directorates / offices ofGoMPlocated at Vindhyachal Bhawan.

The day's programme concluded with visit to NIC, MP State Centre at Satpura Bhawan, completing a comprehensive schedule of institutional and infrastructure engagements.

Day 2: Engagement with Government Leadership and Review of e-Governance Projects

The second day of the visit focused on strengthening collaboration with the State Government and reviewing the progress and future potential of ongoing e-Governance initiatives.

1. **Madhya Pradesh Vidhan Sabha:**

Meeting with Honourable Speaker Sh. Narendra Singh Tomar.

Ms Dasgupta, Sh. SunilJain, Ms Sunita Jainand Team of NIC & NICSI had a detailed meeting with theSpeaker and senior officials of the Vidhan Sabha. The Speaker appreciated the ICT services being offered by NIC to MP Vidhan Sabha and reviewed the status of the National eVidhan Application (NeVA) project being implemented by NIC and NICSI.

The Vidhan Sabha Officials raised a few requirements and explored the possibility of use of AI for various use cases.



अध्यक्ष नरेंद्र सिंह तोमर ने एनआइसी के अफसरों के साथ की चर्चा

विधायकों के प्रश्नों को छोटा व व्यवस्थित बनाने एआइ से लैस होगी मप्र की विधानसभा

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भोपाल. पेपरलेस कार्यप्रणाली के साथ अब मध्यप्रदेश की विधानसभा आर्टिफिशियल इंटेलिजेंस (एआइ) से लैस होगी। एआइ के माध्यम से विधायकों के लंबे प्रश्नों को छोटा और व्यवस्थित करने, प्रस्तावों, जवाबों आदि को समराइज करने, बड़े विधेयकों और प्रस्तावों आदि की समरी बनाने में इसका उपयोग किया जा सकता है। विधानसभा अध्यक्ष नरेंद्र सिंह तोमर ने बुधवार को विधानसभा में नेवा और एनआइसी के अधिकारियों के साथ बैठक की। इसमें विधानसभा एवं सदन को आधुनिक बनाने पर मंथन हुआ।



नेवा और एनआइसी की आरएंडी टीम के साथ विधानसभा अध्यक्ष नरेंद्र सिंह तोमर।

विधानसभा की प्रक्रियाओं को सरल बनाने पर जोर

विस अध्यक्ष तोमर ने नेशनल ई-विधान एप्लिकेशन तथा एआइ के प्रभावी उपयोग और भविष्य की संभावनाओं पर चर्चा की गई। एनआइसी के अधिकारियों ने एआइ के उपयोग का डेमो दिया। इसमें प्रश्नावली में बड़े प्रश्न आने पर एआइ के माध्यम से उन्हें संक्षिप्त करने की प्रक्रिया बताई गई। बैठक में एआइ से विधानसभा की विभिन्न प्रक्रियाओं और कार्यों को सरल, प्रभावी और स्वचालित बनाने के पहलुओं पर चर्चा हुई। नेवा फंक्शन में दिक्कतों की जानकारी भी ली गई।

Tour of Legislative Assembly complex:

Sh. Rajendra Patel, Joint director (IT) conducted a tour of Legislative Assembly complex and the House and explained the ICT services and operations of theassembly.



2. Meeting with Senior Government Officials of the Government of Madhya Pradesh

Ms. Dasgupta subsequently held interactions with senior officials at Mantralaya, including the Principal Secretaries of Home, Information Technology, the office of the Chief Minister, and Labour. These interactions provided an opportunity to understand departmental priorities, discuss the role of NIC in supporting the State's digital governance agenda, and explore areas where technology interventions could create greater value.

Her meeting with the Principal Secretary, Labour, was particularly marked by a warm and cordial exchange, reflecting the positive relationship and mutual appreciation between the two officials.



Meeting with Sh. M. Selvendran**, Principal Secretary (S&T) and General Administration Department, GoMP.**



Meeting with Sh. Sanjay Shukla, the Principal Secretary (Home), GoMP.



Meeting with Sh. Kaushlendra Vikram Singh, Secretary to (Chief Minister)



Meeting with Sh. R. Raghuraj, Secretary (Labour), GoMP

3. Review Meeting with Senior officers of NIC, MP State Centre

A major highlight of the day was the meeting with senior officers of NIC, MP State centreduring which officers made presentations on their respective e-Governance initiatives, services and projects. The presentations covered the key features, stakeholders, implementation initiatives and operational aspects of important State-level digital platforms.



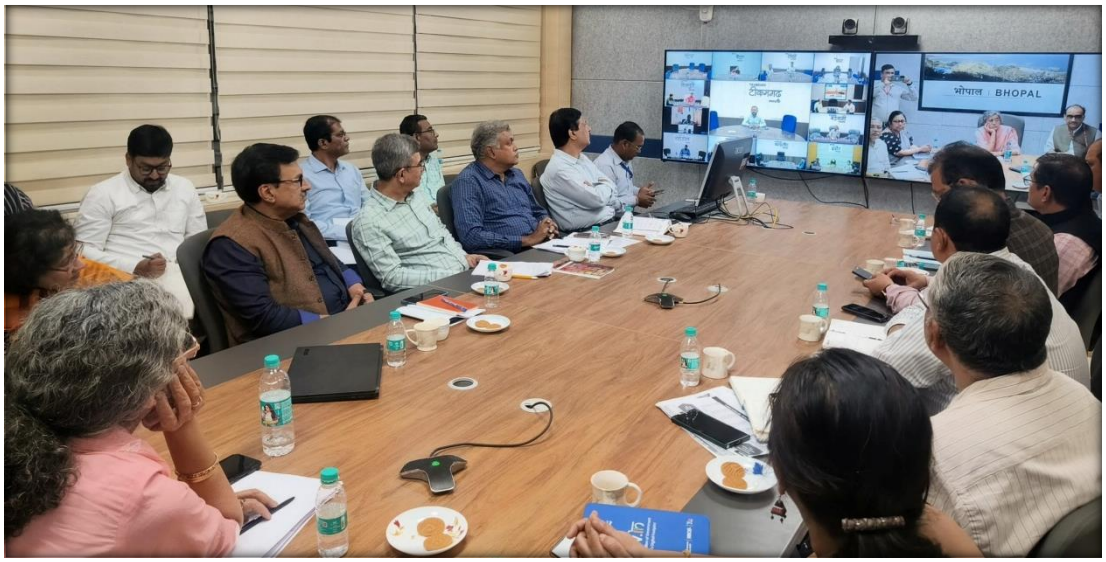


The presentations facilitated a constructive discussion on identifying new avenues for enhancing the value and effectiveness of these projects by leveraging AI and other emerging technologies. Ms. Dasgupta emphasised that established e-Governance platforms should not remain limited to their existing functionalities but should continuously evolve through the adoption of emerging technologies.She particularly highlighted the potential of AI to augment existing systems, improve decision-making and deliver greater value to the Government.

4. Review Meeting with officers of NIC, DistrictCentres.

A Video Conference based review was conducted with NIC officers posted at district centres. The officers presented the activities and services being offered by NIC district officers to the district administration. The interaction provided valuable insight into the practical application of technology at the grassroots level and the role played by NIC District Centres in facilitating digital governance.





Ms Dasgupta advised all officers to upgrade their software development competencies, actively undertake development-oriented projects, and collaborate with the State Centre's software development teams to gain hands-on exposure to live, enterprise-grade applications.

Day 3: Knowledge Sharing on Artificial Intelligence and Machine Learning

The final day of the visit featured a knowledge-sharing session conducted by Ms. Dasgupta on emerging technologies.

During the session, she introduced participants to important concepts and applications of Machine Learning and overed various AI tools developed or made available within NIC. The discussion highlighted the growing relevance of Artificial Intelligence in transforming governance processes, improving operational efficiency and enabling more intelligent digital solutions.

The session encouraged officials and technical teams to explore these capabilities and progressively integrate AI-assisted approaches into their work.





The visit concluded with a felicitation ceremony, followed by Ms. Dasgupta's departure from Bhopal.





Strengthening the Digital Governance Vision of Madhya Pradesh

The official visit of Ms. Sharmistha Dasgupta was significant in reinforcing NIC's commitment to supporting the digital transformation initiatives of Madhya Pradesh. Through her interactions with senior government functionaries, departmental leadership, district officials and NIC personnel, the visit provided a comprehensive perspective on the State's ongoing ICT initiatives, institutional requirements and future technology priorities.

The emphasis on moving beyond conventional e-Governance applications towards intelligent, AI-enabled and data-driven systems emerged as an important theme throughout the engagements. The discussions underscored the need for continuous innovation, stronger institutional collaboration and the adoption of emerging technologies to enhance the effectiveness of government services.

The visit was facilitated by the NIC Madhya Pradesh State team, led by **Mr. Sunil Jain, Scientist G, DDG and State Informatics Centre**, along with **Ms. Arpita Burman, Scientist F and Additional State Informatics Centre (State)**, **Mr. Verghese Abraham, Scientist F and Additional State Informatics Centre (District)**, and **Mr. Rahul Kumar Chatterjee, Scientist F and Additional State Informatics Centre (District)**.

The three-day programme concluded on a constructive note, reaffirming the importance of technology-led innovation, collaboration with government departments and capacity building within NIC. The insights and directions shared during the visit are expected to provide further impetus to the evolution of e-Governance initiatives in Madhya Pradesh, with a renewed focus on leveraging Artificial Intelligence, Machine Learning and advanced digital technologies for more efficient, responsive and accountable governance.