

NATIONAL INFORMATICS CENTRE

Madhya Pradesh State Centre, Bhopal

Ministry of Electronics & Information Technology
Government of India

State Profile



April, 2023

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Madhya Pradesh State

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 एन आई सी National Informatics Centre	Support to main Offices	 Digital India Power To Empower
Office/ Organisation Name	Application Name	
Rajbhawan	Computerization of Raj Bhavan Madhya Pradesh	
M.P. Vidhan Sabha	NeVA (National eVidhan Project)	
CM Office	CM Dashboard, CM MIS, Meeting Management, VC Services etc	
Mantralaya	GAD, Commercial Tax & Excise, Transport, Food & Civil Supplies, Labour, Health, Home, Woman & Child Development, Science & Technology,	
Public Service Management	MP Lokseva - Unified Service Delivery Portal of Government of MP (Formerly MPeDistrict), CM Dashboard, VACHAN-PATRA	
Social Justice Department	Social Security Services	
MP Rural Road Development Authority	eMarg, APMS, GeoReach	


Awards Won by NIC Madhya Pradesh



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National Informatics Centre

Accolades/ Awards



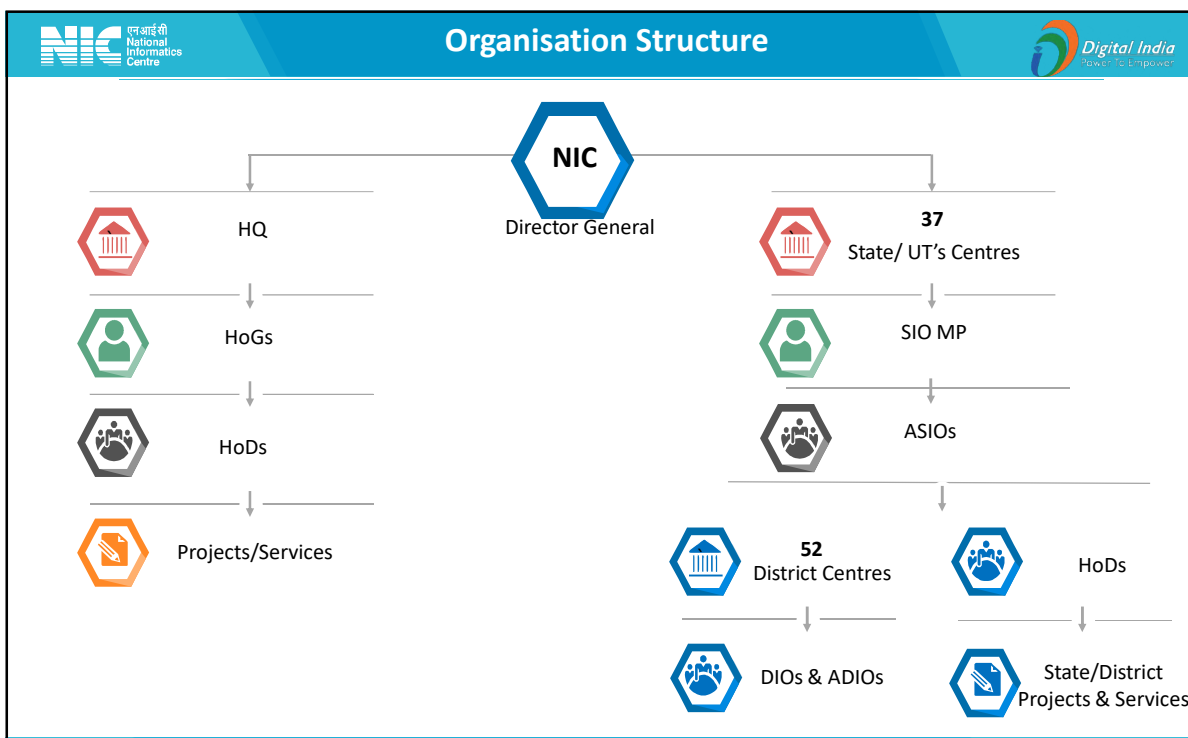
Digital India

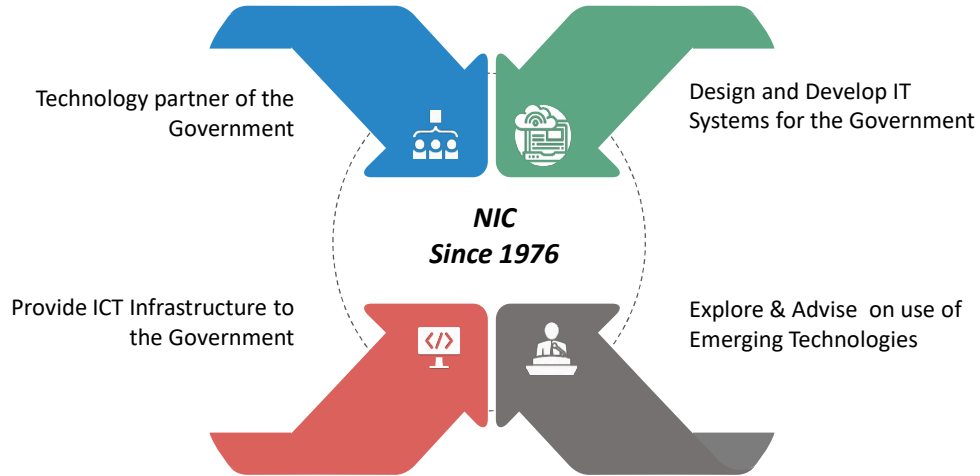
Power To Empower

Sl.No.	Award Name	Year	Project Name Recognition & Description
1	CSI SIG eGovernance Award of Appreciation-2022	2022	MP Farm Gate App received 20 th CSI SIG eGovernance Award of Appreciation-2022
2	20th CSI SIG e-Governance award of Excellence 2022.	2022	GeoReach project won 20th CSI SIG e-Governance award of Excellence 2022. It was developed for MPRRDA, GoMP. This project is also appreciated by world bank organization recently.
3	ELETS INNOVATION AWARDS under Digital Governance	2022	GePNIC – MP Tenders project has received selected for ELETS INNOVATION AWARDS under Digital Governance and sub-category 'Others' .
4	Silver National eGovernance Award	2022	eMARG bagged Silver National eGovernance Award under category Excellence in Government Process Re-Engineering for Digital Transformation conferred by DARPG, GoI.
5	19th CSI-SIG Award 2021 “Award of Recognition”	2022	Online processing of performance appraisals (APARs) for State Health Services, Govt. of Madhya Pradesh
6	19th CSI SIG eGovernance Award 2021	2022	eMARG (electronic Maintenance of Rural Roads under PMGSY)
7	19th CSI-SIG Award 2021 “Award of Recognition”	2022	Project/Audit Process and other Services in the Department of Cooperation, M.P.’
8	19th CSI-SIG Award 2021 “Award of Appreciation”	2022	GePNIC – Tender Madhya Pradesh - The Madhya Pradesh Government eProcurement System
9	Technology Sabha Award	2022	GePNIC – MP Tenders project has received Technology Sabha Award under IoT category, Award
10	Skoch Silver Award	2021	eMANDI and eANUGYA
11	SKOCH Gold	2021	The eMARG won the prestigious SKOCH Gold Award under the category Excellence in Governance
12	Gems of Digital India	2021	The eMARG won Gems of Digital India Award 2020 (Analyst’s Choice) for excellence in eGovernance.
13	18Th CSI-SIG Award 2020	2021	eOffice MMP Implementation for Govt. of Madhya Pradesh
14	CSI SIG eGovernance Award of Recognition 2021	2021	Audit Process and Other Services in the department of Cooperation, MP

[Awards Since 2021]

[Awards Since 2021]



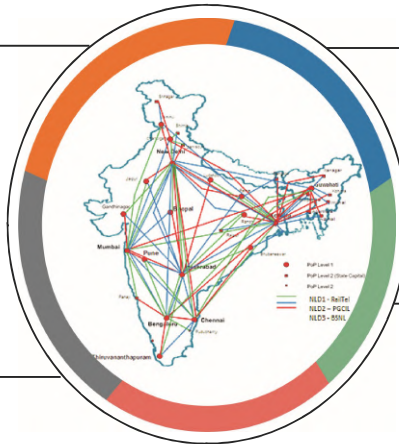


National long distance **high speed** (multiple 10 Gbps) leased data circuits to state capitals

Connectivity from **State Capitals to Districts** using 34/100 Mbps/ 1Gbps leased circuits

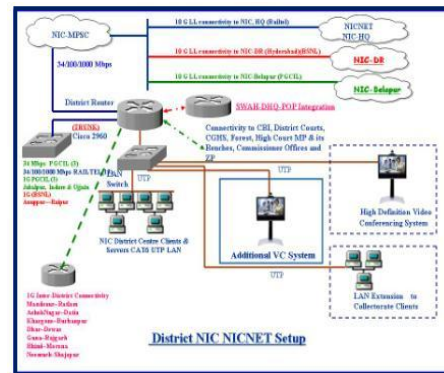
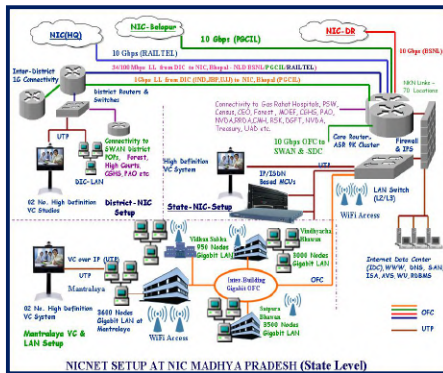
Secure access through **VPN and Secure Wi-Fi Services**

Connects **National Data Centres** on high-speed network



- ✓ RAILTEL (10 Gbps to NIC-HQ)
- PGCIL (10 Gbps to NIC-Belapur)
- BSNL (10 Gbps to NIC-DR Hyderabad)
- BSNL 100 Mbps - 18 Districts
- BSNL 34 Mbps - 33 Districts
- PGCIL 34 Mbps redundant bandwidth at 03 DHQ

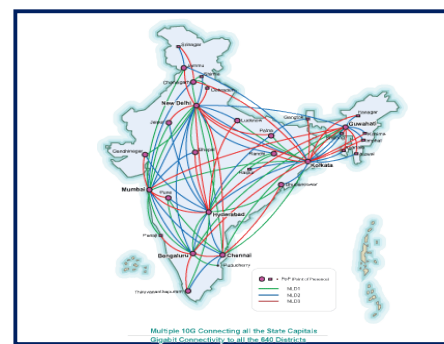
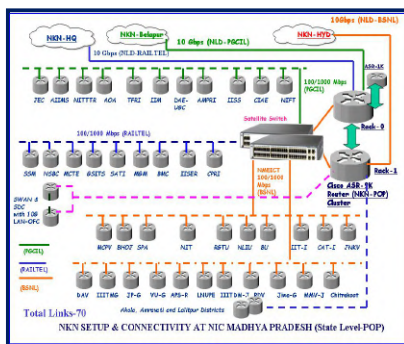
- RAILTEL 34/100/1000 Mbps redundant bandwidth at 13 Districts
- BSNL 1Gbps connectivity at Anuppur from Raipur
- 1G Inter-district connectivity at 14 Districts
- PGCIL 01 Gbps to Indore, Ujjain & Jabalpur Division Districts
- 24x7 Support



Connecting Knowledge Institutions Multi-gigabit connectivity

- 10 Gbps Backbone Connectivity with Super CORE
- 1Gbps Connectivity to 20 Institutions
- 100 Mbps Connectivity to 50 Institutions
- SWAN and SDC Integration at SHQ and DHQ

- Virtual Class Room – MANIT, IISER, GMC Bhopal
- 10 Gbps connectivity to SWAN and SDC with Failover
- Total effective utilization of approx. 8~9 Gbps (NIC and NKN)
- Inter-State NKN connectivity
- 24x7 Support at NKN POP



Saves precious time/expenditure and Safeguards unpleasant transit incidents

Grass Root Level Interaction

Two way Interaction with beneficiaries of Various Government Schemes

Virtual Interaction

Ladli Bahna Yojna, Mahilla Samellan, Distribution of Bhu-Adhikar Patta, Bhoomi Pujan of various PM Schemes under Ayushman Bharat Infrastructure Mission, Civil Service Day etc.

Webinars/Virtual Trainings

Transport Project and IRAD

Low-cost virtual learning facility to **Grass Root levels** for Collaborative Knowledge Transfer, Capacity Building, Training and Skill Development

Major Users

Governor House, Chief Minister Office and Residence, Chief Secretary Office. Ministers, Secretaries, DGP, Election and 60+HoD Departments

Webcast Sessions



150+

VC Studios



49+

**VIP VC Sessions
In April 2023**

**NIC MP is Highest Utilizing
State of VC services**

203+

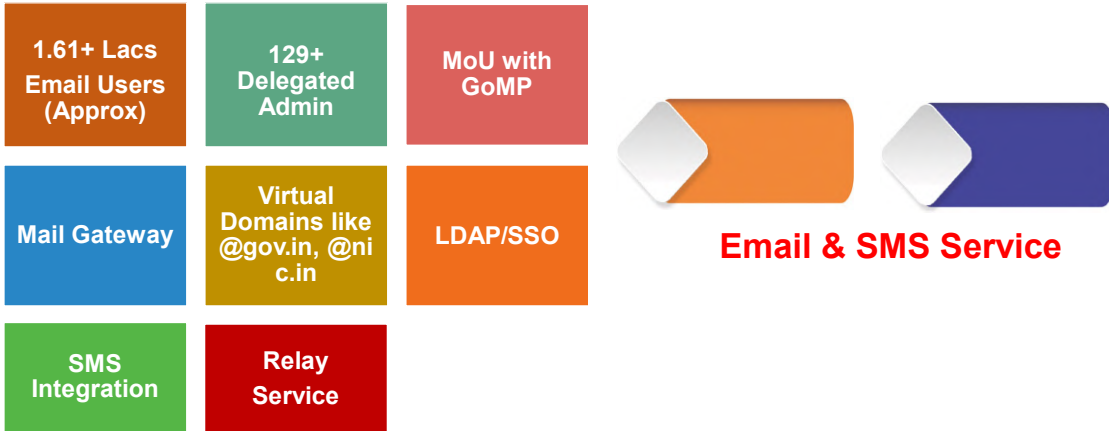
**VC Sessions
in April 2023**



200+

**Cloud based VC
Sessions in April
2023**

NIC MP also Coordinating for various Outdoor events of various High Level Dignitaries



- Establishment of National Data Centre (NDC) of NIC at Bhopal is under process.
- CoECT Client site is ready & Client infrastructure is received & installed.
- CoECT Server infrastructure is under process .

- Servers :34 +
- Storage : 150TB
- Tap Library: LTO6

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NIC MP State Cloud

Digital India
Power To Empower

NIC MP State Cloud launched in 2017

Quick Deployment of
Digital India
Initiatives

Optimal utilization of
ICT resources

Enhancement of
existing e-Governance
Initiatives

Encouraged
standardized platforms
and products

Expedited cloud adoption
in the Government

No. of Virtual Machines Allocated :135

No. of Users On boarded : 62

No. of Applications On boarded: 33

Important projects hosted on the NIC MP State Cloud

सामान्य प्रशासन विभाग
मध्यप्रदेश शासन

MP-eSamiksha

Board Of Revenue Madhya Pradesh
मध्य प्रदेश राजस्व मण्डल

सामाजिक सुरक्षा पोर्टल

TIEMEDICINE

जन आकांक्षा - सुशासन की एक पहल
An initiative for Good Governance

eMARG

नियोजक सुविधा पोर्टल
मध्यप्रदेश

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Sandes (Government Instant Messaging System -GIMS)

Digital India
Power To Empower

Broadcast and Notification Facility

Sandes Web for Desktop/Laptop

Invite Govt. or public user

Disappearing messages, display/
hide read receipt and status

Compliance to intermediary
guidelines

Mobile based **Self-Registration** for
Govt. and public user

Linked to **Aadhaar**

One to One & Group messaging,
Audio and Video Call

Integration with egov application
(NIC email, DigiLocker, e-Office
etc.)

Service delivery
(MANREGA,IRCTC etc.)

Sandes
Government
Instant Messaging App

Sandes (GIMS): Present Status

POC by **Melty, CBI, MHA, MEA, MOF, Gujarat Police, Dept. of Posts, PESB, National Police Academy, Indian Railways, Indian Navy, Indian Army, National Security Council Secretariat (NSCS), Ministry of Jal Shakti and various State Govts**

1000+ Registered users

<https://www.sandes.gov.in>

GET IT ON
Google Play

Download on the
App Store




S3WaaS (Secure, Scalable and Sugamya Website as a Service)

Coverage of S3WaaS @ NIC MP :

- All 52 District Websites Migrated on S3WaaS.
- All 10 Divisional Website Migrated on S3WaaS.
- MP State Portal & MP Districts Portal Migrated on S3WaaS.
- Department Websites Migration on S3WaaS proposal sent to state government.







Accessible Themes



18 Languages



Govt entities at all levels



Certification Scheme





Centrally managed



Sustainable Ecosystem




Smart process re-engineering






Service Desk and AEBAS

भारत सरकार | Ministry Of Electronics & Information Technology, Government Of India



1800 111 555





REGISTER YOUR COMPLAINT
Kindly provide your contact details here

Enter mobile number

OR

Enter email address

Submit

Services


- Mail Messaging
- NICNET/NKN
- VC
- Anti Virus
- Wi-Fi
- AEBAS
- Security
- Cloud
- Data Center
- SMS Gateway
- DNS
- WWW

597+

Service Desk Calls
April 2023

500+

Total AEBAS Supported
Organizations (GoMP/GoI)



May I help you!



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eMARG - Road to Rural Digital Transformation

Digital India
Power To Empower

e MARG

electronic Maintenance of Rural Roads under PMGSY

**eMARG amongst
75 digital
solutions of NIC**

Functional Features

- Easy On-boarding
- Roles-based scope/services
- Online bills & Payment
- Inspections using Mobile App
- Comprehensive Dash Board
- SMS/Email alerts
- Open Web technologies

PRADHAN MANTRI
GRAM SADAK YOJANA

Impact

Efficient
monitoring
& evaluation

Reduced delay
& cost

Ease of doing
business

Improved
quality of roads

Enhanced
standardisation

Increased
transparency

Enterprise e-Gov solution by NIC for M/o RD

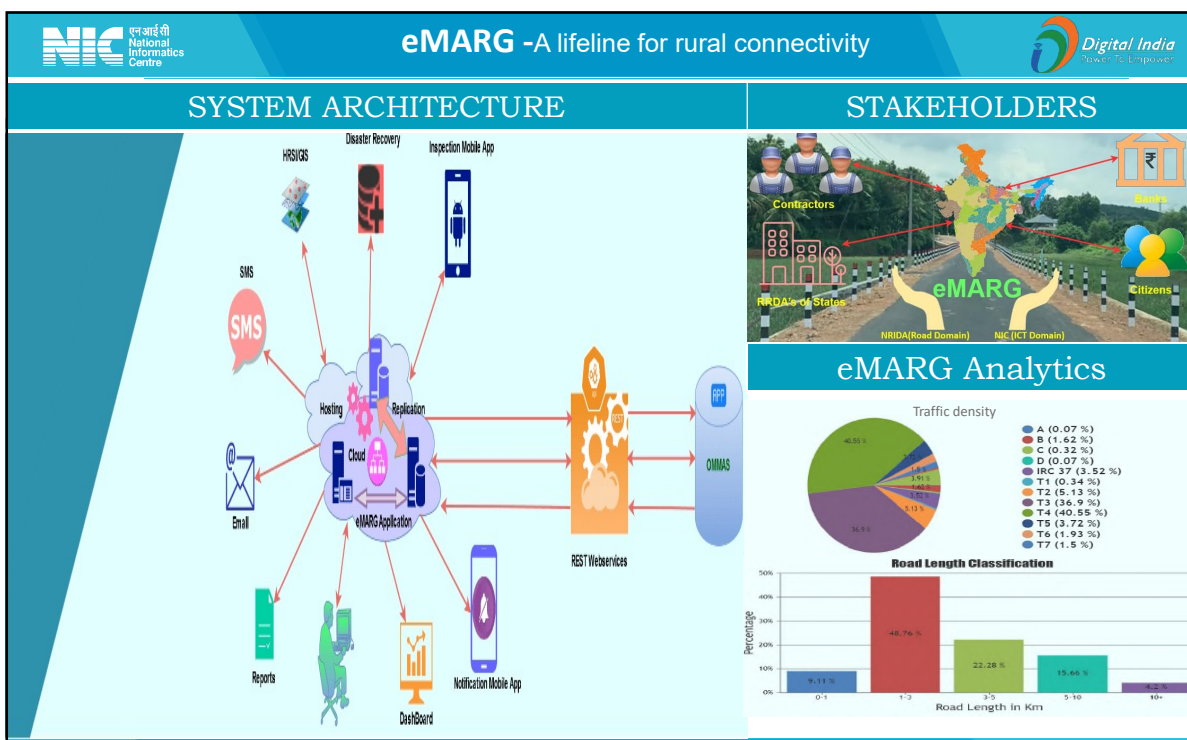
<https://emarg.gov.in>

<p style="font-weight: bold; font-size: 1.2em;">2387 Crore</p> <p style="font-size: 0.8em;">Payment Disbursed</p>	<p style="font-weight: bold; font-size: 1.2em;">17.05 Lakh</p> <p style="font-size: 0.8em;">Inspection Conducted</p>	<p style="font-weight: bold; font-size: 1.2em;">10.81 Lakh</p> <p style="font-size: 0.8em;">Bill Processed</p>	<p style="font-weight: bold; font-size: 1.2em;">2.82 Lakh KM</p> <p style="font-size: 0.8em;">Road covered</p>
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Awards : National e-Governance, CSI SIG eGovernance, Gems of Digital India & SKOCH Gold

G2G, G2B, G2C	Machine Learning, GIS & Remote Sensing	3 M Technology (Mobile, Mail, Messaging)	Cryptography, SSL & Digital Signature	Android based Mobile Apps	Implemented in 30 States
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eMARG Inspection App

Digital India
Power To Empower

- Available on Google Play Store
- 17.05 Lakhs onsite inspection Conducted
- Enforce Inspection on randomly selected chainage to bring utmost transparency
- Facilitate Alert/ Notification
- Feature to upload Geo-referenced image
- GPS-based Date & Time stamping
- Works in offline mode
- Acquire location information from multiple sources by using Fused location provider

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eMARG Notification App

Digital India
Power To Empower

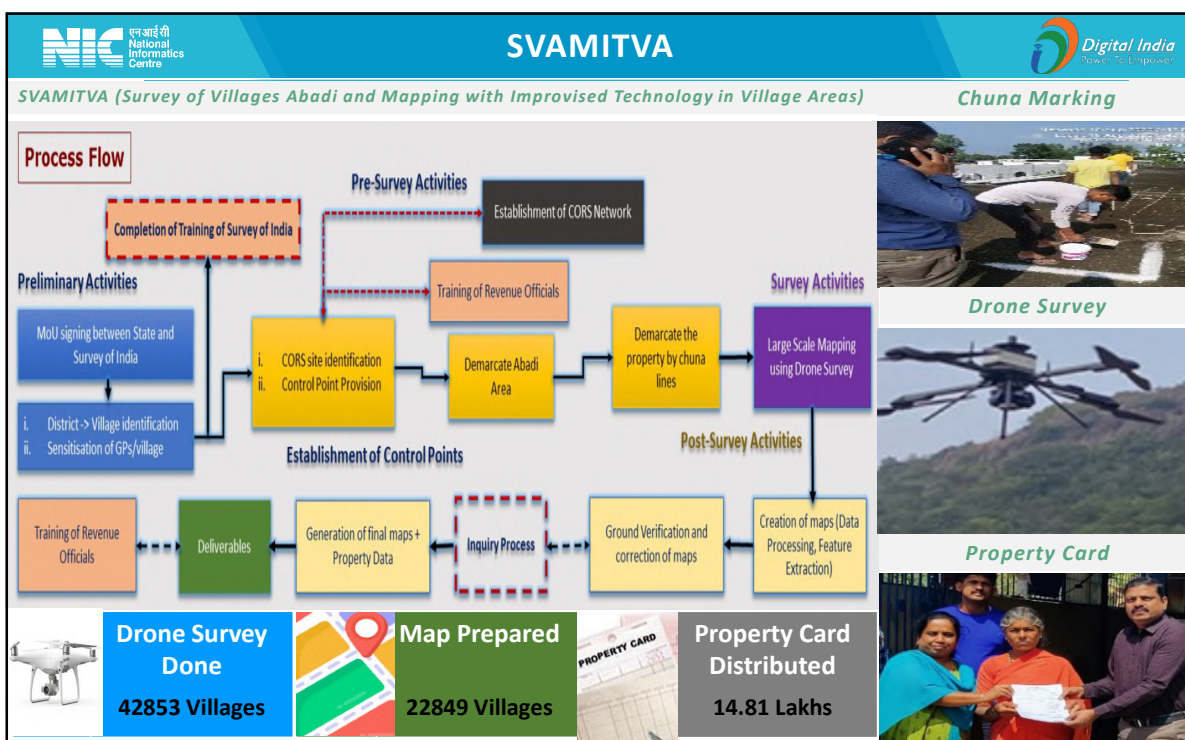
Available on Google Play Store

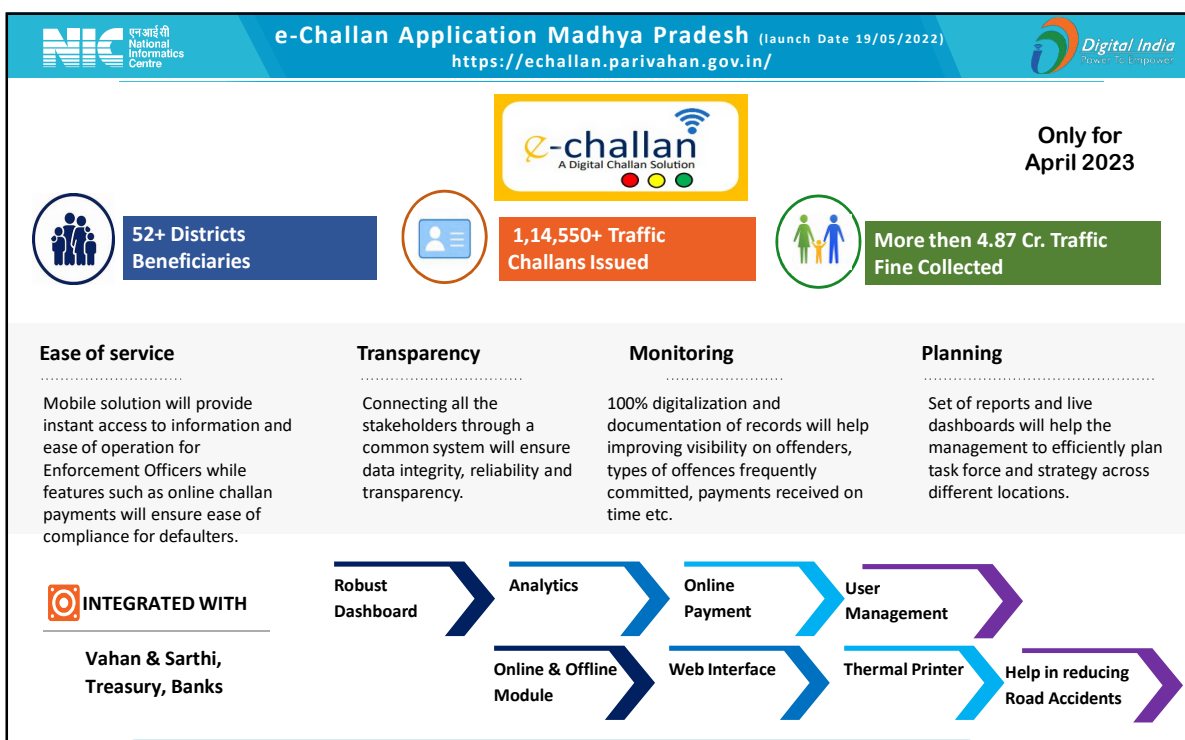
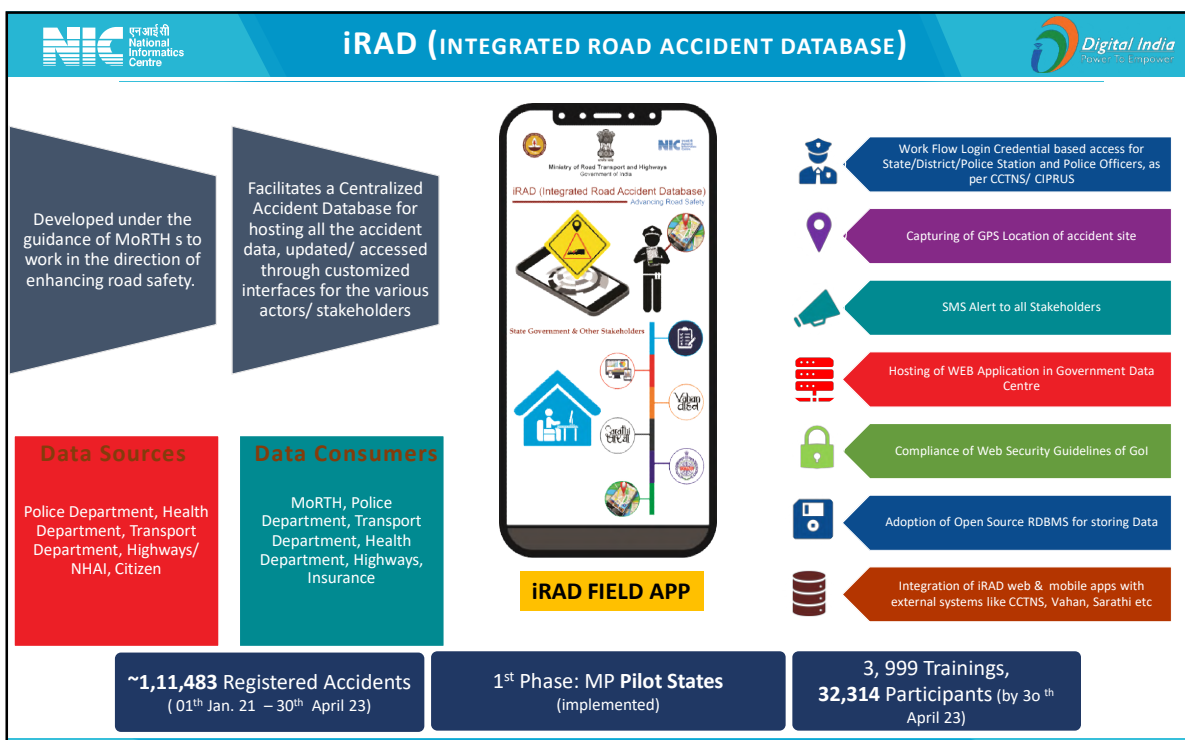
Facilitate Alert/ Notification

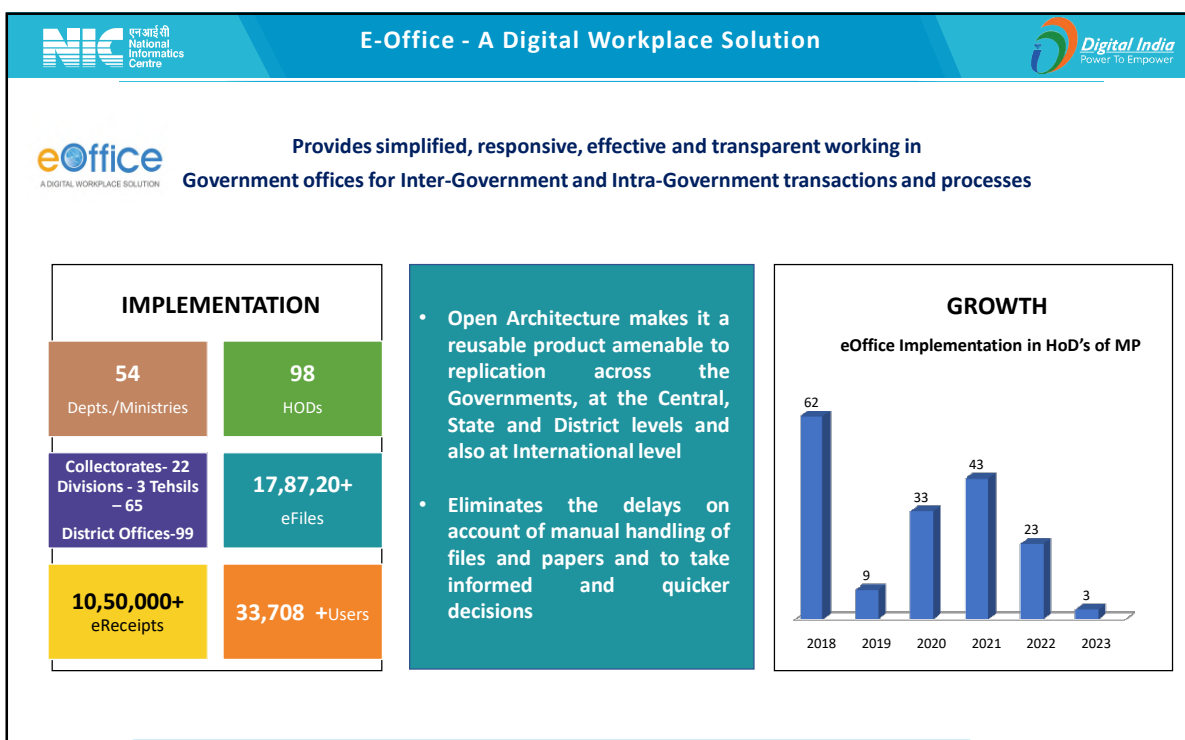
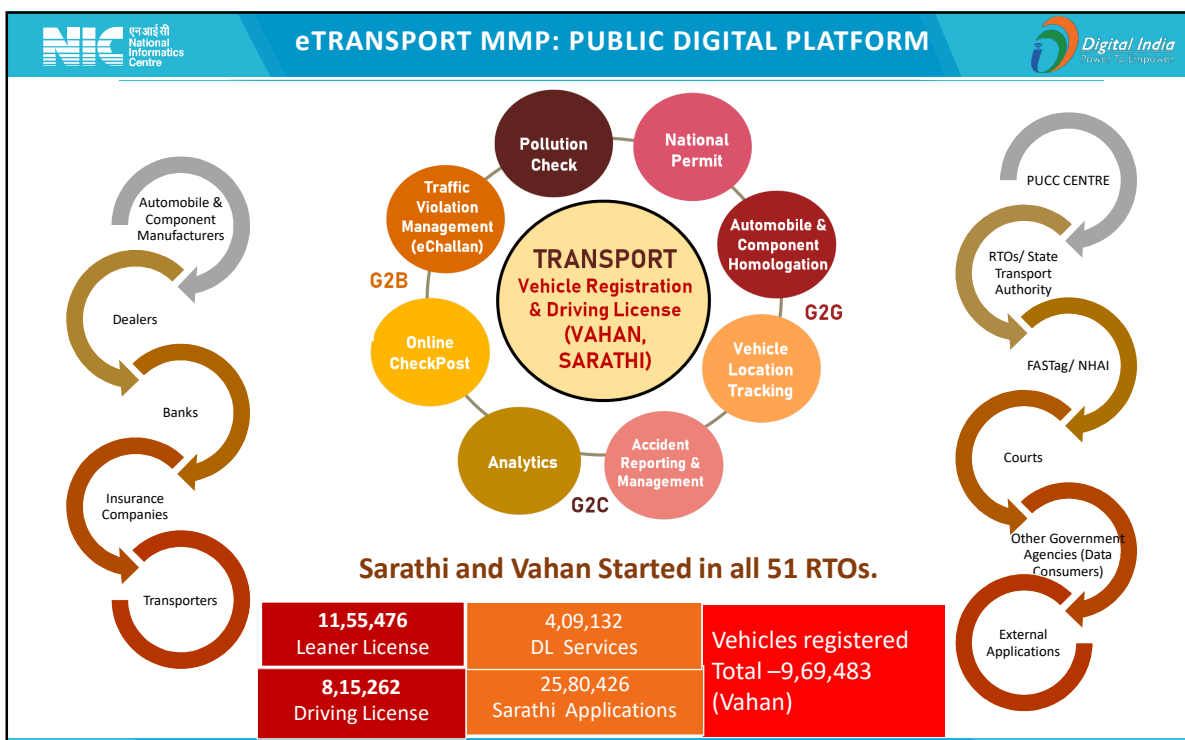
Instant delivery of messages through internet

Alternative and reliable solution for priority messages like OTP/ Alert

Cost saving solution







Streamlining the process of filing and processing of APARs electronically and also the DPC process

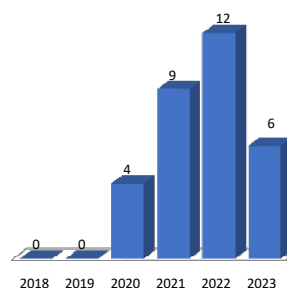
IMPLEMENTATION

33 State Services	23055 Users
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- Enables Service Controlling Authorities to monitor the status such as Officers Posted, Pendency at various levels, APARs Processed and Closed, etc.
- Streamlines the DPC process by providing various data analytics reports such as grading, domain specialization reports etc.

GROWTH

SPARROW Implementation in MP



Implemented as Central Public Procurement Portal
Guided by Government of MP since 2018

Total Tenders from April, 2023 – 8155
Value of Tenders from April, 2023 – ₹ 12689 Crore
Average/Month – 8155 Tenders / worth Rs 12689 Crs

Salient Features of GePNIC®

- Real time Tender Information of all organisations PAN India in CPP portal
- Certified and Audited by World Bank, Asian Development Bank and STQC.
- Facilitates Preference for MSME, StartUPS in eReverse Auction and Tenders.
- Global Tenders.
- Integration with GeM, various SAP/SRM, Works Management System of Odisha.
- 35-40 % of online procurement of India is thru this platform.

Implementation Status of mptender.gov.in Portal

Sn	Particulars	Status
1.	Implementing Agency in MP	MPSEDC
2.	Year of Start	November 2018
3.	Total Tenders Published	3,01,416 till April, 2023
4.	Tenders Value (Rs. in Cr.):	6,44,974 Cr.
6.	Total No. of Department users	7428
7.	Total No. of Bidders	55152
8.	Total No. of Live Tenders	5818 Active Tenders

eAuction India (<https://eauction.gov.in>)

Single comprehensive platform which facilitates to cater to various kinds of auctions, more features are being added.

Enables Excise Dept. (MP) to generate actionable information for effectively dealing with spurious intoxicants for safeguarding public health.

KEY SERVICES

License Management	Issuance of Permit and realisation of revenue
Track & Trace and Enforcement Management	Import/Export and Transport management
Inventory Management	Court Case Monitoring

Current Status

Customization as per Excise Policy of Madhya Pradesh Government is in progress.

Development work is almost completed. Security Audit and Treasury Integration is also completed.

7 Modules – Manufacturing Module, FL10A/10b, CL, FL, Hologram and Label Registration rolled out. The system is configured as per new excise policy for 2023-24. Heritage Liquor Module Development is in progress.

KEY SERVICES

Automated Supply chain Management	360 degree profile of license, Permit and Pass
Reduction in delivery time by 90%	Reconciliation of every drop of Spirit
Home Delivery of Packaged Liquor	Pendency Check at all levels

E-Taal

Quick Analysis of Digital Transactions Numbers

E-Taal is a web portal for dissemination of e-Transactions statistics of National and State level e-Governance Projects including Mission Mode Projects. It receives transaction statistics from web based applications periodically on near real time basis

210
Total Number of e-Services Integrated

Yearwise No of Transactions (in Thousands)

Year 2020	Year 2021	Year 2022	Year 2023
132521	228987	822509	505644

Jeevan Pramaan

Digital life certificate for pensioners

I have submitted my Digital Life Certificate on Jeevan Pramaan



3,05,100

DLCs generated since inception

57,841

DLCs successfully processed in 2021-22

60,889

DLCs generated since Nov, 2022

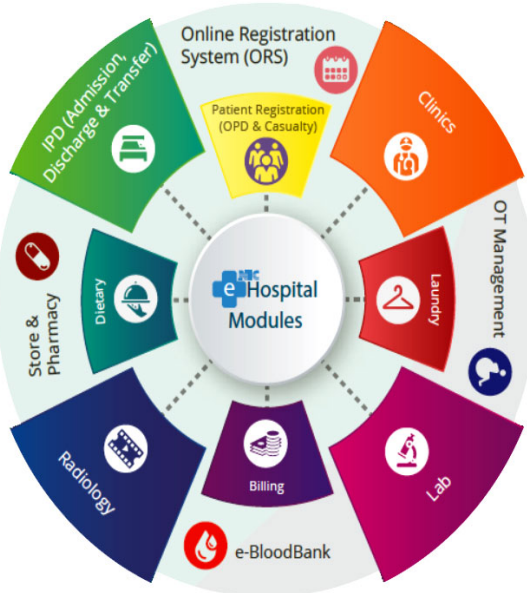
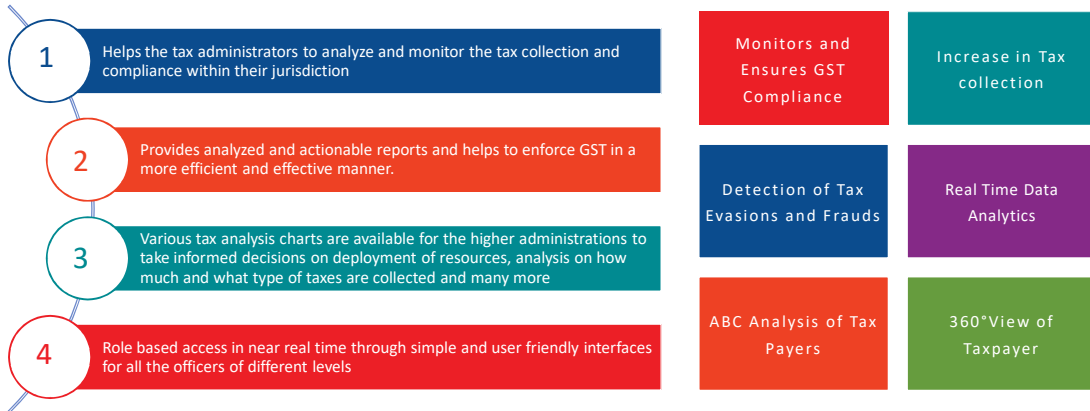
DARPAN – Dashboard for Analytical Review of Projects Across Nation



The DM dashboard portal has been launched in 31 districts of Madhya Pradesh

An online system for processing of back-end activities related to GST system

GST Prime
NIC-GST Analytical System



68
Total Hospitals on-boarded on e-Hospital
60
Total Hospitals on ORS
7.02 Crore +
Total Transactions on e-Hospital since Sept '15
3.46 Lakh +
Online Appointments from ORS since July '15
12.78 Lakh
e-Hospital Transactions in April -2023

	Patient Registration (OPD, Casualty, Appointment & ORS)
	Admission, Discharge & Transfer (IPD)
	Billing
	Clinic(OPD & IPD)
	Lab Information System (LIS)
	Radiology Information System (RIS)
	Store & Pharmacy
	OT Management
	Dietary
	Laundry



NextGen eHospital is a micro services based next generation generic software which covers major functional areas of hospital management.



NIC MP has been assigned responsibility to develop the Patient Registration Module(OPD) and Laundry Module. OPD Module has already been completed and implemented. Laundry module is under development stage.



NextGen eHospital is built on Open Source Software tools and technologies includes Spring boot, Java, Node JS, Hibernate, Swagger, MySQL, PostgreSQL, Redis, Kafka, etc.

67

Total Hospitals on-boarded
on NextGen e-Hospital

19,39,636

Total OPD Registration

74,046

Total IPD Transactions

34,184

Total Bills Generated

Key Features

**Kiosks in Court
Complexes**

**Citizen services
on ecourts.gov.in**

**Pendency
Dashboards on
NJDG**

Districts Covered
50

Court Complexes Covered
230

Court Establishments Covered
269

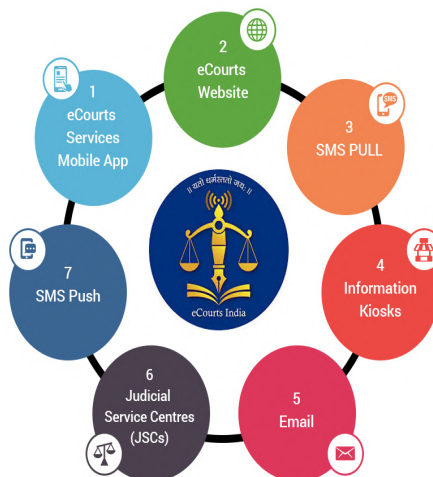
Number of Courts
271

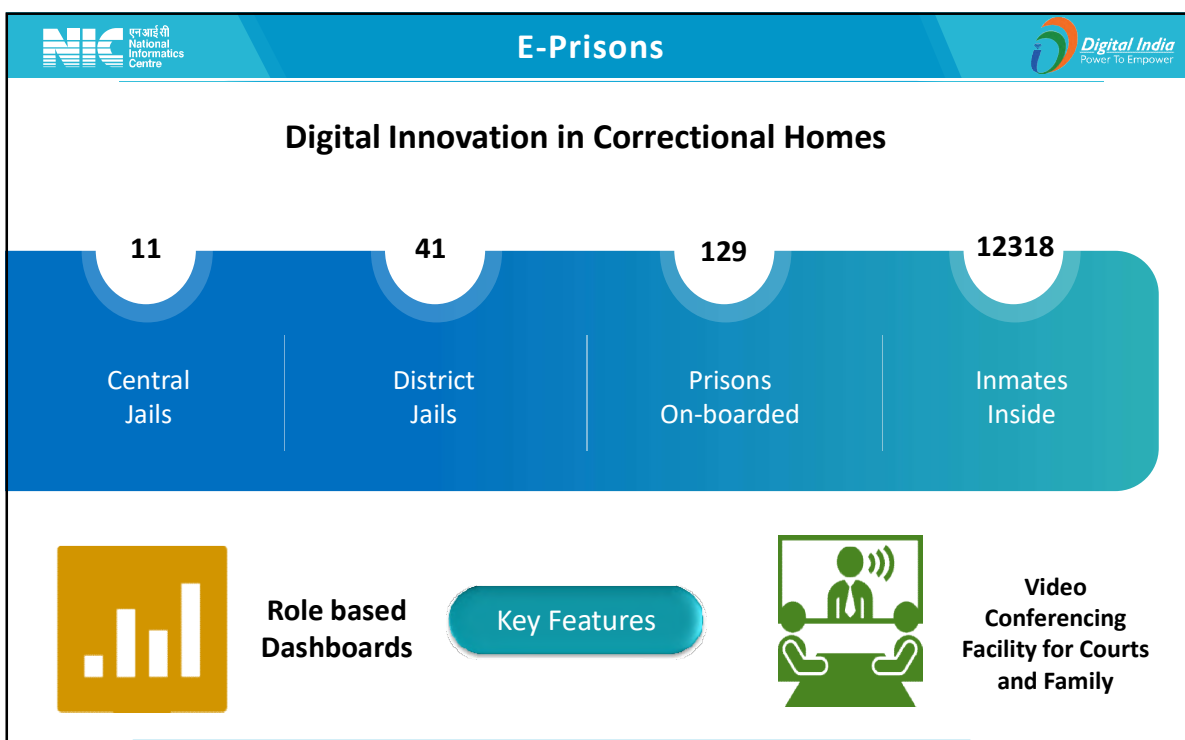
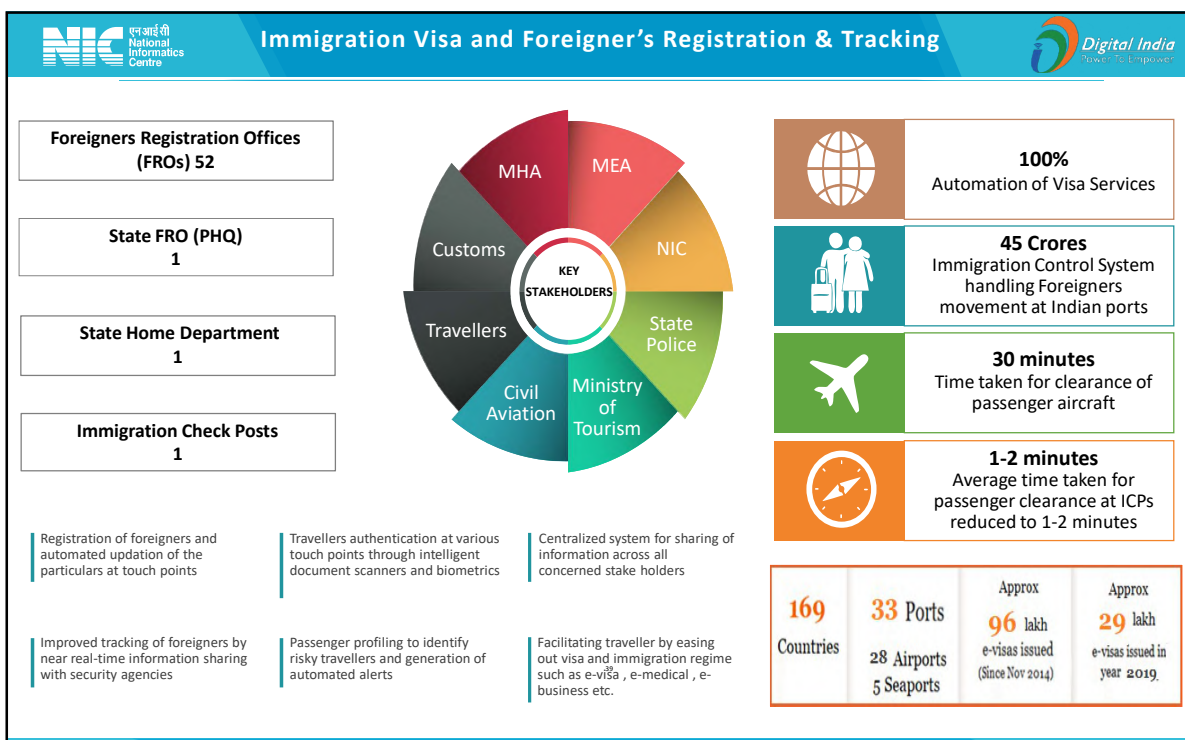
Total High Courts covered
1

Total Cases available on eCourts
1.35 Crore +

Total Orders available on eCourts
43.70 Lakh +

eCourts Mobile App is also available





Statistics (since Sep 2016)

Total number of applications	173221
Total number of applications granted	163900

01

NDAL-ALIS is an online web based central application system which creates a database of arms licences.

02

It facilitates the entry of detail of Arms licence issued/renewed by the Arms Licence Issuing Authority (ALIA) across the country.

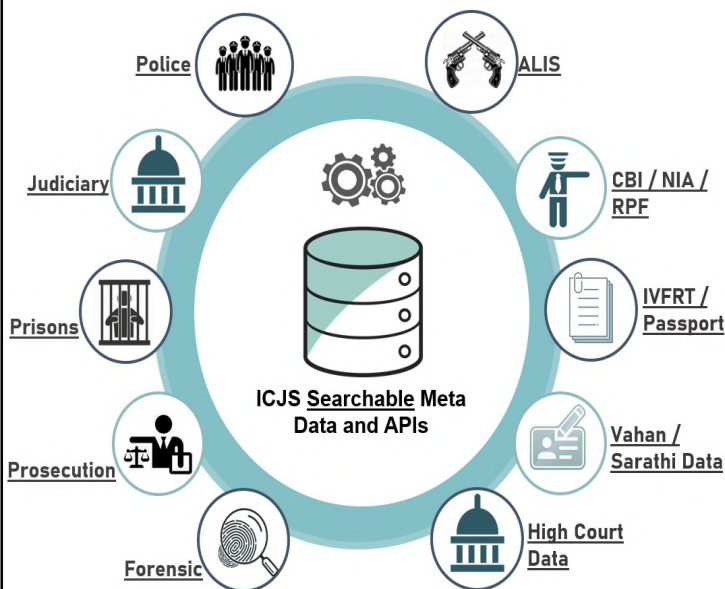


03

The system validates the data and generates a Unique Identification Number (UIN) for each licence holder.

04

It is successfully working in the State Home Department and all the 52 District Arms Licence Issuing Authorities of M.P.



1

One Data Once Entry

2

PAN India Search – Cross Domains

3

Mini Statement of a Case

4

Criminal Network Visualization

5

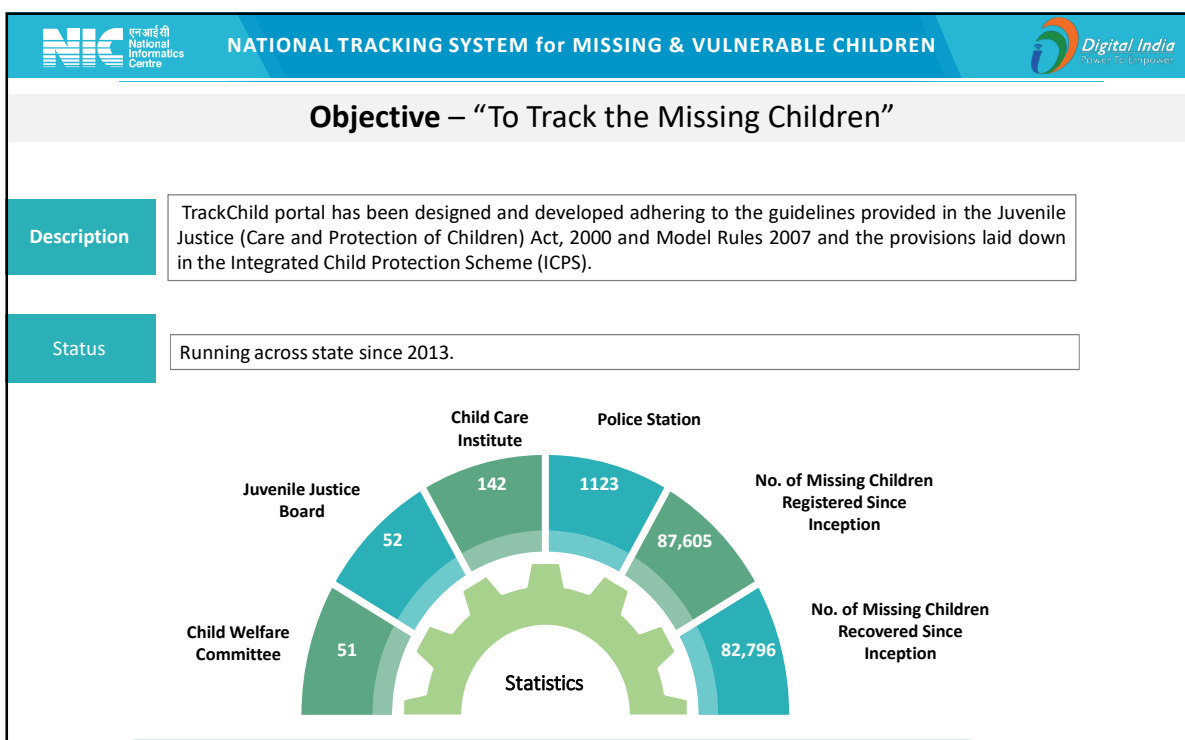
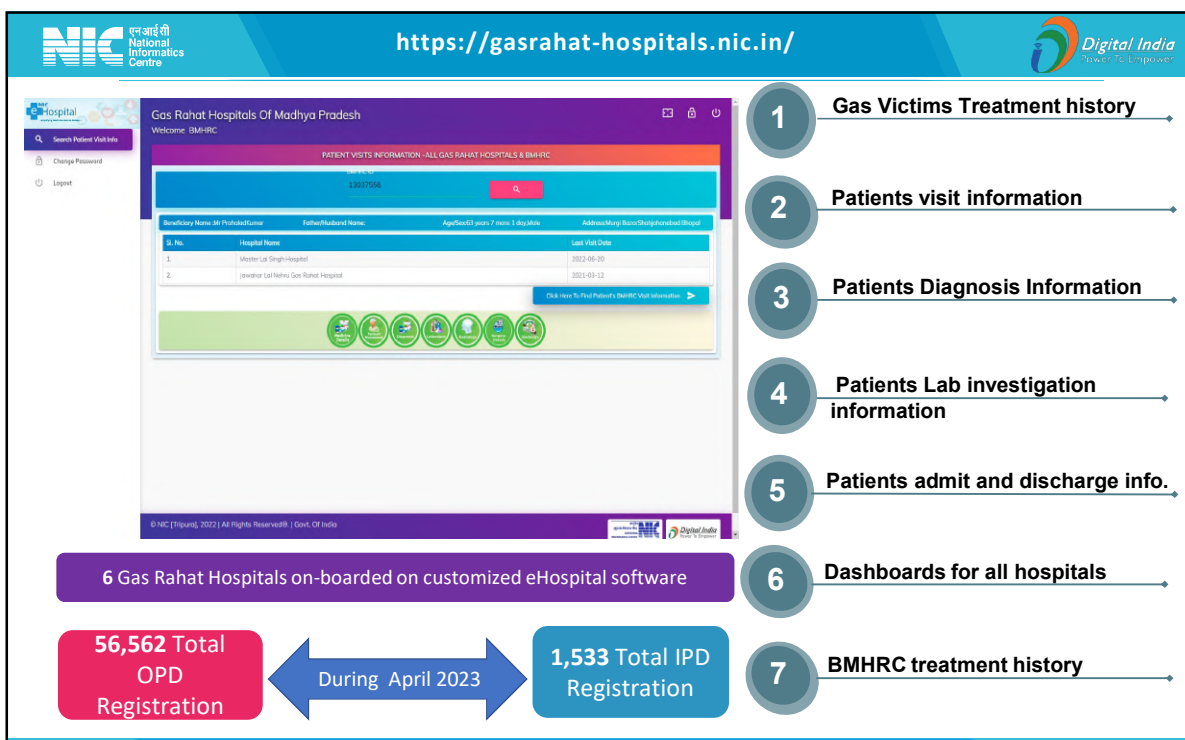
Antecedent Verification



6


Dashboards for each Domain

7

Monitoring - ITSSO, NDSO & POCSO









e-Granthalaya Project : Higher Education Department

About Project

- **E-Granthalaya** : A Cloud based Digital Platform developed by NIC for Automation and Networking of Government Libraries.
- MOU is signed between Higher Education & NIC for rollout across State on 2nd Aug. 2022 targetting Library Automation covering 16 Universities and 528 Colleges of Govt. of MP.

Project Status

- Solution provided to MP with creation of 10 Clusters on Cloud. Total 515 User Credentials including 16 Universities and 499 Colleges Created.
- Data Migrated in the e-Granthalaya software of 12 State Govt. Universities and 93 Govt. Colleges in M.P. and Total 22 Lac Books uploaded in the e-Granthalaya software.

State Specific Software Project

(Brief information about each Projects)

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GeoReach

Digital India
Power To Empower

(Geomatics based Rural Roads Enterprise Application for Connecting Habitations for MPRRDA)

Enterprise e-Governance solution for construction of rural roads under MP Rural Connectivity Programme of GoMP funded by World bank and AIIB.

Features

- Comprehensive Billing modules with online payments supported by PFMS
- Digital Inclusion (On boarded Contractors, SQC, SQM, Bankers), Electronic Dashboard, Reports and Support service
- Random allocation and expiry of SQM through scheduler for Road Inspections
- Facility to upload geo-tagged images being used by higher authorities for payment and monitoring
- Support 3M (Mobile Messaging and Mail)
- GIS and Remote sensing technologies for planning and Management. Integrated with Google maps and ESRI imagery
- Open web Technology along with Cryptography, SSL, Digital Signature

Winner of CSI Award

	3072 Crore Payment disbursed
	26.22 Thousand Inspection Conducted
	7004 Bill Processed
	11576 KM Road constructed

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Access Permission Management System (APMS)

Digital India
Power To Empower

APMS is a citizen centric application being used for obtaining access permission for infrastructure creation/ activities like Retail Outlets, Petrol Pumps, Cable Laying, Pipelines, Drainage, Over Bridges, Canals, Hoardings, and Gates which comes under MPRDC roads State Highway/ MDR

e-Gov Solution for MPRDCL

Facilitate submission of online application for Access Permission

Roles based scope/services

Online demand and Payment

Field Inspection by DM

Comprehensive Dashboard

SMS/ Email Alerts

Web services for smooth integration with other systems

Open Web Technologies

Features

Who can Apply

- Government departments/ PSU/ Local Bodies/ NGO
- Private Agencies/ Firms
- Citizens

Potential Users

IOCL, HPCL, BPCL, Relinace Jio, BSNL, Bharti Airtel, Bharti Infratel, Jio Digital, MPEB, etc.

Highlights

Ease of doing Business

25.89 Crores
Online Payment Received

Transparency





2191
Application Received

electronic Maintenance of Rural Road under PMGSY for MPRRDA

Enterprise e-Governance solution for maintenance of rural roads under PMGSY scheme of GoI

Features

- Comprehensive Billing Module supported by performance based maintenance contract(PBMC) and online payment through PFMS
- Support onsite inspection through MobileApp
- Electronic Dashboard, Reports and Support service for quick resolution of issues
- Facility to upload geo-tagged images useful for payment and monitoring by higher authorities
- Support 3M (Mobile Messaging and Mail)
- GIS and Remote sensing technologies for planning and Management. Integrated with Google maps and ESRI imagery
- Open web Technology along with Cryptography, SSL, Digital Signature

	3451 Crore Payment disbursed
	9.72 Lakh Inspection Conducted
	3.46 Lakh Bill Processed
	99.8 Thousand KM Road covered

 **Won Award for Excellence in e-Governance Initiatives of GoMP**



Search Village & Panchayat Location on GIS Map



Display Panchayat and Village profile



Facilitate Geo Tagging of basic amenities



Step towards Paperless Digital Map

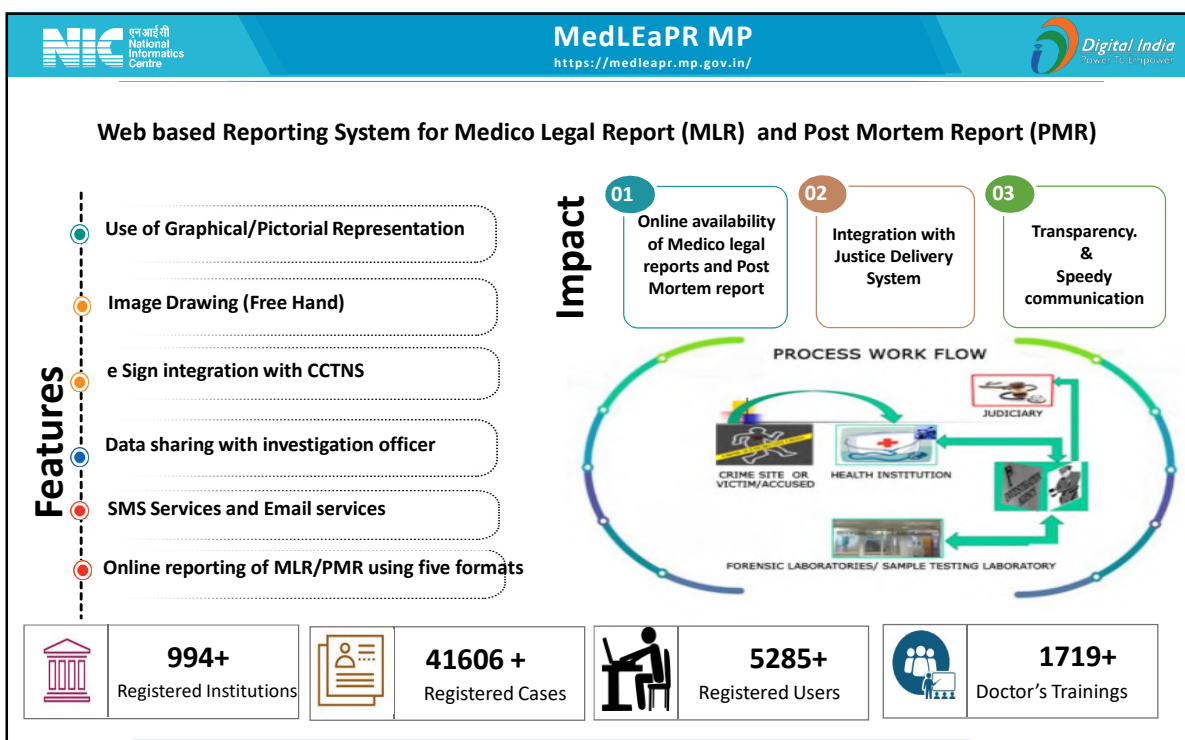
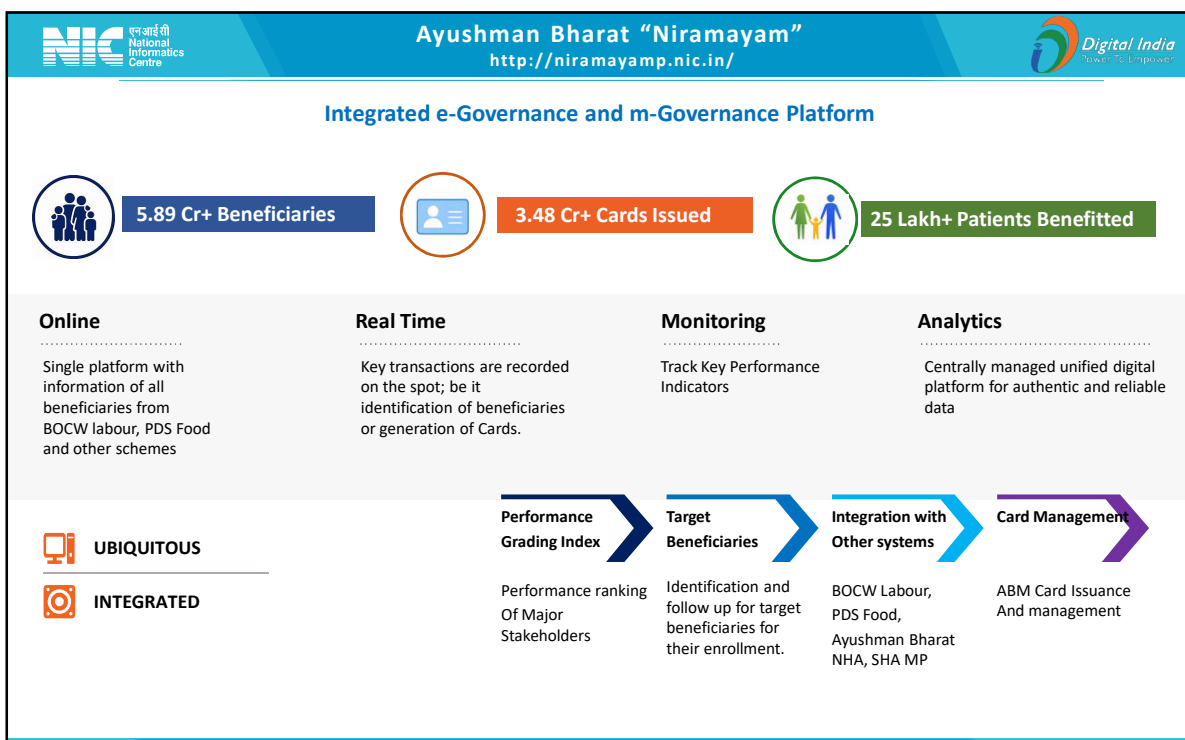


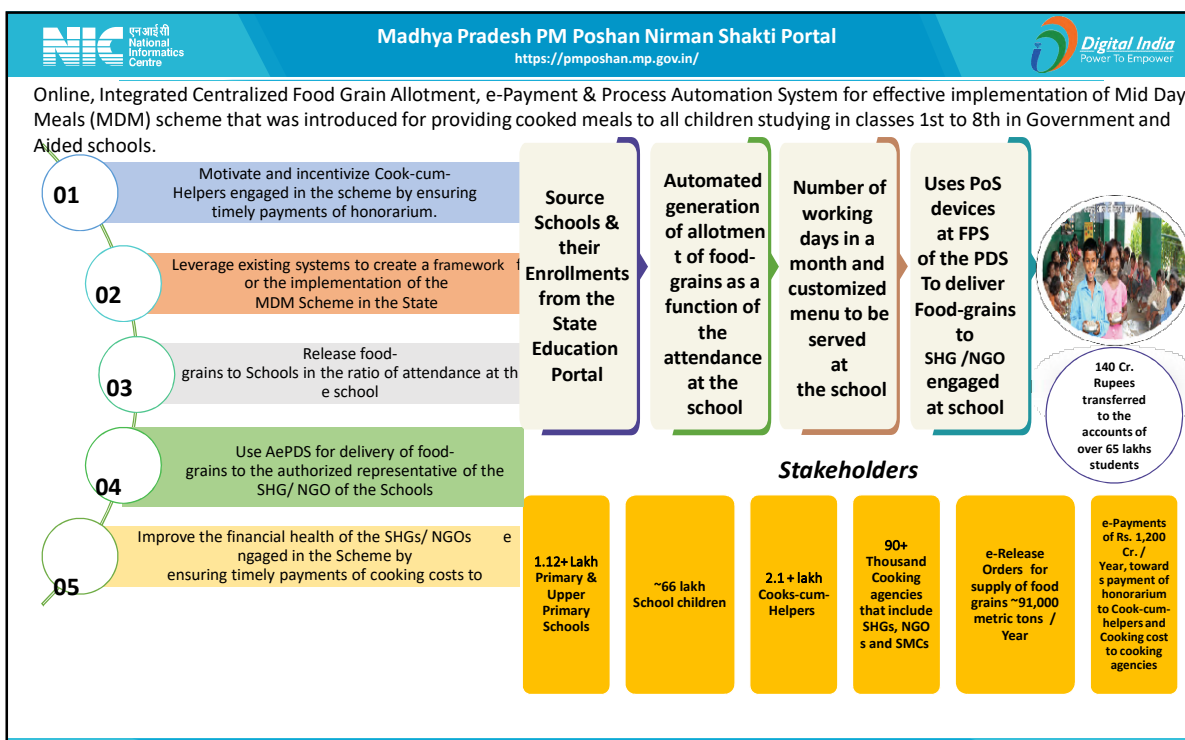
Interface with Google map & ESRI Imagery to view ground conditions



Won Award for Excellence in e-Governance Initiatives of GoMP







एन आई सी
National Informatics Centre

Mobile Applications

Digital India
Power To Empower

PM Poshan Shakti Nirman
Government of Madhya Pradesh

PratiBimb App
National Informatics Centre

NIC Forms

1. STAKEHOLDERS: State Admin, Districts Admins, Block Admin, School Management Committees, Students, Cook-cum Helpers, Agencies.

2. MAJOR FEATURES:

- School Dashboard to view the details of Agencies, Cook-cum-helpers, and track the payments history.
- Cooking Agencies Dashboard to view the details of Agencies and track the Payments History.
- Cook-cum-helpers Dashboard to view the details of Cook-cum-helpers working at the school and track their payment status.

1. STAKEHOLDERS: All government ministries/ Departments/ Offices/ Officers

2. MAJOR FEATURES:

- "PratiBimb" is a Document Scanner App, The Application has been designed and developed by NIC Inhouse. The Application facilitates document scanning and digitizes your physical documents in a organized manner.
- PratiBimb lets you quickly scan any kind of documents in your office, office Orders, Note Sheets, images, bills, receipts, books, magazines and anything that needs to be there in your device within no time.

1. STAKEHOLDERS: Any User having a @gov.in or @nic.in user Id can create forms.

2. MAJOR FEATURES:

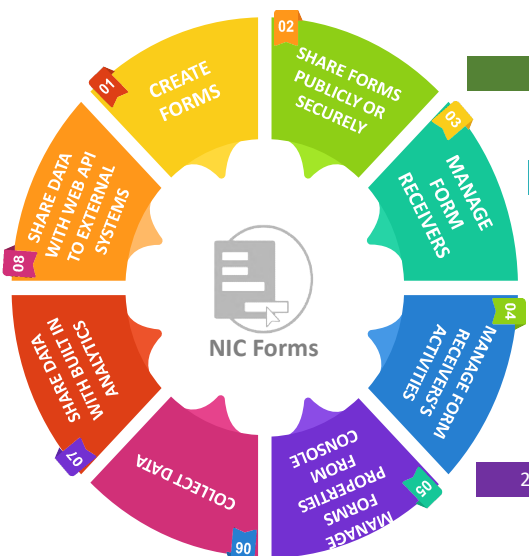
- Access all NIC Forms on your mobile device easily.
- Access all the reports shared with the user.
- Get notified when a Form or Report is shared.
- capture photos and location data from the mobile app.
- Easy and user-friendly data collection.



PARIVESH is a Single-Window Integrated Environmental Management System to provide solution for administration of all Green Clearances (Environment, Forest, Wildlife and CRZ Clearances) and monitor their subsequent compliance across the country.

NIC in consultation with Ministry of Environment, Forest and Climate Change has been developing envisaged PARIVESH 2.0 with 16 modules and more than 140 functionalities. Envisaged PARIVESH is rolled out with 5 modules/sub modules for Forest Clearance (FC).

Regular Capacity Building / Training Workshop (FC Module) for nominated officials by State Administrative machinery & NIC Officers are being arranged since January 2023 which is intended to create a better understanding of the processes among the users.



1500+ Forms

3.56 lakh+ Responses

100+ App downloads 5* reviews

10k+ Contributors

2400+ Admin Users

NIC Forms is an application for easy form creation and deployment for easy, secure and organized data collection. Create an online form as easily as creating a document — [no special software required]. Integrated with CollabFiles Office suite product of NIC for online document, spreadsheets and pads.



Shram Sewa Portal –Portal is an ambitious project of the Government of Madhya Pradesh having mass coverage of 30% citizens (total population of the State) and especially to 25% Unorganized Workers and 5% are Building & Other Constructions (BOC) Workers in other schemes meant for these categories. 2.30 Crore Unorganized Workers and 13 Lakhs BOCW Workers got registered & verified under precious Sambal Yojan of State Government. Around 30% of Total Population of 7.27 Crores (2011 Census) have been directly covered.

Key Statistics

Total No. of Registered Unorganized Workers 1.50 Crore	Benefits under Funeral Assistance 1,83,471 Ex-gratia on Normal Death 1,25,436 Ex-gratia on Accidental Death 14,463	DBT beneficiaries 3,23,370 Transferred benefit ₹ 2368 Crore	One click program held on 29/10/2021 (Friday) in CM House. Total beneficiaries 7700 Amount 170 crore
--	--	---	--



Tangible Contribution in Governance

- 01** Avoids multiple benefits to same individual / group
- 02** Transparency in selection of beneficiaries
- 03** Decisions on authentic data as electronic integrations are in place
- 04** Enabled Digital signatures & QR coded Smart cards issued
- 05** Quick transfer of benefits/ payments Middlemen free approach
- 06** Mobile app for Registrations of Workers and Verification is developed

All migrant workers returned to MP (having domicile of MP) identified during state-wide survey & got registered on portal. Employment facility based on skill sets of workers provided during pandemic period. They have been provided all kind of social benefits of Central & State Government like food, medical facility, education, pension & many more.

Features

- Baseline survey of returned migrant workers of Madhya Pradesh System platform
- During stakeholders consultation and as per directions of State Government, identification & registration of such migrants workers was done
- Provided them the social benefits under various innovative schemes & opportunity of placement according to their skill sets
- The State is the first one to devise such rehabilitation plan by conducting a survey of workers and skill-mapping them for providing employment in any of the industries wherein such workers are required.

	72,106 Migrant Workers
	42000+ Employment
	PDS (Under Atamnirbhar Yojana)
	Providing free education to children's of Migrant Workers.

End to End Solution for Agricultural Produce Market Committee (APMCs)

Implemented at all 259 APMCs of M.P Since 16 August 2019

CSI SIG eGovernance Award of Recognition -2019

SKOCH Silver Award 2020

CSI SIG eGovernance Award of Appreciation-2022

NEW
eMANDI App- Lot creation, Previous two days Registered Farmers may take part in Auction, Taul Prachi@Trader login ,State an District Add on Fly Squad App- Changes incorporated and hosted on Playstore Finance Application- Logins creation, Reports Fomright (pakshiki Generation)- Various Reports Generated eANUGYA –Reports Generated/Modifie Farm gate App- Implemented in all APMCs since August 1, 2022. Security Audit –Eight iteration completed (Black Box) Farm gate New version Rollout preparation (Training an Multiple Webex session) Payment Gateway FRS Submitted Integration of Farm Gate App with Agribazaar and eNAM –Initiated

Process Automation/Transformation of Sale of Commodities at APMCs from starting from Gate Entry to the final generation of Permit(ANUGYA)

- The systems ensure timely payments to farmers for the commodities sold by them.
- Traders make e-Payments/cash to farmers against the purchased quantity.
- Traders make e-Payments /cash against Mandl C ess.
- Online facility has been provided to traders for recording the details of Payments.
- Online verification of Bhugtan Patrak by Mandi Secretary.
- Automated updation of stock Online
- Rule-based generation of Anugya Patra (Permit) to be issued to the trader to permit him for outward movement of the purchased commodity.
- The system also maintains the account of traders that include the stock, history of purchase of commodities, farmer payments and cess payments.

Statistics (Since 16 August 2019)

✓ Divisional Offices(7)	✓ Registered Employees of APMCs 2661	✓ Mandi Cess 3,848.59 Cr	✓ Total Permits 65,93,275
✓ APMCs(259)	✓ Registered Traders 35,267	✓ Nirashit Cess 460.66 Cr	
✓ Sub APMCs(298)			

Statistics (Since 16 August 2019)

Total Bhugtan/Sauda Patrak	Arrival Quantity ton	Arrival Value Cr
4,59,88740	8,47,40,029.88	2,60,722.90

Awards

- ✓ CSI Nihilent Award 2012-13
- ✓ CSI SIG eGovernance Award 2016-17
- ✓ SKOCH Gold Award 2018
- ✓ CSI SIG eGovernance Award 2021

STAKEHOLDERS

- Citizens /Farmers
- Department of Cooperation,M.P
- Cooperative Societies
- DCCBs/Researcher/Scholars/NGO

Workflows Based Systems

Replication in GOA and Bihar

Role based access

SMS Alerts

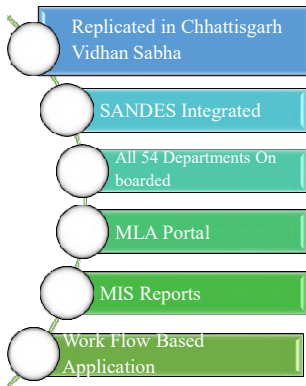
CA Empanelment for Financial Year 2022-2023 –Audit Nirgaman Patra Module Modified . Letter issuing Module at Section login-Developed and Host on Production

Security Audit –White Box-Iteration-3/Housing and Establishment-Reports/User Manual of Establishment

This application replicated in the GOA state cooperative department after some customization by the name GOA e-SAHAKAR Modules Website, Registration, Service Book, Legacy data and Audit System Implemented . Judicial Module developed

Society Registration and Maintenance the status of Society	Service Book of Over 2000 employees	Rule based Allocation of Departmenta I Auditors	Work flow based System for CA Empanelment	Housing Monitoring Complaints System	Audit Note/Levi Monitoring system	RTI Application Online Monitoring System
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eVidhanSabha is G2G application which aims to achieving complete work flow automation for faster collection, compilation and submission of various notices submitted by the MLAs. The notices are processed in the work flow based application, sent to the concerned department for reply. The replies are compiled to prepare the Question Answer booklet for each Session date and is also available on the mobile app.



<https://mpvidhansabha.nic.in>

eGranthalaya – 55000+ catalogue

1000+ Node LAN

MLAs on boarded on NIC email

Wifi enabled VS building

Statistics :

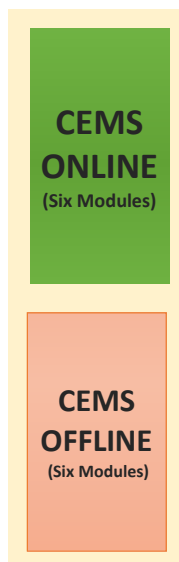
- सत्र 46
- बैठक 462
- प्रश्न 1,40,457
- ध्यानाकर्षण 9,834
- आश्वासन 8,408
- अभ्यावेदन 1,516
- अपूर्ण उत्तर 1,686
- अनुक्रमणिका 82,173

MLAs have Submitted Notices Online :

- प्रश्न 16,574 ध्यानाकर्षण 1026
- स्थगन प्रस्ताव 39 शून्यकाल 289
- अशा. संकल्प 40



Departments Submit Digitally Signed Replies of :

- अभ्यावेदन
- प्रश्न
- ध्यानाकर्षण
- अपूर्ण उत्तर
- आश्वासन






An eGov Solution for Election Commission


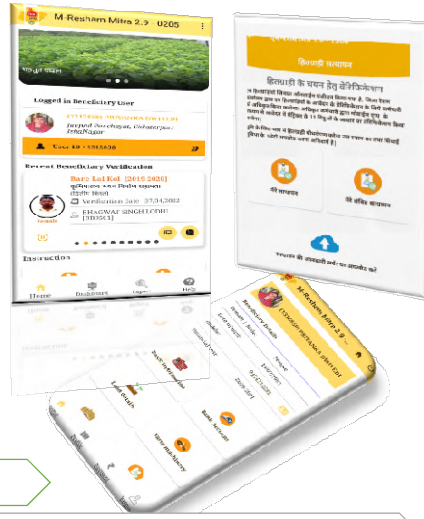
- 01 Common Platform for ECI and State Local Election
- 02 State Rural Panchayat Election 2022 Completed
- 03 MP Urban General/Bye Elections 2022-23 Completed.
- 04 Local Rural Bye Election 2022 in progress
- 05 CEMS Project 's Security Audit process in progress.
- 06 CEMS Online Application is redesign as a website <http://cems.mp.gov.in/cemsnewversion.index.aspx> and under testing for six modules.

M Resham Mitra App

m-Governance Platform for the Department of Sericulture, MP
<https://play.google.com/store/apps/details?id=in.nic.bhopal.eresham>

Facilitates on-site inspection of sericulture activities by the beneficiaries

Information dissemination and automated alerts on various events




Swachh MP ODF + Mobile App

Services

- IEC Activity Reporting
- SLWM Action Plan
- Knowledge Sharing
- Content Management

Key Features of Mobile App

- Bilingual – Hindi/ English
- Supports Offline Mode
- Push Notification
- Role based access
- Multiple Themes/ Color

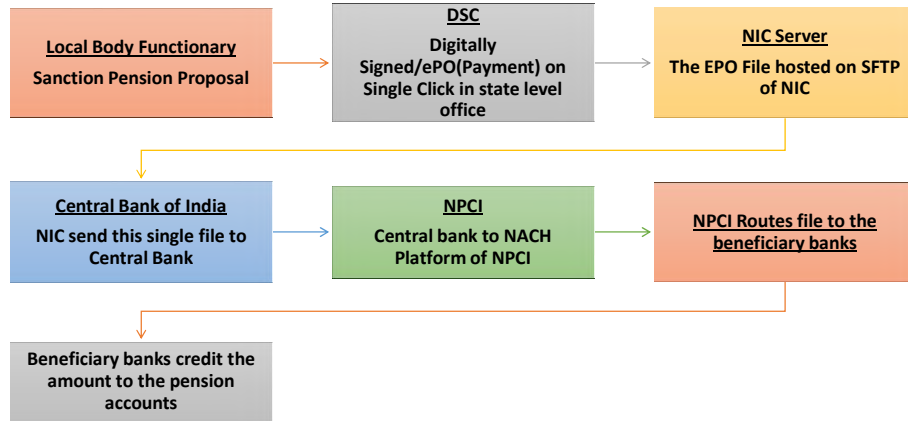


Mobile app was launched on Aug 08, 2022

App will be used by over 30,000 users (Officers and field staff)

App will act as an effective tool for automation, management and monitoring of various activities involved in the implementation of Phase-II of SBM (G)

Single Click Pension Disbursement system



- On social security Pension Portal designed/Developed month wise Customize reports for Newly added and Discontinued Pensioners due to death.
- Various Adhoc-Report generated on Social Security Portal Govt. of MP

- Common integrated platform for
 - Different departments
 - Running / administering colleges, courses
 - Sponsoring scholarships & Other student oriented schemes
 - Implementing schemes
 - Students
 - Institutes
 - Sanction authorities
 - Disbursal Authorities
 - MP Board
 - Counseling agencies

Important Entities

- Departments
- Colleges, Courses, seats, fee structure
- Schemes
 - PMS (SC), PMS(ST), PMS (OBC) (For Renewal Only)
 - Awas Sahayata for SC and ST (For Renewal Only)
 - GKB/PK Schemes of Higher Education Deptt
 - MMVY & MMJKY Schemes of Technical Education Deptt
 - JAN Kalyan Schemes of MP BOCW Labour Deptt
 - Schemes of Technical Education Deptt

Fine tune all schemes on Scholarship Portal2.0 –

- Integration through API with NPCI on scholarship portal for PMS SC Scheme in academic year 2022-23.
- Fine tune the PMS Scholarship and Awas Sahayta Yojna for new Academic session 2022-23 for accepting the applications
- Fine tune the GKB/PK Scheme for new Academic session 2022-23 for accepting the applications.
- Fine tune the MMVY/MMJKY Scheme for new Academic session 2022-23 for accepting the applications.
- Various Adhoc-Report generated for different schemes like GKB/PK, PMS (SC/OBC) Portal for CM dashboard.


Various Adhoc-Report generated on Scholarship Portal on demand of Govt. of MP



Tribal Area Development Department


Government of Madhya Pradesh





जसजानीय क्षेत्रीय विकास योजनाएँ

विद्यार्थी पोर्टल - जनजातीय पोर्टल - विधायी पोर्टल - योजनाएँ - लिंक -



Portal and Mobile Application has been launched by Honorable Chief Minister of Madhya Pradesh.

Design and development of a Portal and Mobile Application for the TADP Department. The portal will help in creation of the awareness about the activities & functions of the department.

Features

- About the department
- Development of framework for Common Integrated Portal
- Development of framework to facilitate online workflows for automation of various process in a rule and role-based manner
- User Authentication System
- Aims and Functions of department.
- Field offices of the department, contact details of the officers.
- Dissemination of the authentic information related to the department to all its stakeholders
- Details of welfare schemes being offered to beneficiaries and their dependents, Application formats for seeing the benefit of schemes.
- Scheme benefit Eligibility rule-engine and scheme benefit information.
- Rules and regulations for various functions of the department.
- Circulars, Orders, Notices for various stakeholders
- Events, Activity Calendar, Progress Reports
- Achievements, News Gallery, relevant News Clips, Success stories



Directorate of Sainik Welfare





Online management and dissemination of

- Aims and Functions of department.
- Field offices of the department, contact details of the officers.
- Simplified definition of ESM, dependents, categories of ESM in Hindi.
- Employment Notices and career opportunities for registered ESM / dependents.
- Details of welfare schemes being offered to ESM and their dependents, Application formats for seeing the benefit of schemes, FAQ
- Details of concessions and other assistance being offered to ESM, Process, FAQ
- Scheme benefit Eligibility rule-engine and scheme benefit calculator for ESM
- Rules and regulations for various functions of the department.
- Scheme benefit Eligibility rule-engine and scheme benefit calculator for ESM.
- Simplified interfaces to disseminate the process involved in seeking the benefit of the schemes in a hassle-free manner.

12661

REGISTERED

5371

LOCKED

7290

PENDING

2715

PRINTED

Page No : 34

एन आई सी
National Informatics Centre

Directorate of Skill Development (DSD), Government of Madhya Pradesh

Digital India
Power To Empower

Features

कोशलम
Android Mobile App

Teacher's Diary
with Geo-Tagged Se file
Monitoring of Daily Trainings Activities

LISPECT OR of ITIS
Most Time Quality Monitoring
with Geo-Tagged 30 Sign

HRMIS
Employees Database
Qualification Records
Training Management
Payroll Records

Online ACR
Filing System
Transparent Performance Evaluation

Inventory
Management
System

Infrastructure
Management
System

Flexi - MoU
Industry Institute Linkage

Social Media
Cell

Video
Channel

Virtual Website
of each ITI

Skill Excellence
Award

Samarth MP
Placement:
Portal

Online Guest Faculty
Invitation System
Apply Online

कोशलम
Android Mobile App

Geo-Tagged ITIs Find on Map

Facebook

Guideline for Guest Faculty Application

Training Officers Diaries

GOVT ITI - BANGA, DIST - SAGAR
Uploaded by RAJESH KUSHWAHA
17 Jan 2023 10:51:00 AM

GOVT ITI - NEONI, DIST - SEONI
Uploaded by PRIYANKA KUSHWAHA
13 Jan 2023 10:57:00 AM

GOVT ITI - BANGA, DIST - SAGAR
Uploaded by RAJESH KUSHWAHA
11 Jan 2023 12:40:00 PM

GOVT ITI - BANGA, DIST - SAGAR
Uploaded by RAJESH KUSHWAHA
05 Jan 2023 12:58:00 PM

एन आई सी
National Informatics Centre

UTTARA Web Application

(Universal Timely & Transparent handling of Applications & Responses (to Applications))

Digital India
Power To Empower

- Holistic and Integrated Approach
- Common integrated digital platform to facilitate Single window application submission and tracking for any Office.
- Office structure creation for systematic movement of documents
- Access to all offices/sections for online TL Marking/reply/disposal/forwarding for applications/grievances/letters
- Officers direct access of sections / office to the citizen
- Online & Integrated Platform for - Work-flow & collaboration
- Multi channel, Convergence
- Online movement, shifting and tracking of applications
- Letter/Application for – Service, General Information from any Office and Grievances
- At a glance performance monitoring Dashboard for action taken on documents
- Various reports for effective monitoring of pendency and disposals

Page No : 35

MPeDistrict (MMP) is Citizen Service Delivery Gateway launched in September 2012.
The portal facilitates online application of 340 services of 29 departments.

KEY SERVICES

Caste Certificate	Income and Domicile Certificate
Pension Services	Revenue Court Services
Home Department Services	Many other department services

Provides 340+ online services of 29 Departments of MP

IMPACT

- More than 9.25 Crore services disposed so far
- Application delivery through 1.60L+ point of presence including Lok Seva Kendra, MPO Kiosk and CSC
- Same day delivery under from LSK Under Samadhan One Day scheme
- Service on Call is facilitated under CM Janseva for selected service
- Delivery of Certificates on Whatsapp and Speed-Post

9.33 Crore + Applications Registered

9.25 Crore + Applications Disposed

Integrated with Other Department Portals

- ✓ MP Online Portal
- ✓ Revenue Court Mgmt System
- ✓ WebGIS
- ✓ Transport Portal
- ✓ Energy Portals
- ✓ Samagra Portal
- ✓ Labour Department Portal
- ✓ Food Department Portal
- ✓ Technical Education
- ✓ Employment Portal

Also Available on



CM Dashboard portal is envisaged by Office of the H'ble CM. The portal is intended to provide statistics of all the important project/schemes so that centralized monitoring can be done by Office of the H'ble CM. In addition to Statistical interactive reports, the portal also houses various workflows of Office of the HCM.

KEY Modules

CM-Monit	CM-Relief Fund
CM Announcement	Meeting Management
CM File Movement	CM Daily Schedule
Letter to GOI	CM Visit
Presentation to HCM	CM House

IMPACT

1. Complete workflow automation of Office of HCM.
2. All 52 administrative Departments and 52 Districts are the stakeholders.
3. Modules implemented : CM Relief Fund, CM Ghoshna, CM Monit, CM File movement, CM Visit, Letter to GOI, Presentation to CM.
4. Centralized monitoring by Office of the H'ble CM
5. Most of functionality automated and is in active use by all Departments at State Secretariat.

Brief Description

- ✓ CM Relief Fund - Computerization of HCM Relief Fund till disbursement completed.
- ✓ CM Monit - For Monitoring of Monit cases received in HCM Office from various sources like MP/MLA/Ministers.
- ✓ CM Announcement - For computerization of CM Announcement.
- ✓ Meeting Management - For monitoring of Meeting chaired by HCM
- ✓ CM Daily Schedule - For preparing Daily Schedule of HCM.
- ✓ Letter to GOI - For monitoring of Letters sent by HCM to GOI.
- ✓ CM Visit - For taking brief details about the place before HCM Visit .

Total 119217 Monit Cases Registered

Total 168497 CM Relief Fund Applications Registered

Total 701 CM Meetings Registered

Total 343 Presentation Given to HCM

Total 575 Letters Sent to GOI

Vidhan Sabha Questions Management System (eUttar) is G2G application which aims to achieving complete work flow automation for faster collection, compilation and submission of reply to State Assembly from State Secretariat. All 56 administrative Departments, their Directorates along with Field Offices spread throughout the State are the stakeholders in this project.

KEY Modules



IMPACT

1. Approved Questions available to the departments online, retype eliminated.
2. Significant reduction in Process, Time and Cost
3. Electronic Repository of Questions/Replies
4. Reduced Human Effort, No. of Prints, Human Intervention
5. Increased Integrity, Security and Authenticity with Digital Signature
6. Speedy and accurate submission & disposal
7. Transparency in legislative procedures
8. Environment protection with saving of millions of trees.
9. Limitation Process has become smooth and error free.

Brief Description

- ✓ Online receipt of Vidhan Sabha Questions in State Secretariat.
- ✓ Forwarding of Questions to the Directorates and their Field Offices by the Departments concerned.
- ✓ Preparation of Reply and its submission to the concerned.
- ✓ Digital Signing of reply by Departmental Nodal Officer designated at State Secretariat.
- ✓ Verification of Digitally Signed reply at Vidhan Sabha Secretariat.
- ✓ Mobile App for all Stakeholders.

Total 41
Sessions

Total 117936
Question

Total 8980
Aashwasan

Total 2592
Apoorn Uttar

Total 6284
Dhyanakarshan

Total 418
Abhyvedan

Computerisation of Minimum Support Price for Farmers in MP RABI 2023 Season

ई-उपाजान



Farmers Registration over 16.9 lakh Farmers for crops Wheat ,Gram , Mustard ,Lentil in all districts of MP with eKYC completed. Wheat Procurement 60.3 LMT from 656917 Farmers , Gram 561972 MT from 11932 Farmers




	Farmers	Sold	Procured	Transport	Accepted	Payment
Wheat 2023	1530723	656917	6033185	5517489	5169663	7907
Paddy 2022	746605	647699	4629841	4627176	4608981	9370
Chana 2023	396404	158935	561972	512605	469022	1999
Sarso 2023	124857	21777	561972	512605	469022	189
Masoor 2023	84078	21366	37687	30650	29192	73
Moong 2022	234772	184866	56073	92203	66664	3446
	3117439	1691560	11880730	11292728	10812544	22984

Farmers – 31 lacs,

Procurement – 118 Lac MT, Wheat ,Paddy, Moong Payment Rs 22984 cr

Ration Mitra Portal & m-Ration Mitra App



PUBLIC DISTRIBUTION SYSTEM :
NATIONAL FOOD SECURITY ACT [NFSA]


Entitlement of ePDS Ration Beneficiaries		Primary Households PHH		Antyodaya AAY Beneficiaries	
Ration Cards	Members	Ration Cards	Members	Ration Cards	Members
12477574	52469913	11010456	46930672	1467118	5539241

Welfare Institutions Beneficiary – 326311 Members/Residents
Special Welfare Institutions Beneficiary under NACO – 3811 Members
Bal Kalyan Yojna - 1534 Members

Temporary/ Relief Beneficiary - 276561 Ration Cards having 1023593 Members

- Beneficiary Management & Temporary/ Relief Beneficiary Management
- New Fair Price Shop Allotment Management & FPS & Society Management
- Welfare Institutions Management & Special Welfare Institutions Management under NACO
- FPS Inspection
- Local Body Officers/Employee Management and Mapping
- CM Ashirward , Driver Conductor Registration , Vigilance Committee Registration
- POS Machine compliant management

CSMS Civil Supplies Monitoring System

- Season Rabi 2023-2024:**
- Development work in April 2023 (CSMS Team):**
- Milling:**
 - Milling process through software for the paddy quantity of **32 Lakh 77 thousand MT** and CMR received around **19 Lakh 41 thousand MT** for Kharif 2022-23 till date.
- Payment:**
 - Incidental adhoc payment for **Labour = 24 Cr, Commission = 47 Cr, Transportation= 3 Cr, Unloading= 1.1 Cr** and **Handling = 69 Lakh** for Rabi 2023-24 (Wheat)
 - Incidental adhoc payment for **Labour = 87 Lakh** for Rabi 2023-24 (Chana-Sarso-Masoor)
 - Total Acceptance of Wheat = **5147754 MT** and CSM(Chana-Sarso-Masoor) Acceptance = **532180 MT** in Rabi 2023-2024
 - Transporter final payment of Rabi 2022-23 is done of amount around **6 Cr 60 Lakh** after deducting all type of penalties and TDS.
- Report:**
 - Rabi Season Reports 2023-2024 .
- CMAY (Chief Minister Annadoot Yojna):**
 - Development of project is under development and Presented as per requirements provided.
- Record Room Management System:**
 - The development of the module is underway, and some of the processes have been hosted by us.

Computerization of Raj Bhavan Madhya Pradesh – The Project aims to disseminate key information and automation of various activities of MP Governor Secretariat which is achieved with the implementation of multiple modules. The Higher Education, Agricultural & Animal Husbandry, Technical Education departments, 21 Government Universities & 39 Private Universities of M.P. are the stakeholders. Most of functionalities are automated and are in active use by Government Universities and concerned Departments.

KEY Services

Raj Bhavan MP Portal

Online Vice Chancellor
Appointment System

University Monitoring
System

Vivekadheen Anudan
Kosh

Guest Management
System

eOffice

SWAGATAM
(e-Visitor)

e-Granthalaya

Video Conferencing

LAN/Email Support

BRIEF DESCRIPTION/STATUS

- 1. Rajbhavan Portal** – Disseminate all major activities of Governor House via various modules.
- 2. Online Vice Chancellor Appointment System** for all State Universities for the post of VC.
- 3. University Monitoring System** Developed and implemented University Monitoring System which captures detail of activities of Govt. Universities.
- 4. Guest Management System** It is regularly used to invite government officials and dignitaries as well as citizens on the occasion of various events organized by the Raj Bhavan.
- 5. e-Office (Mission Mode Project)**- 1400+ public grievances registered and forwarded to Departments for disposal.
- 6. SWAGATAM (e-Visitor)**- More than 75 visitor gate pass generated.
- 7. e-Granthalaya** 5800+ catalogue
- 8. Video Conferencing** -Video Conferencing held when required.
- 9. LAN and Email** – Management of 60+ Node LAN. Also, about 55+ Officers on boarded on NIC email.

Computerization of Madhya Pradesh Public Service Commission, Indore– NICMP is coordinating and participated in automation activities of MP PSC. Following are the activities supported by NIC.

eOffice

DPC

Demand Letter

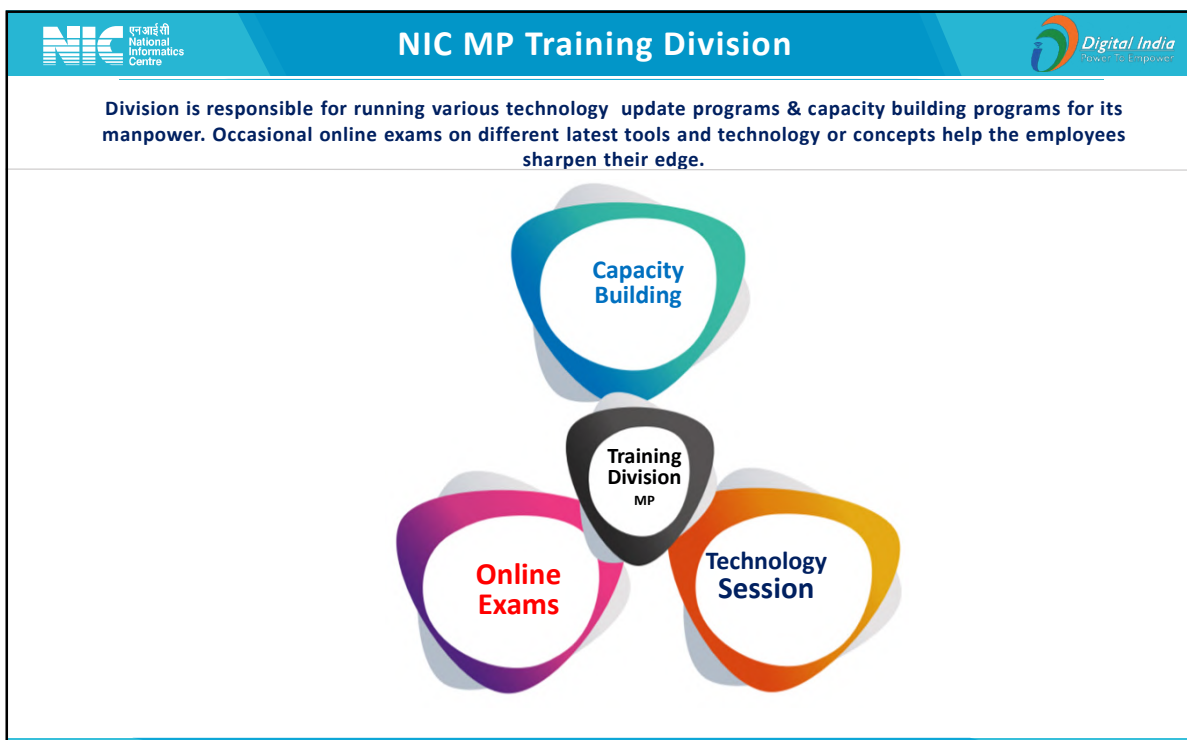
Support for RFP

Exam Management

Support for GeM

Result Processing

NETWORK/Email



NIC Media is creating and managing content on various social media platforms such as Facebook, twitter, LinkedIn and YouTube .

Publishing

Success stories of projects
Launch events
New products
Projects
Contributions of District and
State Centers of NIC
Dissemination of information about various tools
and technologies
Awards are all accomplished through these accounts.

The content in various sections of www.nic.in and the digital portal of NIC MP is maintained and enhanced.

Publishing



- ☒ Content Creation
- ☐ Sharing
- ☐ Dissemination of News & Other Information



<https://twitter.com/NICMeity>



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New Initiatives

Tribal Area Development Department
Portal and Mobile Application has been launched by Honorable Chief Minister of Madhya Pradesh. The portal will help in creation of the awareness about the activities & functions of the department.

e-Hospital

Project Proposal for migration to cloud based solution in place of the present client-server based software of e-Hospital@NIC for Gas Rahat Hospitals has been submitted to PAC. DG, NIC has approved the proposal on 25-January-2023. The proposal has already been submitted to user for its approval.

Student & Office Management System for Gandhi Medical College, Bhopal

Multi user role based online application to automate various student academics, course management, grievance management, resources allocation & management etc. Project Proposal submitted & user response is awaited.

Directorate of Sainik Welfare

Field offices of the department, contact details of the officers. Simplified definition of ESM, dependents, Employment Notices and career opportunities for registered ESM/dependents, Scheme benefit Eligibility rule-engine and scheme benefit calculator for ESM, Rules and regulations for various functions of the department.

New Initiatives

NATIONAL INFORMATICS CENTRE

***Driving Digital Transformation
in Government***