

# REGISTRATION

A Patient can register through any of the following processes.

- I . Direct Registration
- II . Customer care Registration.
- III . Telephonic Registration

## I . Direct Registration

1. Mitra needs to enter Login ID and password as shown in screen shot – I.



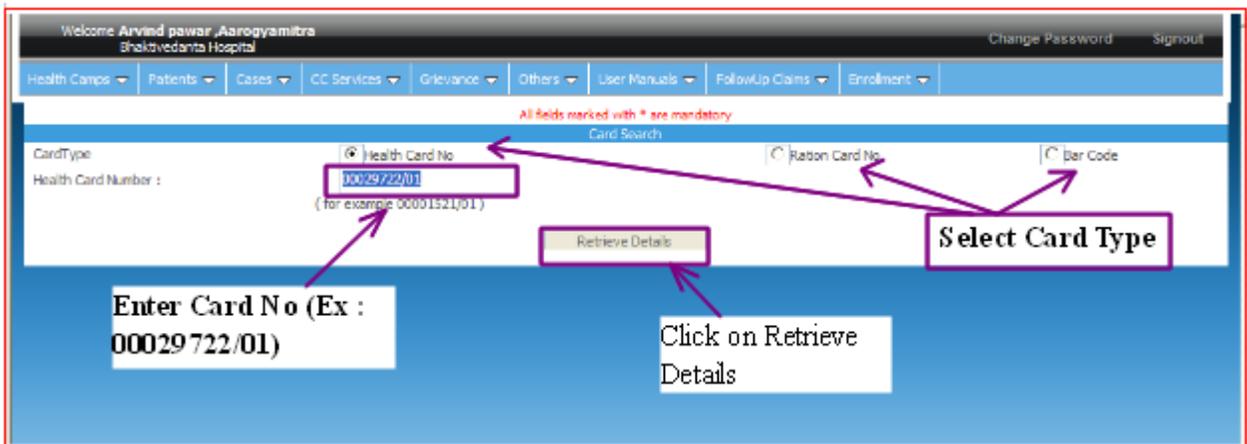
Screen shot – I

2. Click on 'Patients' Tab under that click on 'Registered – Register Patient' menu as shown in screen shot – II.



Screen shot – II

3. Select 'card type', enter card no and click on 'Retrieve Details' as shown in screen shot - III



Screen shot – III

4. Registration screen will appear, click on 'click here to view enrollment Details' to verify the details in enrollment screen and enter mandatory fields. click on 'Submit' as shown in screen shot – IV.

**Card Search**

CardType:  Health Card No  Ration Card No  Bar Code

Health Card Number : 00029722/01  
( for example 00001521/01 )

Retrieve Details

[Click here to view Enrollment Details](#)

**Card Details**

Health Card number: 00029722    Ration Card number: 00004166    Barcode number: 23010030000000300004166    Card Type: Orange

**Patient Details**

First Name : First    Middle Name : Middle    Last Name : Last

Gender :  Male  Female  Child

Age\* : 50

Relationship : Family Head

Caste : SC

**Card Address**

Address 1 : Address1    Address 2 : Address2    Address 3 : Address3

District : Mumbai & Mumbai Suburban    Taluka/Zone : A    City/Village/Town : Near Baug

PN Code : 533288

**Communication Address**

If Card and Communication address are same check here

Address 1\* : Address1    Address 2\* : Address2    Address 3\* : Address3

District\* : MUMBAI & MUMBAI SUBURBAN    Taluka/Zone\* : A    City/Village/Town\* : Near Baug

PHC/Non-networked hospital : -select-

PIN Code : 533288

Contact No \* : 9879879879

Source :  Direct  PHC/Non-networked hospital  Health Camp

Photo ID Proof :  Browse...

**Submit** (circled in purple)

**Click on Submit** (arrow pointing to Submit button)

**Screen shot – IV**

5. After click on Submit, Patient Number will generated and click on 'OK' as shown in screen shot – V.

Welcome Arvind pawar, Aarogyamitra  
Bhaktivedanta Hospital

Change Password    Signout

Health Camps ▾ Patients ▾ Cases ▾ CC Services ▾ Grievance ▾ Others ▾ User Manuals ▾ FollowUp Claims ▾ Enrollment ▾

Patient registered successfully, with Patient No: 00000417

**OK** (circled in purple)

**Click on 'ok'** (arrow pointing to OK button)

**Screen shot – V**

6. Jeevandayee Patient Registration form will be generated, click on Print button to take printout of form as shown in screen shot – VI.

JPRF Form - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES

Print



**Rajiv Gandhi Jeevandayee Arogya Yojana**  
**राजीव गांधी जीवन्दायी आरोग्य योजना**  
 Project Office  
 ESIC Hospital, Third Floor, Ganpat Jadhav Marg,  
 Near Worli Naka Worli, Mumbai 400018 Toll Free: 18002332200

**Jeevandayee Patient Registration Form**

**BHAKTIVEDANTA HOSPITAL**

Name of the Patient/Contact No : रुग्णाचे नाव / दुर्घटनी क्रमांक :	First Middle Last 9879879879	Registration No : 00000417	Date/Time : तारीख वेळ : 21/06/2012 11:52:33 AM
Age/Sex : वय/ लिंग :	50yr(s)/Male	Card No : ऑरगनायझर क्रमांक : 00004166/01	Patient District : MUMBAI & MUMBAI SUBURBAN
Patient Address : पता :	Address1 Address2 Address3	Referral Source : Direct	Referral Card No :

The Patient is Referred to the RGJAY OP of BHAKTIVEDANTA HOSPITAL Hospital for Cashless Diagnosis & Treatment

Name of MCO/Contact No. : Dr.Ashok Shetty / 9324242602      Name of Aarogyamitra /Contact No. /Signature: Arvind pawar / Not Available

Screen shot – VI

7. After Mitra Registered the patient, Mco has to diagnosis for the patient and he can decided In patient / Out Patient. MCO needs to enter Login ID and password as shown in screen shot – VII.

Call Us : 1800 233 22 00




## Rajiv Gandhi Jeevandayee Arogya Yojana

मराठी English Sign in

**Chief Minister**  
Shri. Prithviraj Chavan [Knowmore...](#)

**Deputy Chief Minister**  
Shri. Ajit Anantrao Pawar [Knowmore...](#)

**Minister for Public Health and Family Welfare, Environment, Protocol**  
Shri. Suresh Hirayenna Shetty

**Minister for Cultural Affairs, General Administration**  
Prof.(Smt).Fauzia Tahasin Khan



**Cashless Diagnostics...**

Username  
mco\_bvh\_01

Password  
\*\*\*\*\*

Login

[Click here to login](#)

**News & Events**

- 26.03.2012: RFP for Statutory Auditor
- Documents: Pre-bid Response for RFP for

**Reports & Statistics**



**Quick Links**

- Online Empanement Request

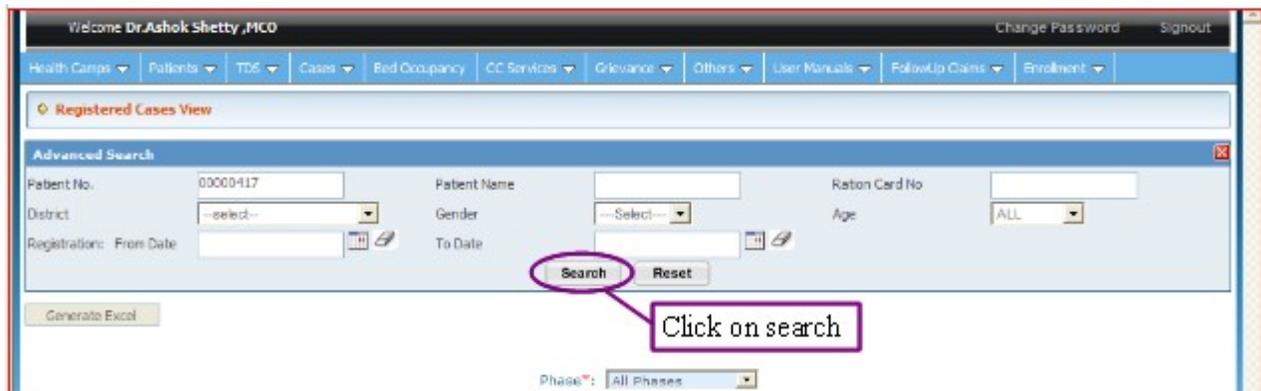
Screen shot – VII

8. Click on '**Patients**' Tab under that click on '**Registered – Registered Cases View**' menu as shown in screen shot – VIII.



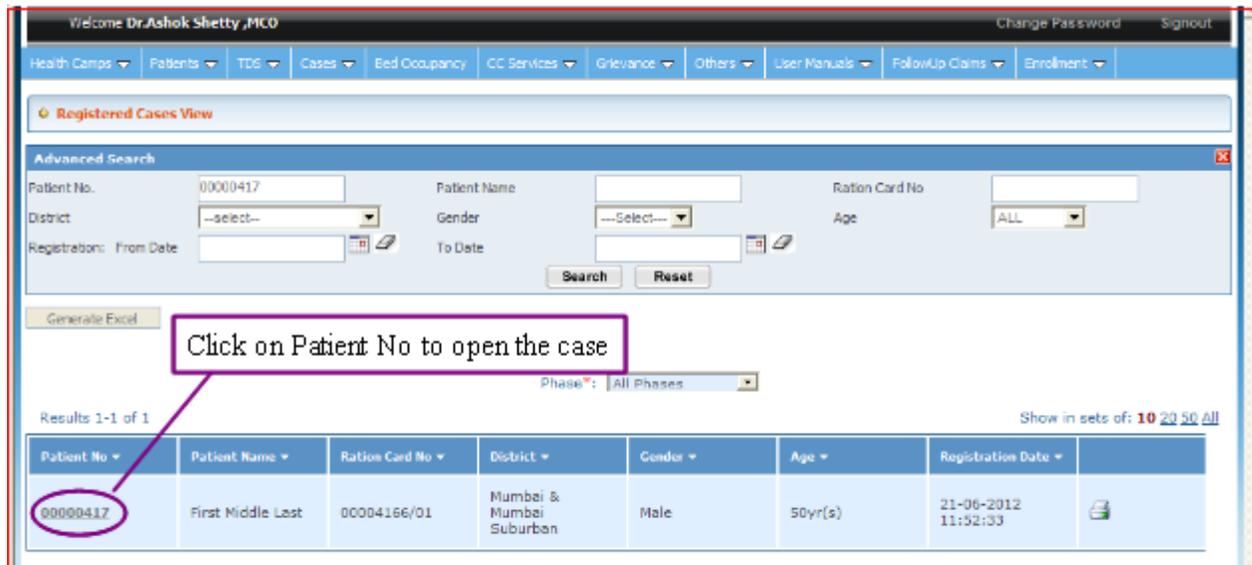
Screen shot – VIII

9. Search with '**Patient No**' and click on Search as shown in screen shot – IX.



Screen shot – IX

10. Click on 'Patient No' to open the case as shown in screen shot – X



Screen shot – X

11. Patient Details screen will be appears.

**Complaints:** Any complaints put in by the Patient are considered by MCO for Diagnosis.

**Diagnosis:** MCO of the hospital diagnoses the patient and enters the diagnosis details.

**Category Selection:** Based on the diagnosis, category of disease is selected.

**Tests:** Based on the Diagnosis and category selected ,tests may be assigned by MCO.

If no tests are required,then the patient has to be converted as **OUTPATIENT**

Else, the patient must be sent for performing tests, Click on '**Submit**' as shown in screen shot – XI.

**Inpatient(IP):** On deciding the patient as IP, the patient is now eligible to undergo surgery/Therapy through the scheme.

**OutPatient(OP):** If OP is selected for a patient, he/she is thus an Outpatient and the Case ends here.

◆ Patient Details

All fields marked with \* are mandatory

Patient Details

Health Card Number : 00029722/01 Bar Code Number : 23010030000000300004166/01  
Ration Card Number : 00004166/01  
First Name  Middle Name   
Last Name  Gender  Male  Female  Child  
Age  Months   
Days  Caste   
Relationship

Card Address

Address1  Address2   
District  Taluka/Zone   
City/Village/Town   
PIN Code

Communication Address

Address1  Address2   
District  Taluka/Zone   
City/Village/Town   
PHC  PIN Code   
Contact No   
Source  Direct  PHC  Health Camp

Case Details

Registered Hospital BHAKTIVEDANTA HOSPITAL Referral Card No   
Date of Registration 21/06/2012 11:52 AM

Hospital History

Patient Complaint \*   
Patient Complaint   
Category \*   
Hospital Diagnosis \*   
Hospital Diagnosis   
Tests Done  
  
  
  
  
Patient Diagnosed By: \*  Doctor Name:   
Qualification: MD Medicine Mobile No: 9324242602  
 Lung Function Tests

Select Test Done

Screen shot – XI

12. Diagnosis Test Requisition slip will be generated, click on Print button to take printout of form as shown in screen shot – XII.

Diagnostic Test Requisition Slip - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES

Print



**RAJIV GANDHI JEEVANDAYEE AROGYA YOJANA**  
**राजीव गांधी जीवनदायी आरोग्य योजना**  
Project Office  
ESIC Hospital, Third Floor, Ganpat Jadhav Marg,  
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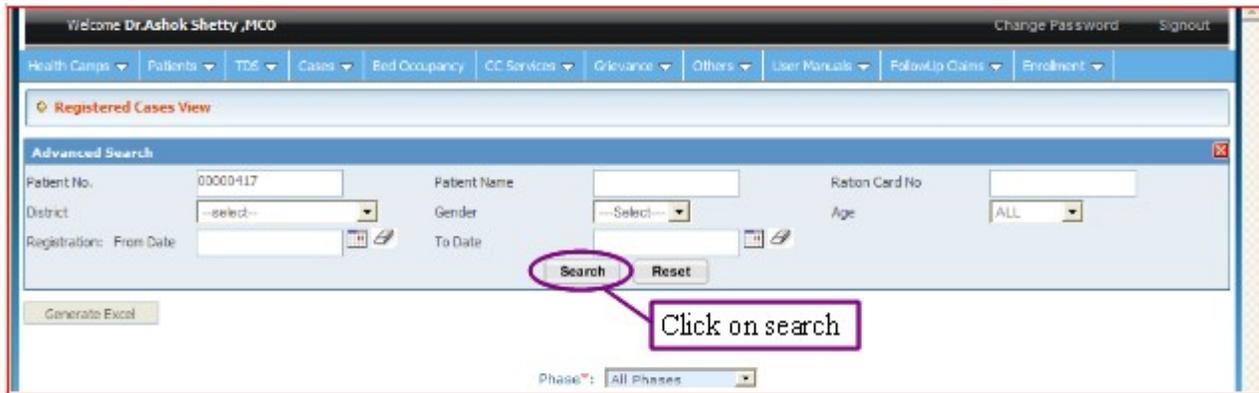
**Diagnostic Test Requisition Slip**  
**रोगनिदान चाचणी पत्रक**

**BHAKTIVEDANTA HOSPITAL**

Name of the Patient: रुग्णाचे नाव :	First Middle Last	Date: तारीख:	21/06/2012 01:25 PM
Health Card No/Orange or Yellow Ration Card No: आरोग्य ओळखपत्र / नारंगी किंवा पिवळे शिधापत्रक:		00004166/01	
Age: वय :	50yr(s)	Sex: लिंग :	Male
Patient Id : रुग्ण क्रमांक :	00000417		
Provisional Diagnosis : संभाव्य रोगनिदान :		Hospital Diagnosis	
Tests Advised: प्रस्तावित चाचणी :		B Scan Biometry	
Name of MCO/Treating Doctor :		Dr.Ashok Shetty	

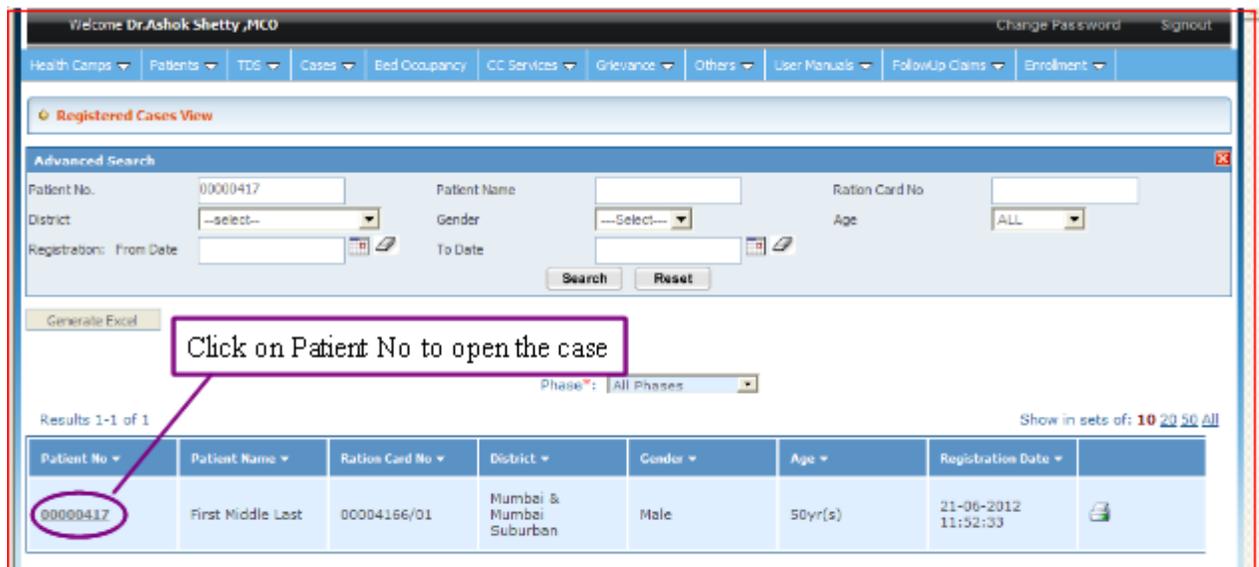
Screen shot – XII

13. After verifying test report Mco has to decided to make the patient has In-Patient / Out-Patient. Search with '**Patient No**' and click on Search as shown in screen shot – XIII.



Screen shot – XIII

14. Click on 'Patient No' to open the case as shown in screen shot – XIV.



Screen shot – XIII

15. Upload the Tests Report and make the patient as In-Patient / Out-Patient as shown in screen shot – XIV.

Patient Diagnosed By	MCO	Doctor Name	Dr. Ashok Shetty
Qualification	MD Medicine	Mobile No	9324242602

Tests Done

Sl No	Test Name	Attachment (Max:200KB)
1	B Scan Biometry	<input type="text" value="Browse..."/>

Patient Type  Out Patient  In Patient  More Tests Required

IP No

Admission Type  Planned  Emergency

Admission Date

Final Opinion and Prescription

Screen shot – XIV

16. After click on submit, Case no will generate. Click on 'OK' as shown in screen shot – XV

Welcome Dr.Ashok Shetty ,MCO Change Password Signout

In Patient Case registered successfully, with case no **CASE/041111436/00261**

Screen shot – XV

## II . Customer Care Registration

In Customer Care Registrations are two type :

- A. New RF Entry.
- B. New Non Referred Entry.

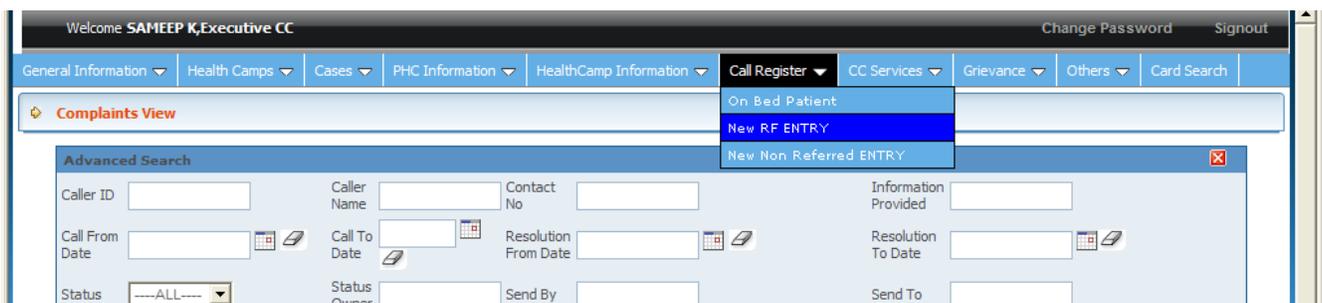
### A. New RF Entry.

1. Customer Care Executive needs to enter Login ID and password as shown in screen shot – XVI.



Screen shot – XVI

2. Click on 'Call Register' Tab under that click on 'New RF Entry' menu as shown in screen shot – XVII.

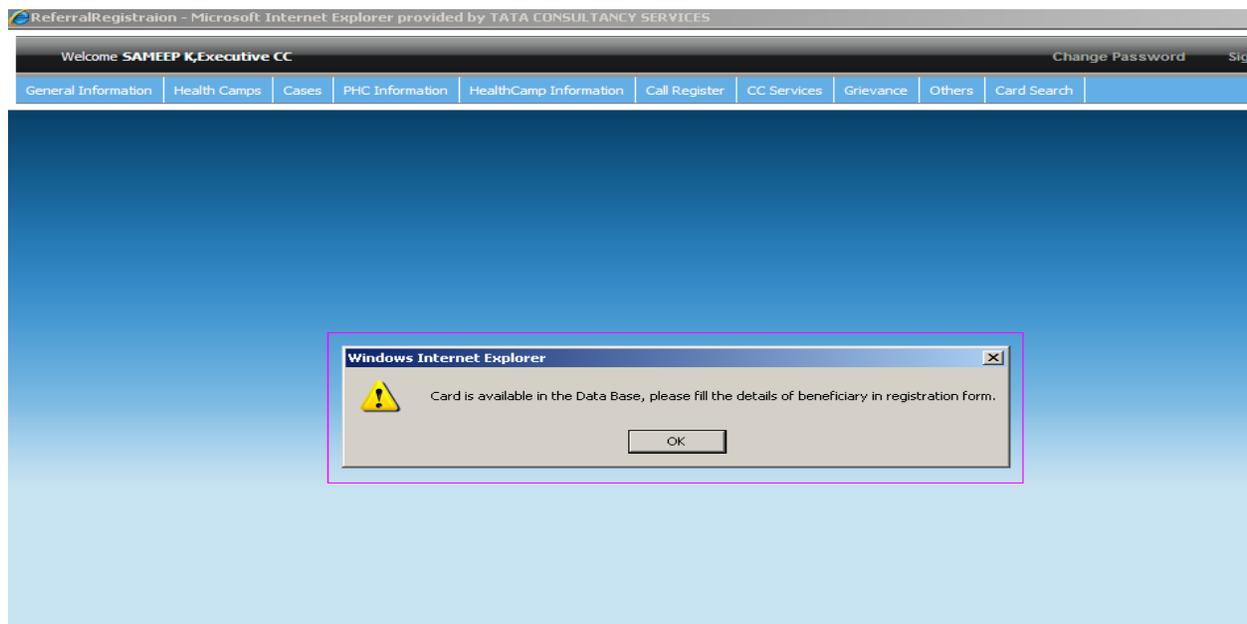


Screen shot – XVII

3.Registration page will appears. Select 'Card Type', Enter Card No and click on 'Retrieve Details' as shown in screen shot – XVIII.

Screen shot – XVIII

If the card is not registered pop up will be displayed as “Card is available in the data base , please fill the details of beneficiary in registration form” as shown in the screen shot below.



Now log-in with the mitra log-in and register the patient. After Mitra Registered the patient, It will follow the same processes from MCO Log-in onwards like direct registration as shown in screen shot -VII.

4. If the card is registered Select Source type as through PHC / HC. Fill the Clinical Notes , Provisional Diagnosis Notes, Referred Hospital, Categories and Referred Date. Click on '**Submit**' as shown in screen shot – XIX.

The screenshot shows a web-based form for patient registration. The form is titled "Patient Details" and is divided into several sections: "Personal Details", "Card Address", "Communication Address", and "Registration Details". The "Source" field is circled in purple, and a callout box with an arrow points to the "Submit" button at the bottom, containing the text "Click on Submit".

Field	Value
First Name	First
Middle Name	Middle
Last Name	Last
Gender	Male <input checked="" type="checkbox"/> Female <input type="checkbox"/> Child <input type="checkbox"/>
Age	50
Relationship	Family Head
Caste	SC
Card Address	
Address 1	Address1
Address 2	Address2
Address 3	Address3
District	MUMBAI & MUMBAI SUBURBAN
Taluka/Zone	A
City/Village/Town	Noor Baug
PIN Code	533288
Communication Address	
<input type="checkbox"/> If Card and Communication address are same check here	
Address 1	Address1
Address 2	Address2
Address 3	Address3
District	MUMBAI & MUMBAI SUBURBAN
Taluka/Zone	A
City/Village/Town	Noor Baug
PIN Code	533288
PHC/Non-networked hospital	--select--
Contact No	9879879879
Source	<input checked="" type="checkbox"/> PHC/Non-networked hospital <input type="checkbox"/> Health Camp
District	AMRAVATI
Taluka/Zone	Achalour
PHC/Non-networked hospital	Belkheda(Achalpur)
Patient Type	Referred Patient
Clinical Notes	Clinical Notes
Provisional Diagnosis Notes	Provisional Diagnosis Notes
Referred Hospital	BHAKTIVEDANTA HOSPITAL BVH
Referral Card No	145
Categories	Plastic Surgery (S12)
Date of referral	21/06/2012
Date of Reporting to Hospital	22/06/2012
Submit	Submit

Screen shot – XIX

5. After click on submit, Patient No will generate. Click on '**OK**' as shown in screen shot – XX.

The screenshot shows a confirmation message in a blue box. The text reads "Patient details captured successfully, with Patient No: 00000421". Below the message is an "OK" button circled in purple.

Screen shot – XX

6. Select the source as health camp enter all the details and click on submit as shown in the screen shot XX.

Relationship\* : Family Head

Caste : --select--

**Card Address**

Address 1\* : gds Address 2\* : gsd Address 3\* : gs

District\* : MUMBAI & MUMBAI SUBURBAN Taluka/Zone\* : A City/Village/Town\* : Shindewadi

PIN Code : 784545

**Communication Address**

If Card and Communication address are same check here

Address 1\* : gs Address 2\* : gsd Address 3\* : gs

District\* : AMRAVATI Taluka/Zone\* : Amravati City/Village/Town\* : Amravati

PHC/Non-networked hospital : --select-- PIN Code : 454545

Contact No\* : 9888888888

**Source** :  PHC/Non-networked hospital  Health Camp

District\* : AMRAVATI Taluka/Zone\* : Amravati Health Camp\* : Amravati - 01/06/2012

Patient Type\* : Referred Patient

Clinical Notes : \*

Provisional Diagnosis Notes : \*

Referred Hospital\* : BHAKTIVEDANTA HOSPITAL .BVH Referral Card No\* : 1

Categories\* : Plastic Surgery (S12)

Date of referral\* : 27/06/2012

Date of Reporting to Hospital\* : 27/06/2012

Submit

*Click on submit*

**Screen shot – XX**

7. After click on submit, Patient No will generate. Click on 'OK' as shown in screen shot – XXI.

ReferralResult - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES

Welcome SAHEEP K,Executive CC Change Password

General Information Health Camps Cases PHC Information HealthCamp Information Call Register CC Services Grievance Others Card Search

Patient details captured successfully, with Patient No: 00000454

OK

*Click on ok*

**Screen shot – XXI**

8. After completing customer care registration for patient, Mitra has to do registration processes with taking same card which is entered by customer care executive. Mitra needs to enter Login ID and password as shown in screen shot – XXII.



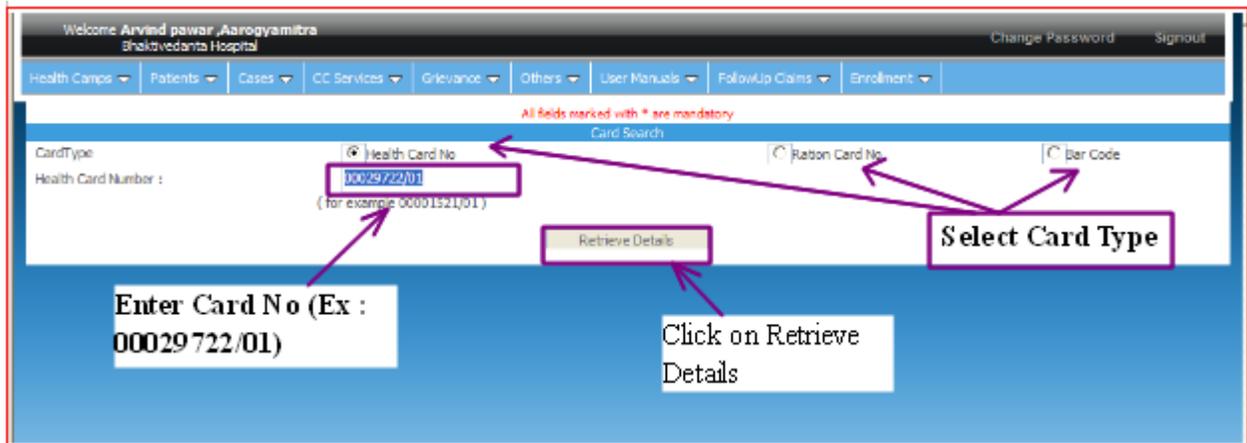
Screen shot –XXII

7. Click on 'Patients' Tab under that click on 'Registered – Register Patient' menu as shown in screen shot – XXIII.



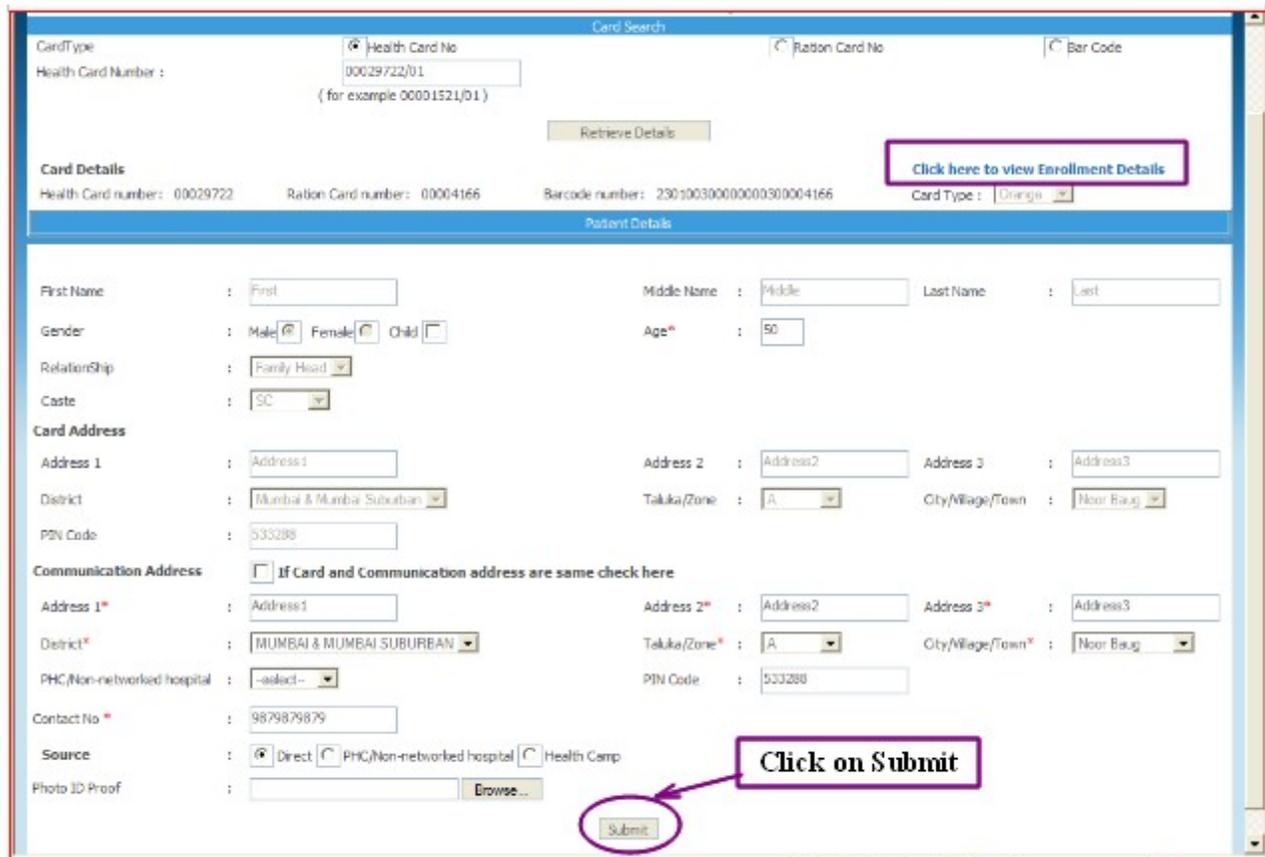
Screen shot – XXIII

8. Select 'card type', enter card no and click on 'Retrieve Details' as shown in screen shot - XXIV



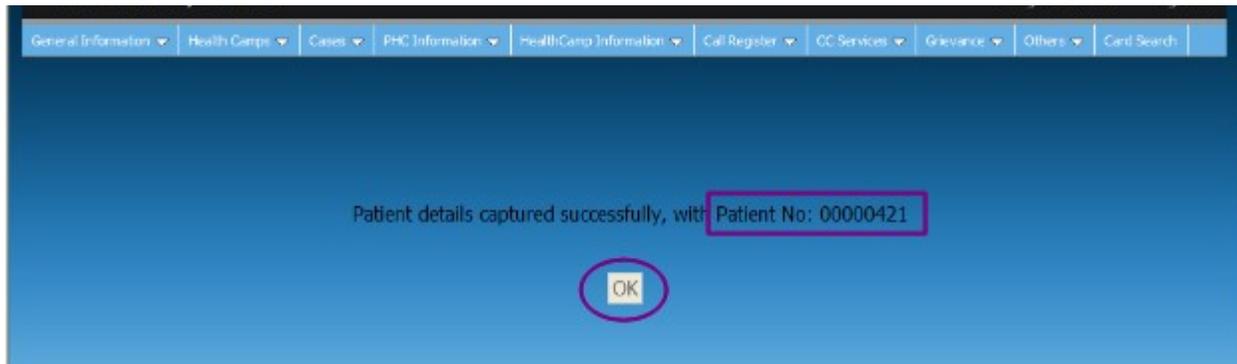
Screen shot – XXIV

9. Registration screen will appear, click on 'click here to view enrollment Details' to verify the details in enrollment screen and enter mandatory fields. click on 'Submit' as shown in screen shot – XXV.



Screen shot – XXV

10. After click on Submit, Patient Number will generated and click on 'OK' as shown in screen shot – XXVI.



**Screen shot – XXVI**

11. After Mitra Registered the patient, It will follow the same processes from MCO Login onwards like direct registration as shown in screen shot -VII.

### III . Telephonic Registration

1. For registering a case with telephonic entry, pre-auth executive has to log-in as shown in the screen shot XXVII.

The screenshot shows the homepage of the Rajiv Gandhi Jeevandayee Arogya Yojana (RGJAY) website. The browser address bar shows the URL: http://192.168.1.112:8080/RGJAY/index.jsp. The page features the state emblem of India and the logo of the scheme. A navigation menu includes Home, About, Tender & Notices, Hospital, Feedback, Photo Gallery, Contact Us, and FAQs. Language options for Marathi and English are available. On the left, a list of government officials is provided, including the Chief Minister, Deputy Chief Minister, and Ministers for Public Health and Family Welfare, and Cultural Affairs. The central banner displays a map of Maharashtra with a text overlay: "Cashless quality critical care to families with annual income equal to or below Rs. 1000". On the right, a login form is visible with fields for Username (containing 'exe\_pre') and Password, and a Login button. A 'Welcome To Rajiv Gandhi Jeevandayee Arogya Yojana' message is at the bottom, explaining the scheme's purpose for BPL and APL families.

SCREEN SHOT XXVII

- A window will be opened as shown in screen shot XXVIII. Click on telephonic patient entry tab.



### SCREEN SHOT XXVIII

- A new window will be opened as shown in the screen shot XXIX. Enter the patient details, caller from hospital details, provisional approval details, provisional approval given by doctor details and click on submit.

### SCREEN SHOT XXIX

- After submitting, a message will be displayed as " Captured Telephonic approval details with telephonic id- 00000103." as shown in the screen shot XXX. Then Click on ok.



SCREEN SHOT XXX

- After telephonic intimation the patient registration must be completed within 72hrs from the time of joining.
- For registration log-in with the mitra as shown in the screen shot XXXI.



SCREEN SHOT XXXI

- A window will be displayed. In that in patients tab select telephonic intimations. A window will be displayed as shown in the screen shot XXXII. Click on the telephonic id.

Telephonic Approval Cases - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES

Welcome Arvind pawar ,Aarogyamitra  
Bhaktivedanta Hospital

Change Password

Health Camps Patients Cases CC Services Grievance Others User Manuals FollowUp Claims Enrollment

Telephonic Intimations

Click here for search options

Results : 1 to 10 of 10 Page: 1 2 Show in sets of: 10

Telephonic ID	Ration card No	Patient Name	Registration Date	Case Status	Caller Name	Caller Phone Number	District	Hospital Name	Disease Name	Surgery	Doctor Name	Doctor Number
00000103			21/06/2012 14:36:11	Telephonic Intimation- Initiated	AAA	9866454454	Dhule	BHAKTIVEDANTA HOSPITAL	Critical Care	Acute Severe Asthma With Acute Respiratory Failure 10 Days Stay (M3Q1.1)	AAA	9878
00000102	00004166/01	First Middle Last	20/06/2012 19:07:55	Telephonic Intimation- asd Initiated	asd	9879879879	Mumbai & Mumbai Suburban	BHAKTIVEDANTA HOSPITAL	Plastic Surgery	Vascular Malformations (S12M1.13)	asd	9879
00000101			19/06/2012 18:50:40	Telephonic Intimation- a Initiated	a	9865656565	Amravati	BHAKTIVEDANTA HOSPITAL	Critical Care	Ards Plus Dic (Blood & Blood Products) With Ventilatory Care (M3Q1.6)	a	9866
00000093			08/06/2012 19:35:17	Telephonic Intimation- sdfg Cancelled	sdfg	9876543210	Osmanabad	BHAKTIVEDANTA HOSPITAL	Dermatology	Pemphigus / Pemphigoid Tzanck Clinical Protocol 15 Days Stay (M11T5.3)	sdfg	9876
00000091			07/06/2012 15:23:13	Telephonic Intimation- Cancelled	gdfgdfg	9866110712	Amravati	BHAKTIVEDANTA HOSPITAL	Dermatology	Toxic Epidermal Necrolysis 15 Days Stay	bvcbcbvc	9985

SCREEN SHOT XXXII

- A window will be displayed with the following details as shown in screen shot XXXIII. Select health card or ration card or bar code and enter the health card number/ration card no/bar code no and click on retrieve details.

TelephonicPatientReg - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES

Welcome Arvind pawar ,Aarogyamitra  
Bhaktivedanta Hospital

Change Password

Health Camps Patients Cases CC Services Grievance Others User Manuals FollowUp Claims Enrollment

All fields marked with \* are mandatory

Card Search

CardType:  Health Card No  Ration Card No  Bar Code

Health Card Number :  (for example 00001521/01)

View telephonic Approval Details

Click on retrieve details. Select any of the radio button and enter the details.

Card Details

Health Card number:  Ration Card number:  Barcode number:  Card Type :

Patient Details

First Name :  Middle Name :  Last Name :

Gender : Male  Female  Child  Age\* :

Relationship :  Caste :

Card Address

Address 1 :  Address 2 :  Address 3 :

District :  Taluka/Zone :  City/Village/Town :

PIN Code :

Communication Address  If Card and Communication address are same check here

Address 1\* :  Address 2\* :  Address 3\* :

SCREEN SHOT XXXIII

9. If the card is already enrolled details will be retrieved. Then click on submit button. A message will be displayed as patient registered successfully with patient number 00000420.
10. After Mitra Registered the patient, It will follow the same processes from MCO Log-in onwards like direct registration as shown in screen shot -VII.
11. If the card is not enrolled then the pop-up will be displayed as please enroll. Then follow the enrollment process as shown in enrollment module.