REGISTRATION

A Patient can register through any of the following processes.

- I. Direct Registration
- II. Customer care Registration.
- III . Telephonic Registration

I. Direct Registration

1. Mitra needs to enter Login ID and password as shown in screen shot – I.



Screen shot - I

2. Click on 'Patients' Tab under that click on 'Registered – Register Patient' menu as shown in screen shot – II.



Screen shot - II

3.Select 'card type', enter card no and click on 'Retrieve Details' as shown in screen shot - III

Welcome Arvind pawar ,Aarogyamit Bhaktivedanta Hospital	a						Change Password	Signout
Health Camps 👻 Patients 🐱 Cases 😾	CC Services 🗢	Grievance 😾	Others 🗢	User Manuals 🗢	FollowUp Claims 🗢	Enrolment 🗢		
			All fields man	ked with * are manda	tory			
CardType Health Card Number :	(for example 000	ard No <	Ra	ctrieve Details	C Ration C	ard No.	C bar code	e
Enter Card No 00029722/01)	(Ex :			Clic. Deta	k on Retriev als	7e		



4.Registration screen will appears, click on 'click here to view enrollment Details' to verify the details in enrollment screen and enter mandatory fields. click on 'Submit' as shown in screen shot – IV.

CardType	Health Card No	Card Search	C Ration Card No		C Bar Code
Health Card Number :	00029722/01 (for example 00001521/01)				
		Retrieve Details			
Card Details				Click here to view E	inrollment Details
Health Card number: 000297	22 Ration Card number: 00004166	Barcode number: 23010030000	0000300004166	Card Type : Orange	¥
		Pasent Details			
First Name	: Fost	Middle Name	Middle	LastName	: Last
Gender	: Male @ Female O Child	Age*	50		
RelationShip	: Family Head				
Caste	: SC 💌				
Card Address					
Address 1	: Address i	Address 2	Address2	Address 3	: Address3
District	: Mumbai & Mumbai Suburban 💌	Taluka/Zone	A 💌	City/Vilage/Town	: Noor Baug 💌
PIN Code	: 533288				
Communication Address	If Card and Communication addr	ess are same check here			
Address 1*	: Address1	Address 2**	Address2	Address 3*	: Address3
District [*]	: MUMBAL& MUMBALSUBURBAN 💌	Takuka/Zome*	A	City/Village/Town*	: Noor Baug 💌
PHC/Non-networked hospital	: -aelect- 💌	PIN Code	533288		
Contact No *	: 9879879879				
Source	: Oirect C PHC/Non-networked hospit	tal C Health Camp	Click on Su	ibmit	
hoto 1D Proof	: Brow	ne			

Screen shot – IV

5. After click on Submit, Patient Number will generated and click on 'OK' as shown in screen shot – V.

Welcome An Bha	vind pawar "A oktivedanta Ho	larogyamit spital	n						Change Password	Signout
Health Camps 🛩	Patienta 👻	Cases 🖛	OC Services 🗢	Grievance 👻	Others 👻	User Manuals 🗢	FollowUp Claims 🔫	Enrolment 👻		
			Dally	nt roaisten	od curcos	cfully with Da	tiont No: 0000	0417		
			Foot	and registeri	eu succes	Sidily, Maile	aen 110. 0000			
							Click	on 'ok'		
						\mathbf{O}	CIICK	on ok .		

Screen shot - V

6. Jeevandayee Patient Registration form will be generated, click on Print button to take printout of form as shown in screen shot - VI.

		and a state	The strate		Print
	Rajiv Gand राजीव व ESIC Host Near Worll Naka Jeevand: BH	hi Jeevandayee in입 레리니디에 고 Project Office ottal, Third Floor, Gar ford, Mumbal 400018 ayee Patient Reg AKTIVEDANTA H	arogya Yojana आरोट्य योजना pat Jadhav Marg Toll Free: 1800233 gistration Form OSPITAL	32200	
Name of the Patient/Contact No : रूण्णाचे लाव / दूरण्वली क्रमांक :	First Middle Last/ 9879879879	Registration No :	00000417	Date/Time : तारीष्ण वैळ :	21/06/2012 11:52:33 AM
Age/Sex : उत्त/ जिम्म :	50yr(s)/Male	Card No: ओळखपत्र क्रमांक:	00004166/01	Patient District :	MUMBAL& MUMBAL SUBURBAN
Patient Address : पत्ना :	Address1 Address2 Address3	Referral Source :	Direct	Referral Card No :	
The Patient is Referred	to the RGJAY OP of BH	AKTIVEDANTA HOS	PITAL Hospital for 0	Cashless Diagnosis & Tr	eatment



7. After Mitra Registered the patient, Mco has to diagnosis for the patient and he can decided In patient / Out Patient. MCO needs to enter Login ID and password as shown in screen shot – VII.



Screen shot - VII

8. Click on 'Patients' Tab under that click on 'Registered – Registered Cases View' menu as shown in screen shot – VIII.



Screen shot – VIII

9. Search with 'Patient No' and click on Search as shown in screen shot – IX.

Welcome Dr.Ashok	Shetty ,MCO						Change Password	Signout
Health Camps 🗢 🛛 Patien	ta 👻 🛛 TDS 👻 🖌	Cases 👻 🛛 Bed O	coupancy CC Service	s 👻 Grievance 👻	Others 😴 🛛	ser Manuals 🗢 🛛 Followij	o Claims 🗢 🛛 Enrolment 🗢 📄	
© Registered Cases V	iew							
Advanced Search								×
Patient No.	00000417		Patient Name			Ration Card No		
District	-select	•	Gender	Select		Age	ALL •	
Registration: From Date		E d	To Date		H 6	/		
			(Search Rese	•			
Generate Excel					ick on se	earch		
					-			

Screen shot – IX

10. Click on 'Patient No' to open the case as shown in screen shot – X

Welcome Dr.Ashol	Shetty ,MCO					Change Pas	sword Signout			
Health Camps 🗢 🛛 Patien	ts 🗢 🛛 TDS 🗢 🛛 Ca	ses 👻 🛛 Bed Occupancy	CC Services 👻 🛛	Grievance 🗢 🛛 Others 🗢	User Manuals 🗢 🛛 Fo	lowUp Claims 🗢 🛛 Enrolme	nt 🗢			
© Registered Cases \	© Registered Cases View									
Advanced Search							Ē			
Patient No.	00000417	Patient	Name		Ration Card	No				
District	select	 Gender 	r Í	Select 💌	Age	ALL	•			
Registration: From Date		To Dat	-		0					
			Search	h Reset						
Concernin Fund				_						
Generaliz Excel	Click on Pa	tient No to op	en the case	е						
	/		Phase*:	All Phases						
Results 1-1 of 1						Show in	sets of: 10 20 50 All			
Patient No +	Patient Name 👻	Ration Card No 👻	District +	Gender +	Age =	Registration Date +				
00000417	First Middle Last	00004166/01	Mumbai & Mumbai Suburban	Male	50yr(s)	21-06-2012 11:52:33	a			

Screen shot - X

11. Patient Details screen will be appears.

Complaints: Any complaints put in by the Patient are considered by MCO for Diagnosis.

Diagnosis: MCO of the hospital diagnoses the patient and enters the diagnosis details.

Category Selection: Based on the diagnosis, category of disease is selected.

Tests: Based on the Diagnosis and category selected ,tests may be assigned by MCO.

If no tests are required, then the patient has to be converted as **OUTPATIENT**

Else, the patient must be sent for performing tests, Click on 'Submit' as shown in screen shot – XI.

Inpatient(IP): On deciding the patient as IP, the patient is now eligible to undergo surgery/Therapy through the scheme.

OutPatient(OP): If OP is selected for a patient, he/she is thus an Outpatient and the Case ends here.

		All fields marke	d with * are mandate	огу	
		Da	tient Details		
		10			
Health Card Number :	00029722/01		Bar Code Numbe	er: 23010030000000300004166/01	
Ration Card Number :	00004166/01		ACT II A		
First Name	First		Middle Name	Middle	
Last Name	Last		Gender	Male Female Child	
Age	50		Months	0	
Days	0		Caste	SC 💌	
Relationship	Family Head				
Card Address			4.44		
Address1	Address1	_	Address2	Address2	
District	Mumbai & Mumbai Suburban	Y	Taluka/Zone	A	
City/Village/Town	Noor Baug 🔽				
PIN Code	533288				
Address					
Address1	Address1		Address2	Address2	
District	Mumbai & Mumbai Suburban	~	Taluka/Zone	A	
City/Village/Town	Noor Baug 🗾 💌				
PHC	SELECT		PIN Code	533288	
Contact No	9879879879				
Source	🙆 Direct 🔘 PHC 🔘 He	alth Camp			
Source	Direct PHC He	alth Camp Ca	ise Details		
Source Registered Hospital B	Direct PHC He HAKTIVEDANTA HOSPITAL	alth Camp Ca	ise Details		
Source Registered Hospital E Date of Registration	Direct PHC He	ealth Camp Ca	ise Details Referral Card Ni	0	
Source Registered Hospital E Date of Registration	Direct PHC He	ealth Camp Ca	ise Details Referral Card N	0	
Source Registered Hospital E Date of Registration	Direct PHC He	talth Camp Ca Hos	ise Details Referral Card Ni pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint*	Direct PHC He	calth Camp Ca Hos	ise Details Referral Card N pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint	Direct PHC He	ealth Camp Ca Hos	ese Details Referral Card N pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint	Direct PHC He	ealth Camp Ca Hos	ase Details Referral Card N pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint Category *	Direct PHC He	ealth Camp Ca Hos	se Details Referral Card N pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint Category * Oermelology (M11) Harvelle December 2	Direct PHC He	ealth Camp Ca Hos	se Details Referral Card N pital History	0	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint Category * Oermatology (M11) Hospital Diagnosis *	Direct PHC He	ealth Camp Ca Hos	se Details Referral Card N pital History		
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Category * Dermatology (M11) Hospital Diagnosis * Hospital Diagnosis *	Direct PHC He	ealth Camp Ca Hos	se Details Referral Card Ni pital History	°	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Oermatology (N11) Hospital Diagnosis * Hospital Diagnosis *	Direct PHC He	ealth Camp Ca Hos	nse Details Referral Card Ni pital History	o Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Oermatology (M11) Hospital Diagnosis * Hospital Diagnosis Tests Done	Direct PHC He	ealth Camp Ca Hos	nse Details Referral Card Ni pital History	Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Oermatology (M11) Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis *	Direct PHC He	ealth Camp Ca Hos	Referral Card No pital History	Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Dermatology (M11) Hospital Diagnosis * Hospital Diagnosis Tests Done D Scan Elignetry Trade Mil Test Neurosonogram	Direct PHC He	ealth Camp Ca Hos	Referral Card N Referral Card N ptal History	Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Oermatology (M11) Hospital Diagnosis * Hospital Diagnosis Tests Done B Scan Diometry Tride M Test Neurosonogram Thyroid Function Test	Direct PHC He HAKTIVEDANTA HOSPITAL 21/06/2012 11:52 AM	ealth Camp Ca Hos	Referral Card N pital History	Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Oermatology (M11) Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis Tests Done B Scan Diometry Tride Mil Test Neurosonogram Thyroid Function Test Patient Diagnosed By: *	Direct PHC He HAKTIVEDANTA HOSPITAL 21/06/2012 11:52 AM	ealth Camp Ca Hos	Referral Card N getal History	Select Test Done	
Source Registered Hospital E Date of Registration Patient Complaint * Patient Complaint * Patient Complaint Category * Dermstology (M11) Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis * Hospital Diagnosis Tests Done B Scan Biometry Tride Mill Test Neurosonogram Thyroid Function Test Patient Diagnosed By: * Qualification:	Direct PHC He HAKTIVEDANTA HOSPITAL 21/06/2012 11:52 AM	ealth Camp Ca Hos	Referral Card N gotal History	Select Test Done	

Screen shot – XI

12. Diagnosis Test Requisition slip will be generated, click on Print button to take printout of form as shown in screen shot – XII.

🖉 Diagnostic Test Requisition Slip - Microsoft Interne	t Explorer provided by TA	TA CONSULTANCY SERVICE	S		- 8 ×
				Print	-
		azizi af unit a a a a a a a a a a a a a a a a a a a			
	<u>RAJIV GANDHI JEEVANI</u> <u>राजीव गांधी जीवन</u>	<u>DAYEE AROGYA YOJAN/ दायी आरोग्य योजना</u>	Ā		
	Project ESIC Hospital, Third Flo	c t Office por, Ganpat Jadhav Marg,			
N	ear Worli Naka Worli, Mumbai	i 400018 Toll Free: 180023322	200		
	<u>Diagnostic Test</u> <u>रोगनिदान</u>	<u>t Requisition Slip</u> चाचणी पत्रक			
	BHAKTIVEDA	NTA HOSPITAL			
Name of the Patient: रुग्णाचे नाव :	First Middle Last	Date: तारीख:	21/06/2012 01:25 PM		
Health Card No/Orange or Yellc आरोग्य ओळखपत्र / नारंगी किंवा पि	w Ration Card No: াবঠ থিিঘাদর:	00004166/01			
Age: ਕੋਬ :	50yr(s)	Sex: लिंग :	Male		
Patient Id : रुग्ण क्रमांक :	00000417				
Provisional Diagnosis : संभाव्य रोगलिदाल :	Hospital	Diagnosis			
	Hospital	Diagnosis			
Tests Advised: प्रस्तायित चाचणी :	B Scan	Biometry			
Name of MCO/Treating Doctor :		Dr.Ashok Shetty			.

Screen shot – XII

13. After verifying test report Mco has to decided to make the patient has In-Patient / Out-Patient. Search with '**Patient No'** and click on Search as shown in screen shot – XIII.

Welcome Dr.Ash	ok Shetty ,MCO						Change Password	Signout
Health Camps 👻 🛛 Pati	ents 👻 🛛 TD6 👻	Cases 👻 🛛 Bed O	coupancy CC Services	👻 Grievance 🔻	Others 😴 🛛 Use	r Manuals 🗢 🛛 FollowU	ip Gains 🗢 🛛 Errolment 🗢 📄	
© Registered Cases	s View							
Advanced Search								×
Patient No.	00000417		Patient Name			Ration Card No	1.1	
District	select	-	Gender	Select		Age	ALL	
Registration: From Date	2	E Ø	To Date	_	30			
			C	Search Rese	it .			
Generate Excel					ick on se	rch		
				<u> </u>				
			Ph	ase": All Phases	*			

Screen shot – XIII

14.Click on 'Patient No' to open the case as shown in screen shot – XIV.

Welcome Dr.As	hok Shetty	у ,МСО							Cł	ange Password	signout
Health Camps 😾 🛛 Pa	tients 👻	TDS 🗢	Cases 🗢	Bed Occupancy	CC Services 🗢	Grievance 🗢	Others 🗢	User Manuals 🗢	FollowUp Claims 🗢	Enrolment 🗢	
© Registered Case	es View										
Advanced Search											2
Patient No.	00000	0417		Patien	t Name			Ration C	ard No		
District	sek	ect	1	 Gende 	r	Select 💌		Age	A		
Registration: From Da	te			I To Dat	e			a			
					Sea	rch Rese	t				
Generate Evcel						_					
OD KIDIE ENGE	Clici	k on l	Patient	: No to og	en the ca	se					
	$\overline{}$				Phase	: All Phases					
Results 1-1 of 1	/									Show in sets of	of: 10 <u>20 50 All</u>
Patient No +	Patient	t Name 👻	Rati	ion Card No 👻	District +	Gender		Age =	Registratio	• Date +	
00000417	First M	iddle Las	t 000	04166/01	Mumbai & Mumbai Suburban	Male		50yr(s)	21-06-201 11:52:33	2	

Screen shot – XIII

15. Upload the Tests Report and make the patient as In-Patient / Out-Patient as shown in screen shot – XIV.

Patient D	iagnosed By	MCO	Doctor Name	Dr. Ashok Shetty
Qualificat	ion	MD Medicine	Mobile No	9324242602
Tests Done				
SI No	Test Name	Attachment (Max 200K8)		Scan copy of Tests Repo
1	B Scan Biometry	Brows	e	has to be Unloaded clici
Patient Type	• O Out Patient 🖲 In Pat	ient O More Tests Required		
IP No * 12	345			on Browse.
Admission Ty	pe • 🗭 Planned 🖸 Emerge	ancy	Admission Date 21/6/20	12
Final Opinion	and Prescription *			
Final Opinior	n and Prescription	×	Click on	ı Submit
		(and	Count	

Screen shot – XIV

16. After click on submit, Case no will generate. Click on 'OK' as shown in screen shot – XV

Welcome Dr.Ashok Shetty ,HCO		Change Password	Signout
	esstully with case of CASE/041111435/00261		

Screen shot - XV

II. Customer Care Registration

In Customer Care Registrations are two type :

A. New RF Entry.

B. New Non Referred Entry.

A. New RF Entry.

1. Customer Care Executive needs to enter Login ID and password as shown in screen shot - XVI.



Screen shot – XVI

2. Click on 'Call Register' Tab under that click on 'New RF Entry' menu as shown in screen shot – XVII.

	Welcome SAMEEI	^P K,Executive CC						Cł	nange Passv	vord Signout	–
Gen	eral Information 🗢	Health Camps 🗢	Cases 🗢	PHC Information 🗢	HealthCamp Information		CC Services 🗢	Grievance 🗢	Others 🗢	Card Search	
	Complaints View					On Bed Patien	t				
Ľ.	complaines then					New RF ENTRY					- 1
	Advanced Searc	:h				New Non Refer	red ENTRY			×	
	Caller ID		Caller Name	Ci Ni	ontact		Information Provided				
	Call From Date		Call To Date	Ri D Fr	esolution rom Date		Resolution To Date				
	StatusALL	💌	Status Owner	Se	end By		Send To				

Screen shot – XVII

3.Registration page will appears. Select 'Card Type', Enter Card No and click on 'Retrieve Details' as shown in screen shot – XVIII.

Welcome SAMEEP	K,Executive CC						Chu	ange Passw	ord Signout	F
General Information 🗢	Health Camps 🗢	Cases 👻	PHC Information 👻	HealthCamp Information 🗢	Cal Register 👻	CC Services 🗢	Grievance 🗢	Others 🗢	Card Search	
© Referral Patient Er	itry									1
				All fields marked with * are mar	ndatory					
				Card Search						
CardType Health Card Number :		00025 (100-101	ealth Card No 9722/01 pie 00001521/01)		Ora	tion Card No		C Bar C	iode	
Card Details	Enter Card	No		Retrieve Details			Select	Card 1	ype	
Health Card number:		Ration C	ard number:	Barcode nun	ber:	Card Type	; -select-	*		
				Patient Details						
First Name* Gender*	: Male C Fe	emale C Ch		Middle Name Age*	:	Las	t Name	:		ב

Screen shot – XVIII

If the card is not registered pop up will be displayed as "Card is available in the data base, please fill the details of beneficiary in registration form" as shown in the screen shot below.

🟉 Referral Registraio	on - Microsoft I	nternet	Explorer prov	ided by TATA CONSULTANC	SERVICES					
Welcome SAME	EP K,Executive	cc					_		Cha	nge Password Sig
General Information	Health Camps	Cases	PHC Informat	on HealthCamp Information	Call Register	CC Services	Grievance	Others	Card Search	
			Windows In	ternet Explorer					×	
			<u>.</u>	Card is available in the Data Bas	e, please fill the	details of benel	iciary in regis	tration for	n.	
				[ок					
		L								

Now log-in with the mitra log-in and register the patient. After Mitra Registered the patient, It will follow the same processes from MCO Log-in onwards like direct registration as shown in screen shot -VII.

4. If the card is registered Select Source type as through PHC / HC. Fill the Clinical Notes, Provisional Diagnosis Notes, Referred Hospital, Categories and Referred Date. Click on 'Submit' as shown in screen shot – XIX.

		Patient Details		
First Name*	1 First	Middle Name ¹ Middle	Last Name	I Last
Gender*	: Male @ Female @ Child [Age* : 50		
RelationShip*	Family Head			
Caste	: SC 💌			
Card Address				
Address 1*	Address 1	Address 2* 1 Address 2	Address 3*	¹ Address3
District*	* MUMBAI & MUMBAI SUBURBAN 💌	Taluka/Zone * 1 A	City/Vilage/Town*	Noor Beug
PIN Code	1 533288			
Communication Address	Tf Card and Communication address are same	check here		
Address 1*	: Address 1	Address 2* 1 Address2	Address 3*	1 Address3
District*	* MUMBAI & MUMBAI SUBURBAN 💌	Taluka/Zone* 1 A	City/Vilage/Town*	Noor Baug
PHC/Non-networked hospital	: -select-	PIN Code : 533288		
Contact No*	: 9879879879			
Source	PHC/Non-networked hospital	q		
District*	: AMRAVATI	Taluka/Zone* : Achalpur	PHC/Non-networked	Belkheda(Achalpur)
Patient Type*	Peferred Patient			
Clinical Notes : *	Clinical Notes :	*		
Provisional Diagnosis Notes : *	Provisional Diagnosis Notes	*		
Referred Hospital*	BHAKTIVEDANTA HOSPITAL ,BVH	Referral Card : 145		
Categories"	* Plastic Surgery (S12)			
Date of referral*	: 21/06/2012 a	Click o	n Suhmit	
Date of Reporting to	: 22/06/2012	Chen o		

Screen shot - XIX

5. After click on submit, Patient No will generate. Click on 'OK' as shown in screen shot – XX.



Screen shot – XX

6. Select the source as health camp enter all the details and click on submit as shown in the screen shot XX.

RelationShip*	: Family Head		
Caste	:select-		
Card Address			
Address 1*	: gds Ai	Address 2* : gsd	Address 3* : gs
District*	* MUMBAI & MUMBAI SUBURBAN 💌	aluka/Zone* : A	City/Village/Town*
PIN Code	: 784545		
Communication Address	If Card and Communication address are same check here		
Address 1*	: gs Ai	Address 2* : gsd	Address 3* : gs
District*	: AMRAVATI	aluka/Zone* : Amravati	City/Village/Town*: Amravati
PHC/Non-networked hospital	:select PI	IN Code : 454545	
Contact No*	: 9888888888		
Source	: O PHC/Non-networked hospital O Health Camp		
District*	: AMRAVATI	aluka/Zone* : Amravati 💌	Health Camp* : Amravati - 01/06/2012 💌
Patient Type*	Referred Patient		
Clinical Notes : *	Clinical Notes		
Provisional Diagnosis Notes : *	Provisional Diagnosis Notes		
Referred Hospital*	: BHAKTIVEDANTA HOSPITAL ,BVH	leferral Card : 1	
Categories*	: Plastic Surgery (S12)		
Date of referral*	: 27/06/2012	(Ulick on submit)	
Date of Reporting to Hospital*	: 27/06/2012		
		Submit	

Screen shot – XX

7. After click on submit, Patient No will generate. Click on 'OK' as shown in screen shot – XXI.

l	🗧 ReferralResult - Micro	osoft Internet Exp	olorer provi	ded by TATA CONSU	JLTANCY SERVICES					
I	Welcome SAMEEP	K,Executive CC	_	_	_	_	_	Cha	ange Passw	ord Si
I	General Information 🗢	Health Camps 🤝	Cases 🗢	PHC Information 🤝	HealthCamp Information 🗢	Call Register 🗢	CC Services 🤝	Grievance 🤝	Others 🗢	Card Searc
			Pa	tient details can	tured successfully, wi	th Patient No	: 00000454			
					(ок)_	Click on	ok			
I										
I										
I										
I										
I										
l										
l										

Screen shot – XXI

8.After completing customer care registration for patient, Mitra has to do registration processes with taking same card which is entered by customer care executive.Mitra needs to enter Login ID and password as shown in screen shot – XXII.



Screen shot –XXII

7. Click on '**Patients'** Tab under that click on '**Registered – Register Patient**' menu as shown in screen shot – XXIII.



Screen shot – XXIII

Welcome Arvind pawar "Aarogyamitra Bhaktivedanta Hospital	Change	Password Signout
Health Camps 👻 Patients 🛥 Cases 🕶 CC Services 🗢	Grievance 🖛 Others 🖛 User Manuals 🖛 FollowUp Claims 🖛 Enrolment 🖛	
	All fields marked with * are mandatory	
	Card Search	
Cardi ype	ard No Card No.	C par Code
Health Card Number : 000/29/22		1
(for example (001521/01)	
	Retrieve Details Select C	ard Type
Enter Cond No (Er :		
Enter Card No (Ex :	off the provide	
00029722/01)	Click on Retrieve	
	Details	

8. Select 'card type', enter card no and click on 'Retrieve Details' as shown in screen shot - XXIV

Screen shot – XXIV

9.Registration screen will appears, click on 'click here to view enrollment Details' to verify the details in enrollment screen and enter mandatory fields. click on 'Submit' as shown in screen shot – XXV.

		Card	Search				
CardType Health Card Number :		 Health Card No 00029722/01 (for example 00001521/01) 			C Ration Card No		C Bar Code
Card Details Health Card number: 000297	722	Retrier Ration Card number: 00004166 Barcode num Pote	ve Details ber: 230100300 nt Details	0000	00300004166	Click here to view Card Type : Orange	Enrollment Details
First Name	:	First	Middle Name	:	Middle	LastName	: Last
Gender	:	Male 🗭 Female 🗭 Child 🗖	Age*	:	50		
RelationShip	;	Family Head					
Caste	:	SC 💌					
Card Address							
Address 1	:	Addressi	Address 2	:	Address2	Address 3	: Address3
District	:	Mumbai & Mumbai Suburban 💌	Taluka/Zone	:	A	City/Vilage/Town	: Noor Baug 💌
PIN Code	:	533288					
Communication Address		If Card and Communication address are same che	ck here				
Address 1*	:	Address1	Address 2"	÷	Address2	Address 3*	: Address3
District [*]	;	MUMBAI & MUMBAI SUBURBAN 💌	Taluka/Zone*	;	A 💌	City/Village/Town*	: Noor Baug 💌
PHC/Non-networked hospital	:	-adaci-	PIN Code	;	533288		
Contact No *	:	9879879879					
Source	:	Direct PHC/Non-networked hospital Health Camp		Г	Click on Su	bmit	
hoto ID Proof	;	Browse		t			

Screen shot – XXV

10.After click on Submit, Patient Number will generated and click on '**OK'** as shown in screen shot – XXVI.

General Information 💌	Health Camps 👻	Cases 🛩	PHC Information 🗢	HealthCarip Information 👻	Call Register 👻	CC Services 🛩	Grievance 🛩	Others 🛩	Card Search
									0
		Da	tiont details can	tured successfully, wi	the Datient No	00000421	1		
		Fa	uent details cap	uneu successiuny, wi	Patient No	. 00000421	1		
				ОК					
				\bigcirc					

Screen shot – XXVI

11. After Mitra Registered the patient, It will follow the same processes from MCO Login onwards like direct registration as shown in screen shot -VII.

III. Telephonic Registration

1. For registering a case with telephonic entry, pre-auth executive has to log-in as shown in the screen shot XXVII.



Welcome To Rajiv Gandhi Jeevandayee Arogya Yojana

The State Government of Maharashtra has launched Rajiv Gandhi Jeevandayee Arogya Yojana (RGJAY) in order to improve medical access facility for both Below Poverty L (BPL - Yellow card holders) and Above Poverty Line (APL- orange card holders) families. This in turn will enhance the quality of medical care to BPL and APL families. The scheme will extend quality medical care for identified... Knowmore...

SCREEN SHOT XXVII

2. A window will be opened as shown in screen shot XXVIII. Click on telephonic patient entry tab.



SCREEN SHOT XXVIII

3. A new window will be opened as shown in the screen shot XXIX. Enter the patient details, caller from hospital details, provisional approval details, provisional approval given by doctor details and click on submit.

🜈 TelephonicIntimationReg - Mi	icrosoft Internet Explorer provided by TATA CONSULTANCY 9	SERVICES	
Gender :	Male C Female C Child 🗖	Age :	
RelationShip :	select		
Caste :	select		
Card Address			
Address 1 :		Address 2 :	Address 3 :
District* :	DHULE	Taluka/Zone :select	City/Village/Town :select 💌
PIN Code :			
Communication Address	If Card and Communication address are same check here		
Address 1 :		Address 2 :	Address 3 :
District :	select	Taluka/Zone :select 💌	City/Village/Town :select 💌
PHC/Non-networked hospital :	select	PIN Code :	
Contact No :			
Caller from hospital details			
Hospital* : BHAKTIVED	ANTA HOSPITAL .BVH	•	
Designation* : mbbs			Caller Name* : AAA
Dhara Number . 0866454454			
Phone Number 1, 5000101101			
AAA Bomarka*	<u>_</u>		
Relians .	v		
Descriptional Assessment Destrike			
Category* : Critical	Care (M3)		
Sub Category* : CRITIC	CAL CARE (M3Q1)		
Surgery* : ACUTE	E SEVERE ASTHMA WITH ACUTE RESPIRATORY FAILURE 10 DAY	S STAY (M3Q1.1	
Provisional Approval given by doctor			
Name of the doctor* :	AAA	Designatio	n* : AAA
Phone Number*	9878787878	-	
- Hone Hamper	PTricks a Descriptional Assessment sizes for the Descriptions		
Remarks* :	for (Diagnosis) based on the indication stated by the	Click here to submit	
	treating doctor over phone. The Preauthorisation has to be		
	added watch / 2 his watcomplete dirical and documentary		
	Submit	2	

SCREEN SHOT XXIX

4. After submitting, a message will be displayed as " Captured Telephonic approval details with telephonic id- 00000103." as shown in the screen shot XXX. Then Click on ok.

🤶 resultPage	- Microsoft Internet Exp	plorer provi	ded by TATA CO	INSULTANCY SE	RVICES				
Welcom author	e KIRAN G,Executive Pro isations	e							Change Password
Patients 🗢		Cases 🤝	CC Services 🤝	Grievance 🤝	Others 🗢				
		Captured	l Telephonic	Approval D	etails Suc	cessfully wit	h Telephonic	ID:000012	21
					OK				

SCREEN SHOT XXX

- 5. After telephonic intimation the patient registration must be completed within 72hrs from the time of joining.
- 6. For registration log-in with the mitra as shown in the screen shot XXXI.



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SCREEN SHOT XXXI

7. A window will be displayed. In that in patients tab select telephonic intimations. A window will be displayed as shown in the screen shot XXXII. Click on the telephonic id.

Ć	Telephonic Approval Cases - Microsoft Internet Explorer provided by TATA CONSULTANCY SERVICES												
	Welcome	Arvind pawar Bhaktivedanta I	,Aarogyam Hospital	iitra							Change	Password	s
	Health Camps	→ Patients →	🗸 Cases 🗢	CC Service	es 🔻 🛛 Griev	ance 😽 🛛 O	thers 🗢 🛛 Us	er Manuals 🗢	FollowUp Claims 🗢	Enrollment 🗢			
	Telephonic	Intimations											
Ø	L	Click here for	search optio	ns									
		Click he	re on										
		_telephor	nie id										
	Results : 1 to	10 of 12					Pa	ge: 1 <u>2</u>			5	how in sets	s of: 1(
	Telephonic_10 ▼	Ration card No	Patient Name v	Registration Date 🔻	Case Status ▼	Caller Name •	Caller Phone Number v	District 🔻	Hospital Name 🔻	Disease Name ▼	Surgery 🔻	Doctor Name v	Docto Numb
\langle	00000103			21/06/2012 14:36:11	Telephonic Intimation- Initiated	AAA	986645445	4 Dhule	BHAKTIVEDANTA HOSPITAL	Critical Care	Acute Severe Asthma With Acute Respiratory Failure 10 Days Stay (M3Q1.1)	AAA	9878
	<u>00000102</u>	00004166/01	First Middle Last	20/06/2012 19:07:55	Telephonic Intimation- Initiated	asd	987987987	Mumbai & 9 Mumbai Suburban	BHAKTIVEDANTA HOSPITAL	Plastic Surgery	Vascular Malformations (S12M1.13)	asd	9879
	<u>00000101</u>			19/06/2012 18:50:40	Telephonic Intimation- Initiated	а	986565656	5 Amravati	BHAKTIVEDANTA HOSPITAL	Critical Care	Ards Plus Dic (Blood & Blood Products) With Ventilatory Care (M3Q1.6)	а	9866
	0000093			08/06/2012 19:35:17	TelePhonic Intimation Cancelled	sdfg	987654321	0 Osmanabad	BHAKTIVEDANTA HOSPITAL	Dermatology	Pemphigus / Pemphigoid Tzanck Clinical Protocol 15 Days Stay (M11T5.3)	sdfg	9876
	00000091			07/06/2012 15:23:13	TelePhonic Intimation Cancelled	gdfgdfg	986611071	2 Amravati	BHAKTIVEDANTA HOSPITAL	Dermatology	Toxic Epidermal Necrolysis 15 Days Stay	bvcbcvbvc	9985

- SCREEN SHOT XXXII
- 8. A window will be displayed with the following details as shown in screen shot XXXIII. Select health card or ration card or bar code and enter the health card number/ration card no/bar code no and click on retrieve details.

TelephonicPatientReg = Microsoft Internet explorer provided by TATA LUNSULTANLY SERVILES												
Welcome Arvind pawar "Aarogyamitra Change Password Si Bhaktivedanta Hospital Change Password Si												
Health Camps 🗢 🛛 Patients 🤜	- Cases	- CC Services 🗢	Grievance 🗢	Others 🗢	User Manuals 🗢		Claims 🤝	Enrollment 🗢				
All fields marked with * are mandatory												
Card Search												
CardType		Health Card No			C Ration Card No					C Bar Code		
Health Card Number :												
		(for example 00001521/01)						1. 1. 1.				
		View telephonic Approval Details Select any of the radio button and enter the										
	Click on retrieve details.				Retrieve Details							
Card Details					Culeve Details							
Health Card number:		Ration Card number:			Barcode number: Card Type :					-select-		
					Patient Details							
First Name	:				Middle Nam	e :		La	st Name	:		
										-		
Gender	: Male ¶	Female Child			Age	:						
RelationShip	: -selec	ct-										
Caste	: -selec	st-										
Card Address												
Address 1	:				Address 2	:		Ad	ldress 3	: [
District	: -selec	ct	-		Taluka/Zone	e :s	select	Cir	ty/Village/Town	: [-select 💌	
PIN Code	:											
Communication Address												
Address 1*	:				Address 2*	:		Ac	dress 3*	:		

SCREEN SHOT XXXIII

- 9. If the card is already enrolled details will be retrieved. Then click on submit button. A message will be displayed as patient registered successfully with patient number 00000420.
- 10. After Mitra Registered the patient, It will follow the same processes from MCO Log-in onwards like direct registration as shown in screen shot -VII.
- 11. If the card is not enrolled then the pop-up will be displayed as please enroll. Then follow the enrollment process as shown in enrollment module.