

CERTIFICATE OF ACCESSIBILITY COMPLIANCE

This is to Certify that the website of

NATIONAL INFORMATICS CENTRE

hosted at <https://www.nic.gov.in/>, has undergone a comprehensive accessibility audit by Pivotal Accessibility, an empaneled Web Accessibility Auditor Agency with DEPwD, Govt. of India (OM No. I-14002/7/2022-AIC, dated 07 July 2025).

Based on the accessibility audit findings and the addressal of identified issues [*], the website conforms to WCAG 2.2 at the A & AA level as of the date of this certificate. It is considered accessible to users with disabilities to the evaluated level, subject to regular maintenance and continued adherence to best practices.



AJAY SOHAL

Certified IAAP Auditor (CPWA)
CEO & Authorized Signatory
Pivotal Accessibility
DEPwD (GoI) Empaneled Web
Accessibility Auditors

Date of Issuance: September 15th, 2025
Certificate Valid Till: September 14th, 2026
[*] Refer to Final Audit Report



REMARKS

Evaluation Methodology

The accessibility evaluation was conducted in accordance with the Web Content Accessibility Guidelines (WCAG) 2.2, Level A & AA. The assessment employed both automated and manual techniques, including but not limited to:

- Screen Reader Testing: NVDA (Windows 10/Chrome) and VoiceOver (iPhone/Safari)
- Automated Evaluation: WAVE (Windows 10/Chrome)
- Color Contrast Verification: Color Contrast Analyzer (Windows 10/Chrome)
- Browser Zoom Assessment: Windows 10/Chrome
- Keyboard-Only Navigation Testing: Windows 10/Chrome
- Text Spacing Validation: Bookmarklets (Windows 10/Chrome)

Retesting Obligations

A subsequent accessibility evaluation shall be required:

1. **Annually**, i.e., one year from the date of issuance of this certificate; or
2. **Earlier than one year**, if any material change occurs to the product, service, or content, including but not limited to substantial upgrades, introduction of new features or functionalities, or significant modifications to the user interface, user experience, design, or underlying source code, insofar as such changes may affect accessibility compliance.

Interpretive Provision

For this certificate, substantial upgrades or significant modifications include any changes to functionality, design, code, or user experience that may materially impact accessibility. In cases of doubt, interpretations shall be made in favor of ensuring maximum accessibility for persons with disabilities.