eTaal
Electronic Transaction Aggregation & Analysis Layer

ONE PORTAL TO KNOW ABOUT

e-TRANSACTIONS IN THE NATION

OVERVIEW

The Electronic Transaction Aggregation & Analysis Layer (eTaal) is an initiative by the Ministry of Electronics and Information Technology (MeitY) and the National Informatics Centre (NIC). Established to bolster transparency, accountability, and efficiency in the realm of eGovernance, eTaal operates as a dynamic and comprehensive platform that systematically aggregates, monitors, and analyzes electronic transactions (eTransactions) delivered through various government portals across India. This platform offers stakeholders, including policymakers and administrators, near real-time insights into the performance of service delivery at the Central and State level, thus enabling informed decision-making and enhancing overall governance.

KEY STAKEHOLDERS

- Central Ministries & Departments
- States & UT
- Citizens & NGO
- Academic Institution & Researchers
- CSCs (Common Service Centres)

STATISTICS

26	38	27	06
Central Govt Projects	State Govt Projects	Standard Services	Categories

eTransaction

An eTransaction is a transaction delivering public service using ICT tools to improve access, enhance transparency and reduce response time while also satisfying all of the following four conditions:

a. Service is requested through electronic means (self-access or assisted access) including mobile devices.

b. Workflow/approval process is electronic.

c. Database is electronic/digitised.

d. Service delivery is electronic. In order to improve access, enhance transparency and reduce response time is termed as an e-Transaction.

Service Directory

In order to facilitate the view of services being under taken across the country, a Service directory has been developed. Service directory helps citizen in finding state level services grouped in a particular standard service. It provides the details of e-Governance application delivering the service such as name of dept., description of service etc., also provides the details of spatial spread for a given service. The user can view the service **directory and search for relevant information for** the services.

इलेक्ट्रॉनिकी एवं
सूचना प्रौद्योगिकी मंत्रालय
MINISTRY OF
**ELECTRONICS AND
INFORMATION TECHNOLOGY**

KEY FEATURES OF eTAAL

Near Real-Time Data Aggregation

eTaal collects data from various government applications in near real time, providing up-to-date information on eTransactions across ministries, states, and union territories.

Advanced Analytics and Reporting

The platform offers over 15 types of analytical reports, powered by Business Intelligence (BI) tools, to help stakeholders assess and compare the performance of digital services.

AI-Powered Insights

eTaal integrates AI-enabled features such as chatbots and predictive analysis, enhancing the platform's ability to generate actionable insights from the data collected.

Security and Compliance

eTaal adheres to the latest standards in data security and privacy, ensuring that all information is handled with the utmost care and in compliance with relevant regulations.

Seamless Integration

The platform supports integration with various eGovernance applications, allowing for a unified approach to data management and service delivery monitoring