



श्रम एवं रोजगार मंत्रालय

GOVERNMENT OF INDIA

MINISTRY OF LABOUR & EMPLOYMENT

**e-Shram**  
Shramev Jayate  
NATIONAL DATABASE OF UNORGANISED WORKERS

## 1. e-SHRAM Portal

The Ministry of Labour & Employment which is one of the oldest and important Ministries of the Government of India, is continuously working on improving life and dignity of Labour force of country by protecting & safeguarding the interest of workers, promotion of welfare and providing social security to the Labour force both in Organized and Unorganized Sectors by enactment and implementation of various Labour Laws, which regulate the terms and conditions of service and employment of workers.

Ministry of Labour & Employment has developed eSHRAM portal ([www.eshram.gov.in](http://www.eshram.gov.in))



for creating a National Database of Unorganized Workers, which will be seeded with Aadhaar. It consists of name, occupation, address, educational qualification, skill types, family details etc. for optimum realization of their

employability and extend the benefits of the social security schemes to them. It is the first-ever national database of unorganised workers.

**"जिनकी मेहनत देश का आधार, सपना उनका हुआ साकार"**

## 2. Objectives of e-SHRAM Portal



Creation of a centralized database of all unorganized workers (UWs) including Construction Workers, Migrant Workers, Gig Workers and Platform workers, Street Vendors, Domestic Workers, Agriculture Workers, etc., to be seeded with Aadhaar. Integration of Social Security Schemes meant for UWs being administered by MoLE and subsequently those run by other ministries as well.

## 3. Who can register in e-SHRAM?

Any worker who is working in unorganized sector and aged between 16-59, is eligible to register on the eSHRAM portal e.g. migrant workers, gig workers, platform workers, agricultural workers, MGNREGA workers, Fishermen, Milkmen, ASHA workers, Anganwadi workers, Street Vendors, Domestic workers, Rickshaw pullers and other workers engaged in similar other occupations in the unorganised sector.

## 4. Who is Unorganised Worker?

"Unorganised worker" means a home-based worker, self-employed worker, or a wage worker in the unorganised sector and it also includes a worker in the organized sector who is not a member of ESIC/ EPFO/ Government Employee.

## 5. Documents required for registration in e-SHRAM?

Following details required (I) Aadhaar Number, (II) Mobile Number, (Aadhaar linked preferred) (III) Bank account with IFSC.

**Note:** If a worker does not have Aadhaar linked mobile number, he/ she can visit nearest CSC's and register through biometric authentication.

**"बार-बार पंजीकरण से मुक्ति।"**

## 6. How to Register in e-SHRAM

- i. Self-registration by visiting e-SHRAM portal [www.eshram.gov.in](http://www.eshram.gov.in)
- OR
- ii. By visiting nearest CSCs & State Seva Kendras (SSKs)

## 7. Charges of registration in e-SHRAM?

Registration on eSHRAM portal is FREE. Workers are not required to pay any charges to any registering entity. The unorganised worker will not be charged as the registration is **Free**. On successful registration the CSCs would print the eSHRAM card and give it to the worker.

## 8. Benefits of registration on e-SHRAM Portal?



Central Government has developed eSHRAM portal which will be a centralized database of unorganized workers seeded with Aadhaar. After registering, he/she will get an Accidental Insurance cover of 2 Lacs under PMSBY. In future, all the social security benefits of unorganized

workers will be delivered through this portal. In emergency and national pandemic like situations, this database may be utilized for assistance.

## 9. e-SHRAM support contact details.

- ✓ National help Desk: **14434**
- ✓ Language support at Helpdesk –Hindi, English, Tamil, Bengali, Kannada, Malayalam, Marathi, Odia, Telugu & Assamese
- ✓ Helpdesk is available from Monday to Saturday - 8am to 8pm
- ✓ Portal to register grievance URL: [www.gms.eshram.gov.in](http://www.gms.eshram.gov.in)



**"छूटेगा नहीं कोई कामगार, योजनाएं पहुंचेंगी सबके द्वार"**

## 10. How UW's details will be used by the Labour Ministry?



Vegetable Seller

It is a centralized database seeded with Aadhaar. It will be used for delivery of social security benefits as implemented by Central & State Ministries. It will also ensure portability of the social security and welfare benefits to the migrant and construction workers at their working places. It may also be used for providing assistance to the eligible workers during any National crisis or pandemic situation like COVID-19.

## 11. Contact Us:

- i. For grievances visit at **[gms.eshram.gov.in](https://gms.eshram.gov.in)**
- ii. National Helpdesk at **14434**
- iii. For any other query reach us at **[eshramcare-mole@gov.in](mailto:eshramcare-mole@gov.in)**



e-Rickshaw Driver