

FAQ (Frequently Asked Questions) for WBJEE-2024 counselling

Q. No. 1: When and how I had to make the payment?

Ans: i) a) At the time of Registration.

b) After allotment.

ii) Payment page will appear automatically. Candidate needs to do online payment by net banking/ credit card/ debit card/ UPI only. Only after successful payment, a candidate can proceed.

Q. No. 2: Is it necessary to report to the allotted institution of Round 1 to get chance to participate in Round 2?

Ans: It is mandatory to report in the allotted institution to complete all formalities. If a candidate is not willing to accept the allotted seat, otherwise the candidates will not entitle to participate in Round-2 counselling.

Q. No. 3: Who are eligible for 2nd Round of allotment?

Ans: The following candidates are eligible for seat allotment in 2nd round:

Group-I: Registered candidates who did not get any seat allotment in the 1st round.

Group-II: Registered candidates who have secured seat and whose 1st round allotted seat got cancelled during document verification at the allotted institute.

Group-III: Candidates who have reported for document verification at allotted institute during 1st round of allotment and submitted willingness for up-gradation as 'Yes' in the second round.

Q. No. 4: In case I get an upgraded seat but in the same college, because of change of category, (e.g. from SC or ST to UR category) do I have to take admission on the allotted seat again?

Ans: Yes, you have to get a relieving letter generated on-line for the earlier seat and then get an admission letter again generated on-line for the upgraded category seat from the concerned institution; otherwise your seat will be cancelled and to be allotted to another candidate.

Q. No. 5: Who are eligible for Mop Up Round Counselling?

Ans: Eligibility for Mop-up Round:

- (i) Candidates who are not allotted any seat in Round-1 or Round-2
- (ii) Candidates who are allotted seats, paid seat acceptance fees either in Round-1 or Round-2, but not taken admission.
- (iii) Candidates who are not Registered earlier (Freshers)
- (iv) All registered candidates except: **a)** Those who have withdrawn or made an exit due to various reasons from the e-counselling system during previous rounds. **b)** Admitted Candidate in round 1 & 2.

Q. No. 6: How much time will I be given to report the allotted Institution?

Ans: Please follow strictly to the counselling time schedule and counselling notification. However, the candidates are also advised to follow the allotted Institution's website before attending the allotted institution.

Q. No. 7: In case I have Birth Certificate / Caste Certificate/ other certificate(s) in regional language, will it be acceptable at the time of reporting?

Ans: Certificates issued by the competent authority on standard format, should be in Bengali/English/Hindi language. Candidates are advised to carry certified (attested) copy of English version of the original certificate, in case certificate issued other than English/Bengali/Hindi language, along with original certificate.

Q. No. 8: Can a candidate retain his/her previously allotted seat (1st / 2nd round), if he/she participates in Mop-Up round and DID NOT GET any seat allocation in Mop-Up round?

Ans: No.

Candidates who will participate in Mop-up round cannot retain his/her previously allocated seat.

Q. No. 9: Can a candidate retain his/her previously allotted seat (1st / 2nd round), if he/she participates in Mop-Up round and GET seat allocation in Mop-Up round?

Ans: No.

Candidates who will participate in Mop-up round cannot retain his/her previously allocated seat.