

F. No. 13-5/2021-IS-11 (Pt-II)
Government of India
Ministry of Education
Department of School Education and Literacy
(IS-11 Section)

Shastri Bhawan, New Delhi
Dated: 13th October, 2021

To,
The Addl. Chief Secretary/Principal Secretary/Secretary,
Department of Education,
All States and UTs.

Subject: Helpline number for women in distress, set up by National Commission for Women-reg.


Madam/Sir,

I am directed to say that National Commission for Women (NCW) has set up a dedicated round the clock (24*7) Helpline Number (7827170170) for women in distress. The website for the helpline is www.ncwwomenhelpline.in. The helpline provides online supports to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. Counselling services and information about women related programs through a single uniform number are also provided. In this regard, letter dated 23.09.2021 received from Member Secretary, NCW is enclosed for reference.

2. It is requested that the said helpline number and URL may be uploaded on Department of Education's website in your State and UT and also widely disseminate this in all the districts/blocks of your State and UT.

Encl.: As above.

Yours faithfully,


(Rupini Mahajan)

Under Secretary to the Govt. of India
Email Id: us-is11.edu@gov.in

941219/2021/Secretary (SE and L)



मीता राजीवलोचन
MEETA RAJIVLOCHAN
सदस्य सचिव
Member Secretary



सदस्य सचिव

भारत सरकार

राष्ट्रीय महिला आयोग

प्लॉट नं. 21, जसोला इंस्टीट्यूशनल एरिया,

नई दिल्ली-110 025

GOVERNMENT OF INDIA

NATIONAL COMMISSION FOR WOMEN

PLOT NO. 21, JASOLA INSTITUTIONAL AREA,

NEW DELHI-110 025

Website : www.ncw.nic.in

D.O. No. 1/6/2021-NCW(A)-DEO

23rd September, 2021

Dear Madam,

I write to share that the National Commission for Women (NCW) has set up a dedicated round the clock (24x7) Helpline number (7827170170) for women in distress since 24th July, 2021. The website for the helpline is www.ncwwomenhelpline.in. The round-the-clock helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. We also provide counselling services and information about women related programs across the country through a single uniform number. The task force managing this project is a team of highly qualified personnel, who are providing emergency response to women in distress.

2. I request you to share the Helpline number 7827170170 and the URL on the department website and other related websites so that larger numbers of women could be made aware of the resource.

3. Your co-operation in this regard is solicited.

With Regards,

Yours sincerely,

(Meeta Rajivlochan)

Smt. Anita Karwal,
Secretary
Department of School Education & Literacy
124-C, Shastri Bhawan,
New Delhi 110001