

## THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Shri Bipin Chandra Tiwari  
M/s Indus Tower Ltd.  
Okaya Center, Tower 1,  
2<sup>nd</sup> Floor, B-5, Sector 62,  
Noida, Gautam Budh Nagar, Uttarakhand

Vs

The Executive Engineer,  
Electricity Distribution Division (North),  
Uttarakhand Power Corporation Ltd.  
18, EC Road, Dehradun,  
Uttarakhand.

Representation No. 58/2025

### Order

**Dated:** 16.03.2026

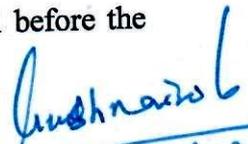
Present appeal/ representation dated nil has been preferred by the appellant against the order of Consumer Grievance Redressal Forum, Garhwal Zone, (hereinafter referred to as Forum) order dated 31.10.2025 in complaint no. 72/2025 by which Ld. Forum has disposed off the complaint of appellant Shri Bipin Chandra Tiwari, M/s Indus Tower Limited, Escotel Mobile Co. Ltd. (petitioner) against UPCL through Executive Engineer, Electricity Distribution Division (North), Uttarakhand Power Corporation Ltd., 18, EC Road, Dehradun, Uttarakhand (hereinafter referred to as respondent).

2. Appeal/representation was registered as representation no. 58/2025. Certain shortcomings were observed in the aforesaid representation. The petitioner was requested vide this office letter no. 2167 dated 27.11.2025 to remove the shortcomings by 10.12.2025. As no reply has been received from the petitioner, three reminders vide this office letter nos. 2210 dated 16.12.2025, 2281 dated 16.01.2026 and 2368 dated 18.02.2026 were subsequently sent to him, allowing him to remove the shortcomings by 30.12.2025, 30.01.2026 and finally 27.02.2026 respectively.
3. Since neither reply has been received from the petitioner till date (16.03.2026, the date of this order) nor any of the said letters were received back from Postal department, it is presumed that notices have duly been served upon him and it appears that he is not interested in getting his case processed and decided on merits. Hence, it

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is therefore hereby ordered that his representation No. 58/2025 dated nil before the undersigned may not be admitted and be rejected.

  
(D. P. Gairola) 16.03.2026  
Ombudsman

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