

Before
UTTARAKHAND ELECTRICITY REGULATORY COMMISSION

Misc. Application No. 31 of 2025

In the Matter of:

Petition on behalf of the petitioners filed under Regulation 9 of the UERC (Conduct of Business Regulation), 2014 read with Regulations 59 & 66 and Order XXI of the Code of Civil Procedure, 1908 seeking enforcement of the order dated 07.10.2024 passed by this Hon'ble Commission in the above-named Petition.

And

In the Matter of:

Smt. Minakshi Bhatt and others,
703, Tower C, Panache Heights,
Panache Valley, Dehradun

...Petitioner

And

(1) Uttarakhand Power Corporation Ltd. (UPCL),
VCV Gabar Singh Urja Bhawan,
Kanwali Road, Dehradun

&

(2) General Secretary ,
Panache Residents Welfare Association,
Near Kirsali Chowk, Sahastradhara Road,
Dehradun 248001

...Respondents

Coram

Shri M. L. Prasad	Chairman
Shri Anurag Sharma	Member (Law)

Date of Hearing: July 08, 2025

Date of Order: July 10, 2025

ORDER

The Petitioner and Respondent No. 1 (Uttarakhand Power Corporation Ltd. – UPCL) were heard at length. Respondent No. 2 (PRWA), despite due notice, failed to appear and remained unrepresented during the proceedings.

During the course of the hearing, both the Petitioner and UPCL reiterated their respective submissions already placed on record. The Petitioner strongly alleged that both UPCL and PRWA have failed to comply with the Commission's directions contained in its order dated 07.10.2024.

In its response, UPCL submitted that necessary communications were issued to PRWA and that it has undertaken certain measures to implement the said order. UPCL further stated that, in compliance with the Commission's directions, it had constituted a committee to review similar cases across the State to identify systemic issues and propose a resolution mechanism in alignment with the said order. In this regard, the Petitioner stated that the reply filed by UPCL has been received by them today only and requested time to file a reply/counter affidavit in response to the submissions made by UPCL.

Upon due consideration of the submissions and facts on record, the Commission hereby directs as follows:

1. The Petitioner is granted **15 days** from the date of this order to file its reply.
2. UPCL is directed to submit a **detailed and outcome-oriented study/report**, strictly in accordance with the mandate of the Commission's order dated 07.10.2024, within **30 days** from the date of this order.

The matter shall be taken up for further consideration on the next date of hearing, which shall be communicated separately to the parties.

Ordered accordingly.

(Anurag Sharma)
Member (Law)

(M. L. Prasad)
Chairman