

THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Shri Ramesh Karanjkar
Retd. UPCL employee
Rakshapuram, Lane A, Ladpur
Raipur Road, Dehradun,
Uttarakhand

Vs

The Executive Engineer,
Electricity Distribution Division,
Uttarakhand Power Corporation Ltd.
Raipur, Dehradun, Uttarakhand

Representation No. 10/2022

Order

Dated: 31.05.2022

Whereas Shri Ramesh Karanjkar a ret. UPCL employee being aggrieved with Forum order dated 28.01.2022 in his complaint no. 40/2021 before Consumer Grievance Redressal Forum, Garhwal Zone, Haldwani (hereinafter referred to as Forum) against UPCL through Executive Engineer, Electricity Distribution Division, Raipur, Dehradun (hereinafter referred to as respondent) has preferred the instant appeal (10/2022) for correction of his bills. **(at a number of points in his appeal he has imposed allegations on conduct and competence of Hon'ble UERC which is a condemnable act on his part and is therefore condemned).**

2. And whereas after perusal of the documents available on file, hearing arguments from both parties and as well as going through letter no. 1279 dated 26.03.2022 and its enclosures viz. OM no. 5391 dated 17.07.2020 jointly signed by MDs of all the 3 corporation UPCL, PITCUL and UJVNL and UPCL MDs OM no. 1969 dated 20.07.2021 from Chief Engineer (Commercial) wherein he has provided detailed methodology being adopted for billing of working and ret. UPCL, PITCUL and UJVNL employees, it has become clear that the subject matter of the instant petition is related to the billing of departmental working and ret. employees wherein certain relaxations/concessions have been given by aforesaid OMs of UPCL under which

billing up to capping units is being done on fixed rates and consumption over and above the capping units is billed on tariff applicable to domestic category consumers. Further it is also understood that prior to the aforesaid OMs came into force, only fixed charges were being taken from employees (working and retired) irrespective of their actual electricity consumption.

3. And whereas the concessions being allowed to the employees is not covered in any of the UERC regulations, CEA Regulations, Electricity Act, 2003 as well as tariff provisions, but are being allowed under internal departmental orders, as such the subject matter of the instant petition does not come under the purview of CGRF-Ombudsman mechanism created under the Act.
4. Therefore such being the case the instant petition cannot be decided by the Ombudsman being out of jurisdiction and the same is therefore disposed off without passing any order on merits.
5. However, the petitioner, if still feels, that his grievance has not been redressed, he is at liberty to seek remedy from competent UPCL authority such as Chief Engineer (Commercial) UPCL Dehradun or some other competent authority of the rank above that of Chief Engineer (Commercial).

Dated: 31.05.2022

(Subhash Kumar)
Ombudsman