THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Smt. Krishna Devi W/o Late Shri Brijpal Singh Sai Enclave, Balawala, Dehradun, Uttarakhand

Vs

The Executive Engineer, Electricity Distribution Division (Raipur), Uttarakhand Power Corporation Ltd. 359/2, Dharampur, Dehradun

Representation No. 37/2024

Award

Dated: 29.11.2024

Present appeal/ representation dated 19.09.2024 has been preferred by the appellant against the order of Consumer Grievance Redressal Forum, Garhwal Zone, (hereinafter referred to as Forum) order dated 24.08.2024 in complaint no. 24/2024 by which Ld. Forum has dismissed complaint of appellant Smt. Krishna Devi W/o Late Shri Brijpal Singh, Sai Enclave, Balawala, Dehradun (petitioner) against UPCL through Executive Engineer, Electricity Distribution Division (Raipur), Uttarakhand Power Corporation Ltd., 359/2, Dharampur, Dehradun, Uttarakhand (hereinafter referred to as respondent).

- Appeal/representation was registered as representation no. 37/2024. Certain 2. shortcomings were observed in the aforesaid representation. The petitioner was requested vide this office letter no. 1287 dated 24.09.2024 to remove the shortcomings by 04.10.2024. As no reply has been received from the petitioner, two reminders vide this office letter nos. 2321 dated 09.10.2024 and 1359 dated 29.10.2024 were subsequently sent to her, allowing her to remove the shortcomings by 21.10.2024 and 11.11.2024.
- Since no reply has been received from the petitioner till date (29.11.2024, the date of 3. this order), it is presumed that she is not interested in getting her case processed and decided on merits. Hence it is liable to be rejected. luis mairo

37/2024 Page 1 of 2

<u>Order</u>

In view of above facts representation dated 19.092024 is rejected.

Dated: 29.11.2024

Order signed dated and pronounced today.

Dated: 29.11.2024

(D. P. Gairola)
Ombudsman

(D. P. Gairola) Ombudsman

> 37/2024 Page 2 of 2