

PRE-BID CLARIFICATION

Reference: - Clarifications with reference to pre bid meeting dated: 27 February, 2026.

Reply / clarification to the pre-bid queries

The pre-bid meeting of etender for the “On Site Comprehensive Maintenance Contract” for three years with five (5) on site resident engineers of Servers, Desktop/Laptop Computers, Printers, U.P.S.’s & Network components and other IT Peripherals installed in the High Court of Uttarakhand and residences of Hon’ble Judges & Officers of this Court, was held on 27 February, 2026. Based on the queries and deliberation by the High Court in response to the queries, response/clarification supersede the respective clauses mentioned in the tender document, other terms/clauses shall remain unchanged.

General Instructions/ Clarifications:- This Corrigendum shall now be a part of the main tender document for all purposes.

CORRIGENDUM TO REFERENCE NO: 20022026/UHC/IT/ICT-AMC/2026 (Tender ID: 2026 HCUK 92174 1)

ETENDER FOR THE “ON SITE COMPREHENSIVE MAINTENANCE CONTRACT” FOR THREE YEARS WITH FIVE (5) ON SITE RESIDENT ENGINEERS OF SERVERS, DESKTOP/LAPTOP COMPUTERS, PRINTERS, U.P.S.’S & NETWORK COMPONENTS AND OTHER IT PERIPHERALS INSTALLED IN THE HIGH COURT OF UTTARAKHAND AND RESIDENCES OF HON’BLE JUDGES & OFFICERS OF THIS COURT.

THE TENDER DOCUMENT IS MODIFIED/ EXPLAINED (WHEREVER APPLICABLE) AS UNDER

SN	NAME OF FIRM	SECTION	CLAUSE	REFERENCE/ SUBJECT	CLARIFICATION SOUGHT	HIGH COURT RESPONSE
1.	M/S Spring World Enterprises	ELIGIBILITY CRITERIA/ SUBMISSION OF DOCUMENTS:-	Criteria 3- Performance Capability	Vendor must have 100+ employees on their payroll during last three financial years.	We respectfully request the competent authority to kindly reconsider and amend the said clause as follows: Vendor must have 50+ employees on their payroll during last three financial years.	Partially accepted. The term may be read as under: “Vendor must have 75+ employees on their payroll during last three financial years”.
2.	Veesara Global Digitech Solution Pvt. Ltd. H.O.: D-23/405, FF, KH. No. 60, Chhatarpur Pahari, 100 Feet Road, New Delhi-	1	Point No. 10	EMD	Being an MSME & Startup company. We request kindly consideration for EMD exemption in accordance with the prevailing guidelines. We request you to extend the applicable relaxation.	Corresponding rules of Sate Government shall be applicable for this purpose provided that the latest MSME certificate issued by competent authority must be accompanied with BID and uploaded in place of EMD.
		4	CRITERIA 3	PERFROMANCE CAPABILITY - Vendor must have 100+ employees on their payroll during last three financial years.	As per bid, the asked 5 Resident Engineer, while the engineer asked in eligibility criteria is 20 times High. Kindly provide the relaxation on this criteria.	Partially accepted. The term may be read as under: “Vendor must have 75+ employees on their payroll during last three financial years”.

	110074.			DUTIES AND RESPONSIBILITIES:- Maintenance & service of all hardware, software, peripherals at various locations at the High Court of Uttarakhand premises and residences of Hon'ble Judges.	Please provide the exact location of Hardware and service delivery to calculate the financial	The hardware has been installed in the High Court campus and residence of Hon'ble Judges. The residences are situated in 1 Km radius of High Court.
3.	INCA INFOTECH TECHNOLOGIES PVT LTD	1	10	Earnest Money Deposit (EMD)	We are an MSME-registered service provider as OEM in service. Kindly grant us exemption from EMD as per applicable norms and provide the necessary relaxation.	Corresponding rules of State Government shall be applicable for this purpose provided that the latest MSME certificate issued by competent authority must be accompanied with BID and uploaded in place of EMD.
		8	Criteria 8	DUTIES AND RESPONSIBILITIES:- Maintenance & service of all hardware, software, peripherals at various locations at the High Court of Uttarakhand premises and residences of Hon'ble Judges.	Kindly specify the number of locations where the maintenance and service support will be required, so it will help to make better financial.	The hardware has been installed in the High Court campus and residence of Hon'ble Judges. The residences are situated in 1 Km radius of High Court.
4.	Module Informatics Pvt Ltd	ELIGIBILITY CRITERIA/SUBMISSION OF DOCUMENTS	Criteria 4- Financial Status: Point 2	Financial Viability (a) The average coefficient of Current ratio (Current Assets / Current Liabilities): Greater than 1 (b) The average coefficient of Debt ratio (Total Debt / Total Assets): Less than 50%	Information sought are present in Audited Balance Sheet. Will that serve as supporting document? Kindly advise.	No. Certificate from CA shall be required.
		ELIGIBILITY CRITERIA/SUBMISSION OF DOCUMENTS	Criteria 4- Financial Status: Point 3	Financial Liquidity: Bidder should have access to or has available liquid assets, lines of credit and other financial means, other than any contractual advance payments, to meet 3 months' cash flow of the estimated bid	Certification from banking institution(s) would be more relevant than CA certification for this parameter. Kindly advise	Bidder may submit Certificate from CA OR certification from banking institution.

				value net of applicant's commitments in this period for other contracts.		
		ANNEXURE-I Technical Bid	Point 09	Work Experience: "One similar completed work costing not less than the amount equal to Rs. 80.00 Crore;"	Figure of Rs. 80.00 Crore seem incorrect. Kindly advise	Its typographical mistake. Please treat it as 80.00 Lakh.

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