

**HIGH COURT OF UTTARAKHAND AT NAINITAL**

**SHORT TERM TENDER NOTICE** Dated : 25.02.2013.

This Court invites sealed tender from eligible vendors for "On Site Comprehensive Annual Maintenance Contract (AMC) with battery and printers" in respect of 115 numbers of HP laptops and 81 HP LJ 1022 printers for one year. The details of tender may be seen on our web site <http://www.highcourtofuttarakhand.gov.in>.

The tender alongwith Earnest Money Deposit in sealed cover addressed to REGISTRAR GENERAL, HIGH COURT OF UTTARAKHAND, NAINITAL superscripting thereon "TENDER FOR AMC OF HP LAPTOPS AND PRINTERS" must reach the office of Registrar General by 3.00 PM on or before 15.03.2013 and tenders will be opened at 4.30 P.M on the same day. The tender received beyond the scheduled time shall be summarily rejected.

Sd/-  
Registrar General

**HIGH COURT OF UTTARAKHAND AT NAINITAL**  
**SHORT TERM TENDER NOTICE**

Dated :

This Court invites sealed tender from eligible vendors for "On Site Comprehensive Annual Maintenance Contract with battery and printers" in respect of 115 numbers of HP laptops and 81 HP LJ 1022 for one year, including the software installed thereon, recovery and transfer of the data of the user, timely updation of UBUNTU-Linux already installed and maintenance of Internet Connectivity. In case there is anything extra, which is required not to be included in the Annual Maintenance Contract, it must be clearly indicated by the vendor:-

**81 IN NUMBER OF LAPTOPS OF FOLLOWING CONFIGURATIN:**

**Model: HP Comapaq 6710s**

**RAM-** 512 MB DDR2 667.0 MHz

**Processor** - Core 2 Duo T7100 / 1.8 GHz

**HDD** - 80 GB

**DVDÂ ±RW (+R double layer) / DVD-ROM - GMA X3100**

**WLAN** - 802.11a/b/g

**Chipset-** Mobile Intel GM965 Express

**Cache** L2 cache - 2.0 MB

**39 IN NUMBER OF LAPTOPS OF FOLLOWING CONFIGURATIN:**

**Model: HP Comapaq 6720s**

**RAM-** 512 MB DDR2 667.0 MHz

**Processor** - Core 2 Duo T7250 / 2.2 GHz\*2

**HDD** - 80 GB

**DVDÂ ±RW (+R double layer) / DVD±RW (+R DL) / DVD-RAM**

**WLAN** - 802.11a/b/g

**Chipset-** Mobile Intel GM965 Express

**Cache** L2 cache - 2.0 MB

**81 IN NUMBER OF PRINTERS OF FOLLOWING MODEL:**

HP LJ 1022

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The 120 Laptops are distributed among the Judicial officers of all the 13 districts of the State of Uttarakhand the vendor must troubleshoot the problems of the laptops at the onsite (i.e the place at which the laptop is held by the Officer). The number of laptops in a particular district may vary as the Judicial Officers may be transferred. Some of the laptops may have some defects and may not be in working condition, which might be get repaired through the AMC.

### Terms & Conditions

1. Annual Maintenance Contract covers replacement of defected parts/ maintenance/ repair/ upgradation of all the hardware of the laptop/ printer including the battery and charger, for one year, including the software installed thereon, recovery and transfer of the data of the user, timely updation of UBUNTU-Linux OS already installed and maintenance of Internet Connectivity at different locations.
2. AMC Service provider i.e. the vendor shall also attend to calls for on-site installation of any other Operating System and/or Application Software in the laptops without any extra charge, as decided and provided by the E-Committee, Supreme Court of India, from time to time. Operating system and other software provided by E-committee should not be changed without the prior permission of E-Committee, Supreme Court of India.
3. The Vendor must use only Original HP parts to replace the defective part(s) of laptop. The vendor having authorization letter from Original Equipment Manufacturer (OEM) for the back to back support will be preferred.
4. Successful vendor will be required to depute sufficient number of trained Engineers in State of Uttarakhand to attend the complaints. The successful vendor must arrange for at least resident engineer each based in the Kumaon and Garhwal region of the Uttarakhand to respond for the maintenance calls.
5. Penalty clause will be as follows-

Response time		Removal of defects	
Not exceeding (From the time of receipt of complaint)	Failing which penalty @ per day per complaint per item	Within	Failing which penalty @ per day per complaint per item
4 days	Rs. 200/-	10 days	Rs. 200/-

6. The tenders to be submitted by the eligible vendor(s) must be accompanied by demand draft of ₹ 25,000/= (₹ Twenty five thousands only) drawn in favor of the Registrar General, High

Court of Uttarakhand, Nainital-263001 payable at Nainital towards Refundable Earnest Money Deposit (without interest).

7. The number of laptops/ printers may vary during the course of the year covered by AMC.
8. High Court of Uttarakhand reserves its right to split the tenders and to cancel the tender or modify any of its terms without assigning any reasons whatsoever.
9. The successful bidder(s)/vendor(s) shall be required to furnish a Performance Bank Guarantee equivalent to 10 % of contract value of each tender to remain valid till the completion of the AMC period. On acceptance of the Guarantee, the EMD will be released.
10. The payment of the AMC shall be released on quarterly basis, after satisfactory performance for the quarter concerned.
11. The tender along with Earnest Money Deposit in sealed cover addressed to REGISTRAR GENERAL Superscripting thereon "TENDER FOR AMC OF HP LAPTOPS & PRINTERS" must reach the Registrar General by 3.00 PM on or before 15.03.2013 and tenders will be opened at 4.30P.M on the same day. The tender received beyond the scheduled time shall be summarily rejected.

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