HIGH COURT OF UTTARAKHAND AT NAINITAL

TENDER NOTICE

Dated: 27/04/2011

This Court invites sealed tender from eligible vendors for "On Site Comprehensive Annual Maintenance Contract with battery" in respect of following five numbers of HP laptops for one year. The details of tender may be seen on our web site http://www.highcourtofuttarakhand.gov.in.

The tender alongwith Earnest Money Deposit in sealed cover addressed to REGISTRAR GENERAL superscripting thereon "TENDER FOR AMC OF HP LAPTOPS" must reach the Registrar General by 3.00 PM on or before 27/05/2011 and tenders will be opened at 4.00 P.M on the same day. The tender received beyond the scheduled time shall be summarily rejected.

By the order of Court

Sd/-Registrar General

HIGH COURT OF UTTARAKHAND AT NAINITAL TENDER NOTICE

Dated: 27/04/2011

This Court invites sealed tender from eligible vendors for "On Site Comprehensive Annual Maintenance Contract with battery" in respect of following five numbers of HP laptops for one year, including the softwares installed thereon, recovery and transfer of the data of the user, timely updation of Linux already installed and maintenance of Internet Connectivity at different locations of Uttarakhand. In case there is anything extra, which is required not to be included in the Annual Maintenance Contract, it must be clearly indicated by the vendor:-

Model: HP 6710S (HP 0EM - M/B) Motherboard (M/B) having Intel Core 2 Dup T 2300 1.80 Ghz Processor with 2MB L2 cache. The System with Intel 945 GM Chipset 1 X 512 MB DDRII Integrated Graphics Controller with 128 MB shared video memory Integrated Sound Controller with Speakers Key Board and Touch Pad Integrated 56 Kbps Modem Integrated 10/100 Mbps Ethernet Integrated Wireless LAN support for 802.11 b/g 80 GB SATA HDD with protection against shocks and data password protection capability CD-RW+DVD-ROM Combo Drive PCMCIA Type II card slot 15" XGA TFT display with 1024x768 resolution (16 M color) Port - 2x USB 2.0, 1 x VGA, Headphones-out & Microphone-in-jack, 1xRJ11, 1xRJ45, 1 x Kensigton lock slot Advanced Power Management Feature Lithium Ion Rechargeable Battery (6 cell, 52WH) with minimum 3.5 Hrs Backup Universal AC Adapter Linux OS & Data Recovery Software

If the vendor(s), so desire, they may examine above-said items on any working day between 3-4 PM with Management officer.

Terms & Conditions

- 1. Annual Maintenance Contract must be with battery for one year, including the software's installed thereon, recovery and transfer of the data of the user, timely updation of Linux already installed and maintenance of Internet Connectivity at different locations.
- 4. AMC Service provider i.e. the vendor shall also attend to calls for on-site installation of any other Operating System and/or Application Software in the laptops without any extra charge, as decided and provided by the E-Committee, Supreme Court of India, from time to time. Operating system and other software's provided by E-committee should not be changed without the prior permission of E-Committee, Supreme Court of India.

- 5. The Vendor must use only Original HP parts to replace the defective part of laptop. The vendor having authorization letter from Original Equipment Manufacturer (DEM) for the back to back support will be preferred.
- 4. Penalty clause will be as follows-

	Response time		Removal of defects	
	Not exceeding	Failing which	Within	Failing which penalty @ per day
	(From the time of receipt of	penalty @ per day per		per complaint per item
	complaint)	complaint per item		
THE REAL PROPERTY.	7 days	Rs. 50/-	14 days	Rs. 50/-

- 5. The tenders to be submitted by the eligible vendor(s) must be accompanied by demand draft of ₹ 2,500/= drawn in favour of the Registrar General, High Court of Uttarakhand, Nainital 263001 payable at Nainital towards Refundable Earnest Money Deposit (without interest):
- 6. Successful vendor will be required to depute sufficient number of trained Engineers in Uttarakhand to attend the complaints.
- 7. High Court of Uttarakhand reserves its right to split the tenders and to cancel the tender or modify any of its terms without assigning any reasons whatsoever.
- 8. The successful bidder(s)/vendor(s) shall be required to furnish a Performance Bank Guarantee equivalent to 15% of contract value of each tender to remain valid till the completion of the AMC period. On acceptance of the Guarantee, the EMD will be released.
- 9. The payment of the AMC shall be released on quarterly basis, after satisfactory performance for the quarter concerned.
- 10. The tender alongwith Earnest Money Deposit in sealed cover addressed to REGISTRAR GENERAL superscripting thereon "TENDER FOR AMC OF HP LAPTOPS" must reach the Registrar General by 3.00 PM on or before 27/05/2011 and tenders will be opened at 5.00P.M on the same day. The tender received beyond the scheduled time shall be summarily rejected.

Yours truly