



Haryana State Electronics Development Corporation Limited

हरियाणा राज्य इलैक्ट्रॉनिक्स विकास निगम लिमिटेड

हरियाणा सरकार का उपक्रम / a state government undertaking)

एस. सी. ओ. 111.113, सेक्टर 17 बी, चण्डीगढ़ - 160017 (भारत)

S.C.O. 111-113, Sector 17-B, Chandigarh - 160017 (India)

Identity No. - U00000CH1982SGC004963

From/प्रेषक: MANAGING DIRECTOR/प्रबंध निदेशक Hartron/हारट्रोन Chandigarh/चण्डीगढ़	To/सेवा में: Senior Technical Director & SIO, NIC, Haryana, 9th Floor Haryana Civil Secretariat, Chandigarh
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No.: HARTRON:AGM(Proc):2016: 5874

Dated: 01.08.2016

Subject:-Circular for Implementation of AEBAS (Aadhar Enabled Biometric Attendance System) and to avail proper and timely support during the warranty period of 2 years.

Respected Sir/Madam,

It is submitted that as per circular no.6/14/2015-MC dated 27.03.2015 from the O/o Chief Secretary to Govt. Haryana, AEBAS devices were to be procured on DGS&D Rate Contract & the supply orders for AEBAS devices were to be placed by HARTRON on behalf of various Govt. Departments/Organizations. The detail of DGS&D vendors alongwith contact details and rates are placed at Annexure-I. The Govt. Departments/Organizations can place the supply order of AEBAS through HARTRON or directly with the DGS&D vendor on DGS&D Rate Contract and terms & conditions.

The warranty of AEBAS on the DGS&D Rate Contract is of 2 years. During the warranty period, the Govt. Departments/Organizations should lodge the complaint directly with the concerned supplier. The details of primary complaint centre alongwith escalation matrix of all the concerned DGS&D vendors are placed at Annexure-II.

In case, any vendor does not attend and rectify the complaint within 7 days as per R/C terms, then the complaint can be referred to HARTRON immediately. The detail of complaint centre at HARTRON is as under:-

S#	Name	Designation	Contact no.	Email address	Level
1.	Sh. Surender	Hardware Assistant	0172-2580093 94683-88238	basharyana@gmail.com	Level-1
2.	Sh. Pushpinder Kumar	Assistant Engineer	0172-2580093	managercsc64@gmail.com	Level-2
3.	Sh. Roshan Lal	Asstt. General Manager	0172-2580089 9878511689	agmprocurement@gmail.com	Level-3

In future, the details of service providers can be obtained from the website of HARTRON i.e. www.hartron.org.

Thanking you.

Yours faithfully,

(Roshan Lal)

Assistant General Manager
(Procurement)

for MANAGING DIRECTOR/प्रबंध निदेशक
HARTRON/हारट्रोन

AADHAR ENABLED BIOMETRIC ATTENDANCE SYSTEM (AEBAS)

The details of the AEBAS Machines which are being procured by the HARTRON on DGS&D rate contract of Govt. of India is as follows.

s.no.	Name of Vendor	Item Description	Unit Price	VAT	DGS&D Charges @0.25% plus service tax on DGS&D Charges @15%	Total unit price	Delivery period	Contact Details
1	PRECISION BIOMETRIC INDIA PVT LTD, No.22, Habibullah Road, T. Nagar, Chennai - 600 017 CHENNAI , TAMIL NADU - 600017	Precision/PB ABAS-100 BAS Tablet Device Type -1, 3G	8600/-	@14.5% (1247/-)	28.30/-	9875.30/-	15 Days	Laxmi kant Dixit, 9560855911 laxmikant.dixit@precisionbiometric.co.in M.Ravichandran, 9500064072 ravichandran.m@precisionbiometric.co.in
2	BUSINESS WORLDWIDE 15/36 Old Rajinder Nagar New Delhi 110060	KONFIDANC BAS Tablet Device Type -I, 3G	8600/-	@12.5% (1075/-)	27.77/-	9702.77/-	15 Days	Harprir Singh, 9891350540, harprir@businessworldwidee.com Rajneesh Gupta 9818539610 rajneesh@sohamsaa.com
3	DATAMINI TECHNOLOGIES (INDIA) LTD, UNIT NO 101/ 104, SDF IV, SEEPZ, ANDHERI-EAST. MUMBAI - 400096	Datamini/TPO S7, Integrated Attendance Device Type-1, 3G	8600/-	@5% (430)	26/-	9056/-	15 Days	Sh. Praful Pawaskar, 09870700089, 9102240428888, praful_pawaskar@datamini.co.in
4	M/S ACCESS COMPUTECH PVT LTD 504/6, GIDC Estate, Makarpura, Baroda, Gujarat 390010 India	Startek FM220, Finger Print Scanner Device used with Desktop Computer	2278/-	@5% (113.90/-)	6.86/-	2398.76/-	15 Days	Bijay Bhan, 9310130121, delhi@acpl.ind.in Vinod Naik, 9327241565, vinod@acpl.ind.in
5	SMART CHIP LIMITED 714 RAHEJA CHAMBERS 213 NARIMAN POINT, MUMBAI 400021 INDIA	MSO 1300E2/MOR PHO, Finger Print Scanner Device used with Desktop Computer	2278/-	@5% (113.90/-)	6.86/-	2398.76/-	15 Days	Vishal Pandole, 9582430663 Vishal.pandole@morpho.com
6	MANTRA SOFTECH INDIA PVT LTD B203, Shapath Hexa, SG Highway, Ahmedabad AHMEDABAD	MANTRA/MF S100, Finger Print Scanner Device used with Desktop Computer	2278/-	@5% (113.90/-)	6.86/-	2398.76/-	5 days	Hiren, 9327020417, hiren@mantratec.com Pardeep Malik, 9891043318, pradeep.malik@mantratec.com
7	INTEK MICRO SYSTEMS PVT LTD E131 3RD FLOOR GANPATHI BHAWAN MOHAMMADPUR OPPOSITE BHIKAJI CAMA PLACE NEW DELHI-110066 NEW DELHI	IRITECH/IRIS HIELD TM USB MK2120U, IRIS Authentication 6500 Device for use with Desktop	6500/-	@5% (325/-)	19.61/-	6844.61/-	15 Days	Pankaj , 9958383999 pankajintekmicro@gmail.com

The firm mentioned at serial no. 07 was the only firm previously available on DGS&D R/C for year 2015 for supply of Iris Scanner Devices. For Year 2016 no firm for Iris scanner devices is available on DGS&D R/C as on 28.07.2016.

Escalation Matrix for AEBAS devices for Services & Support

#	PRECISION BIOMETRIC INDIA PVT LTD, No.22, Habibullah Road, T. Nagar, Chennai - 600 017, for Precision Make BAS Tablet Devices.			
	Name	Phone No.	Level	Email ID
	Call Centre	044-33015161	Complaint Centre	biometricsupport@precisionit.co.in
1	Mr. Laxmi Kant Dixit, Sr. Executive-BD	9560855911	Level 1	laxmikant.dixit@precisionbiometric.co.in
	Mr. Shaik Abdullah, Support Manager	09940680274	Level 2	shaikabdullah.shahabuddin@precisionit.co.in
	D. Senthil Kumaran, Head - Support	09940680209	Level 3	senthilkumaran.damodaran@precisionit.co.in
	M. Ravichandran, Sales Manager	09500064072	Level 4	ravichandran.m@precisionbiometric.co.in
	BUSINESS WORLDWIDE, 15/36 Old Rajinder Nagar New Delhi 110060 for Konfidance Manke BAS tablet devices.			
	Name	Phone No.	Level	Email ID
	Call Centre Delhi	011-41811380	Complaint Centre	ravi@sohamsaa.com
	Gaurav Chawla, Service Engineer,	7355023456	Level 1	Gaurav@sohamsaa.com
2	Samarth Gupta, Sr. Service Engineer	7532854030	Level 2	Samarth@sohamsaa.com
	Juilee Josi, Project Manager	8800693912	Level 3	sebas@sohamsaa.com
	Rajneesh Gupta, Sr. VP	9818539610	Level 4	Rajneesh@sohamsaa.com
	Harprit Singh, MD	9891350540	Level 5	harprit@businessworldwide.com
	M/s Fortuna Impex Pvt. Ltd, 12-D, Harrington mansions, 8 Ho Chi Minh Sarani, Kolkata -71, for Fortuna Make BAS tablet devices.			
	Name	Phone No.	Level	Email ID
	Call Centre	011-41315532, 32436676, 32444227	Complaint Centre	servicedesk@mintergraph.com
3	Vinod Kumar,	9815387563	Level 1	Vinod.kumar@mintergraph.com
	Hitesh Kumar, Service Manager	9313626641	Level 2	hiteshkumar@mintergraph.com
	Swarup Das, Project manager	9999039785	Level 3	sdas@mintergraph.com
	Lokraj Gahlot, GM Services	9717478874	Level 4	Lokraj.gahlot@mintergraph.com
	M/S ACCESS COMPUTECH PVT LTD, 504/6, GIDC Estate, Makarpura, Baroda, Gujarat 390010 India for Startek make Finger Print Scanner Devices			
	Name	Phone No.	Level	Email ID
	Bijay Bham, RM	9310130121	Complaint Centre	delhi@acpl.ind.in
4	Pankaj Kumar, VP	99583839999	Level 1	Pankaj@acpl.ind.in
	Sabhajeet Singh, DGM	9327239565	Level 2	sabhajeet@acpl.ind.in
	Ajay Sinha, MD	9327238565	Level 3	ajay@acpl.ind.in
	SMART CHIP LIMITED, 714 RAHEJA CHAMBERS 213 NARIMAN POINT, MUMBAI 400021 INDIA for Morpho Make Finger Print Scanner Devices.			
	Name	Phone No.	Level	Email ID
5	Call Centre	18001036263	Complaint Centre	support.morphoindia@morpho.com
	Vishal Pandole, Manager	9582430663	Level 1	vishal.pandole@morpho.com

MANTRA SOFTECH INDIA PVT LTD, B203, Shapath Hexa, SG Highway, Ahmedabad for Mantra Make Finger Print Scanner Devices.				
6	Name	Phone No.	Level	Email ID
	SHRUTI PATEL	9227266229	Complaint Centre	shruti.patel@mantratec.com
	UTTAM SIGN RATHI	9227266220, 9909966220	Level 1	uttam@mantratec.com
	HIREN BHANDARI	9327020417	Level 2	hiren@mantratec.com
INTEK MICRO SYSTEMS PVT LTD, E131 3RD FLOOR GANPATHI BHAWAN MOHAMMADPUR, OPPOSITE BHIKAJI CAMA PLACE NEW DELHI-110066 ,NEW DELHI				
7	Name	Phone No.	Level	Email ID
	Amir Azim	9717972525	Complaint Centre	
	Amit	7065988718	Level 1	
	Pankaj Kumar	9958383999	Level 2	pankaj@intekmicro.com

If any department is facing any problem related to non-working of AEBAS devices from any of the supplier you may contact to Hartron at below mentioned numbers.

1.	Sh.	Pushpinder Kumar,	AE(Procurement.),	Tel.	0172-2580093,	9417368686
2.	Sh.	Surender Singh,	HA(Procurement),	Tel	0172-2580093	9468388238