# Report on IVFRT related activities in Goa during Lockdown period

- Around 30 relief flights were charted from Goa Airport for transporting the foreigners to their home countries during the lock down period and around 5500 passengers have departed on these fights. First relief flight from Goa International Airport has departed to Israel on 23rd March with 128 passengers and latest flight to Moscow with 418 passengers. Relief flights were scheduled to major countries like Russia, UK, Moscow, Italy, Singapore, Israel, Poland, Spain, Germany, Kazakhstan and Dubai. Chief Immigration officer has taken keen interest in trouble-free passenger clearance without any difficulties for the passengers and in every point he made discussions with IVFRT State Coordinator and NIC IVFRT team. NIC-IVFRT Goa team has provided round the clock onsite technical support for the immigration clearance of these flights during this period.

- In view of Covid-19 outbreak, MHA has directed to mandatorily screen all the passengers for any Covid-19 symptoms and to collect a self-declaration form, from the passengers before boarding the flights. Functionality was also included in Arrival & Departure PAX applications to feed the main details in these self-declaration forms to build a centralised repository of these information collected from all the Immigration Check Posts in India enabling better monitoring and planning by analysing this data. This functionality was recently released in PAX application. Training was given to the Wing-in-Charges of Bureau of Immigration for using the module during live passenger clearance.



- Functionality for feeding the backlog entries of Self-Reporting Details of passengers were introduced for Arrival & Departure passengers during these days. Trainings were given to Wing-in-Charges and Admin Users for using the Covid-19 Backlog Data Entry functionality and Covid-19 Report generation functionality.

- The NIC Goa IVFRT team provided technical support for generating various Statistical and MIS reports as required by the BOI, FRRO Goa and other Government Departments, sometimes on emergency basis.

- 24x7 technical support and guidance were given for Airport & FRRO authorities for providing any IVFRT related services.

- Technical support and assistance was provided for foreign nationals, who find difficulties in applying for visa related services.



- The NIC IVFRT Team attended VC meeting on Discussion and suggestions on IVFRT Version 2.0 on 15th April 2020.

- NIC officers provided technical support for resolving the issue reported from SP Office North Goa in PRC module.

- NIC officers also provide technical support for issues related to hardware, network and application related issues in FRRO Goa, Goa Airport, Goa Seaport, SP Offices etc.

- Special care is being taken by NIC-IVFRT Goa team (Bahuleyan K.N, IVFRT State Coordinator & Anoop Kumar C, Scientist – B) for providing round the clock service to the stake holders of IVFRT in view of COVID-19 lockdown in emergency situations.