

STATEMENT OF AGREEMENT

This Statement of Agreement is made on this dated 27th June, 2024, between the Composite Regional Centre Gorakhpur and Nayi Disha having its registered office at F/206, Venkata Pushpa Towers, Kukatpally, Hyderabad- 500072

The Programme for which this agreement is signed is a collaboration between Nayi Disha and Composite Regional Centre Gorakhpur to empower and help the families of children with intellectual and developmental disabilities on the below points.

a. Directory

- Nayi Disha will enlist CRC Gorakhpur in its National Directory with details about doctors and professionals who are part of the institution to ensure ease of access for caregivers from Uttar Pradesh. Additionally, CRC Gorakhpur will provide Nayi Disha with a list and details of all medical professionals across Uttar Pradesh in CRC knowledge so that Nayi Disha can build a comprehensive directory for caregivers in Uttar Pradesh.
- Nayi Disha will call the specified professionals and enlist them in the Nayi Disha directory after their consent.

b. Helpline

- Nayi Disha will ensure support to all families associated with CRC Gorakhpur through the Helpline
- CRC Gorakhpur shall support the on-ground promotion of the Nayi Disha Helpline Number through internal departments, training centres and other connected resources.

Nayi Disha will track data and provide a summary of the Helpline support provided.

c. Workshops/Helpdesks

- Nayi Disha will set up helpdesks once every two months for two days to guide parents regarding Uttar Pradesh-specific schemes and social work queries. CRC Gorakhpur will provide a space for Nayi Disha to do the same at a time and date of their mutual convenience.
- Nayi Disha will host online workshops for training and awareness for the parents and professionals of CRC Gorakhpur including but not limited to CRE Program on Open Door Policy and Child Protection Policy.
- CRC Gorakhpur shall provide the minimum infrastructure for conducting any offline training program /session /Workshops at its centre. CRC Gorakhpur will promote these sessions within their parent community through Whatsapp messages or other formal communication routes to ensure maximum participation.
- Nayi Disha shall conduct registration at the beginning and feedback survey at the end of the in-person parent training program or any other session/workshops to assess the reach and impact of the programme.
- Nayi Disha will share details for online sessions and meets for parents with CRC Gorakhpur. The latter is responsible for promoting these sessions and workshops with their parent community through all channels available and for sharing posters of the same on their notice boards.

3. Support Groups:

- Nayi Disha will host an online/offline Support Group meeting for parents once in two months to build a stronger parent community with CRC Gorakhpur. CRC Gorakhpur will provide logistical support, ie, venue, seating, snacks, etc when needed.

a. Further Support for families

- Collaterals such as factsheets, session related Information Resources (IR) will be shared/distributed with parents either digitally or through physical copies with the support of CRC Gorakhpur

- CRC Gorakhpur will display these on visual boards and also distribute them among families and share a report of usage with Nayi Disha.
- Nayi Disha and CRC Gorakhpur will design a kiosk to be set up in the CRC premises which will host information on Nayi Disha's services, materials, etc and CRC Gorakhpur's logo and materials. The required resources for the kiosk can be provided by Nayi Disha and CRC Gorakhpur by mutual decision. The safety of the kiosk has to be ensured by CRC Gorakhpur.
- b. Partnership acknowledgment
 - Nayi Disha and CRC Gorakhpur to share and tag photographs of events/sessions conducted in collaboration on respective social media handles
 - Quarterly meetings shall be conducted between CRC Gorakhpur and Nayi Disha to share updates and plan future events

The obligation of the CRC Gorakhpur and Nayi Disha has been outlined in this agreement. Based on the project approval, a detailed MoU reflecting the above points can be signed by both parties. These modifications/alterations will be mutually discussed and agreed upon in writing.

Period of Validity

The duration of the Memorandum of Understanding (MoU) will be 1 year, once both parties agree on the detailed scope of work outlined in the proposal, to provide long-term support to families in Uttar Pradesh. It is understood by both parties that this is a working, non-financial MoU.

Arbitration

Any dispute arising concerning any aspect of this Agreement shall be settled through mutual consultations and agreements by the parties to the Agreement.

psd

(Head)
Nayi Disha



[Signature]

(Director)
CRC Gorakhpur