

E-MAHITI



An e-GOVERNANCE MAGZINE FROM NATIONAL INFORMATICS CENTRE,



Jan-Mar 2026

Digital India
Power To Empower

📍 Mahatma Gandhi Museum



Mahatma Gandhi Museum is located in the city of Rajkot, Gujarat. It is housed in the historic Alfred High School building, where Mahatma Gandhi spent some of his important student years. The museum showcases Gandhi's life, ideals, principles of truth and non-violence, and his contribution to India's freedom struggle. Through modern audio-visual and multimedia displays, his life journey is presented in a simple and impactful manner. The museum serves as an important source of inspiration for youth and visitors.



NIC

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Editorial Team



Shri Shailesh Khanesha

Scientist-D and
Joint Director (IT)



Shri Kunal Derashri

Scientist-C and
Deputy Director (IT)

Details of Retired Officers from NIC, Gujarat



Shri Jagdish B. Soni

Former Scientist-G
Employee Code: 2141
NIC State Centre,
Gandhinagar, Gujarat
Date of Appointment at NIC:
30/06/1989 (Forenoon)
Date of Retirement:
31/01/2026 (Afternoon)



Shri Santosh Vasu Menan

Former Stenographer Grade - II
Employee Code: 2989
NIC State Centre,
Gandhinagar, Gujarat
Date of Appointment at NIC:
26/04/1990 (Forenoon)
Date of Retirement:
28/02/2026 (Afternoon)



NIC Rajkot's Technical Support at the Vibrant Gujarat Saurashtra – Kutch Regional Summit

The Vibrant Gujarat Saurashtra-Kutch Regional Summit was successfully held on 11-12 January 2026 at Marwadi University, Rajkot, and inaugurated by Hon'ble Prime Minister Shri Narendra Modi.

For this event of national significance, NIC Rajkot extended comprehensive technical support for the Hon'ble Prime Minister's visit. The team set up and managed the required IT infrastructure for the Prime Minister's Office (PMO), ensured secure and reliable network and internet connectivity, and facilitated the live telecast of the inauguration ceremony as well as the summit proceedings.

Throughout the event, NIC Rajkot maintained continuous on-site technical coordination and monitoring to ensure smooth operations and uninterrupted communication across all official activities. The team also coordinated effectively with various government agencies and service providers, while promptly addressing technical issues on the ground.

These concerted efforts ensured that all official and protocol-related arrangements during the summit were completed successfully without any disruption, reflecting NIC's technical capability, preparedness, and operational excellence.





Technical Support by NIC Gir Somnath during Somnath Swabhiman Parv

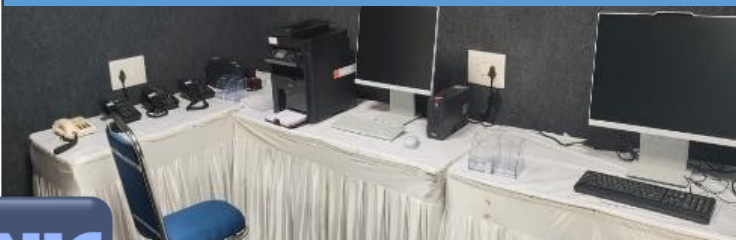
The Somnath Swabhiman Parv was inaugurated by Hon'ble Prime Minister Shri Narendra Modi on 11 January 2026 in Gir Somnath District, Gujarat. The event included prayers at Somnath Temple, a Shaurya Yatra, a drone show, a video conference with the trustees of Somnath Temple, and a public address. Throughout this two-day program, NIC provided crucial ICT support for all major activities.

NIC Gir Somnath, in coordination with the Special Protection Group (SPG), established PMO setups at three locations and, with the support of DIO Amreli, successfully organized a VVIP video conference at the Shri Somnath Trust Guest House. The entire event was conducted smoothly with zero downtime.

Officials from the SPG and PMO appreciated the team's preparedness, promptness, and excellent execution, while the District Magistrate and Collector also congratulated the team for the successful organization of the event.



ICT Setup by NIC, Gir Somnath





Launch of Digital Currency for Food Distribution



On 15 February 2026 at Mahatma Mandir, Gandhinagar, Hon'ble Union Home and Cooperation Minister Shri Amit Shah inaugurated the RBI-supported Programmable Central Bank Digital Currency (PCBDC) initiative for the distribution of food grains to NFSA ration card holders through the Fair Price Shops.

Launch of PCBDC for Food Grain Distribution through Fair Price Shops

The launch of e-Rupee, linked with food grains and other essential commodities, was attended by several dignitaries, including Hon'ble Chief Minister Shri Bhupendra Patel, Union Cabinet Minister for Food and Public Distribution Shri Prahlad Joshi, Deputy Chief Minister Shri Harsh Sanghvi, Cabinet Minister Shri Ramanbhai Solanki, Union Minister of State for Food and Public Distribution Smt. Nimu Bhanubhai, State Minister Shri P.C. Baranda, Gandhinagar Mayor Smt. Miraben Patel, Secretary, Food and Public Distribution Department Shri Sanjeev Chopra (IAS), HoG, NIC PDS Shri G.M. Muthu Kumaran, Executive Director, RBI Shri P. Vasudevan, and Executive Director, PNB Shri D. Surendran.

A notable highlight of the event was the demonstration of Made in India Grain ATM and Packet Dispenser prototypes, which drew significant attention from the dignitaries. Most speakers emphasized the need for such machines in the Public Distribution System (PDS), and live demonstrations of both machines were also presented at the stall.



Hon'ble Shri Amit Shah Distributing Food Grain Packets To NFSA Beneficiaries



Prototype Of An ATM For Grains (Wheat, Rice) And Vending Machine For Packaged Goods (Pulses, Oil, Salt, Sugar).

The NIC Gujarat team worked tirelessly to ensure the success of the program and successfully integrated the Gujarat PDS system with PNB CBDC.



NIC PDS TEAM

Shri G.M. Muthu Kumaran, DDG & HOG (Smart PDS), Shri Amit Shah, Senior Director (IT), Shri Subin Thopil, Joint Director (IT), Shri Hitesh Kalal, Deputy Director (IT) and other team members.





Technical support by NIC Ahmedabad at Sanand

Hon'ble Prime Minister Shri Narendra Modi inaugurated Micron Technology's Semiconductor ATMP facility at Sanand, Ahmedabad, on 28 February 2026, followed by the inauguration of Kaynes Technology's semiconductor OSAT facility at the same location on 31 March 2026.

During both official visits, the NIC Ahmedabad team, led by DIO Shri Abhishek Vachhrajani and DIA Shri Mansata Dharmesh, with support from the FMS team, provided end-to-end ICT assistance. The team facilitated the PM Camp Office at Sanand, ensured reliable internet connectivity, and established a coordination desk at the airport in close collaboration with government departments and telecom service providers.

As part of the planning process, NIC Ahmedabad actively participated in high-level coordination meetings with ASL-SPG teams, district administration, and other stakeholders. These discussions helped finalize technical protocols and ensured VVIP-level preparedness for both events.

The district team also put in place strong technical arrangements at key locations, including the main event venue at the Sanand semiconductor facility, dedicated PMO coordination units, and important logistics and communication nodes such as the airport.



Key Technical Activities

NIC Ahmedabad's proactive support and technical expertise played a vital role in the smooth conduct of the visits. The robust ICT setup, secure communication arrangements, and on-site technical support ensured zero-downtime operations throughout the events and were formally appreciated by the district administration and other stakeholders.



PM Camp Office Set Up at Sanand By NIC Ahmedabad Team





SWAGAT 2.0 : Timely Disposal of Grievances

The SWAGAT Grievance Redressal System, launched by the Gujarat Government in 2003 under the leadership of then Chief Minister, Hon'ble Prime Minister Shri Narendra Modi, has become a landmark initiative in public grievance redressal. Over the years, it has provided citizens with a paperless, transparent, and hassle-free mechanism for resolving grievances and has completed 21 years of exemplary service.

To further improve efficiency and responsiveness, the upgraded SWAGAT 2.0 portal was launched on Good Governance Day, 25 December 2024. With auto-escalation features and a dedicated mobile app, the system enables faster handling of citizen grievances and reinforces Gujarat's commitment to digital governance.

SWAGAT 2.0: Multi-Channel Grievance Categorization

SWAGAT 2.0 manages grievances received through the Chief Minister's Jan-Sampark Unit, Taluka Swagat, District Swagat, State Swagat, Lok-Fariyad, and Write to CM channels.

These grievances are categorized into GREEN, YELLOW, and RED channels based on complexity and urgency, with each channel linked to defined timelines and a Level-1 to Level-7 escalation hierarchy to ensure prompt action and accountability.



Green Channel
Minor complaints requiring immediate attention and quick resolution.

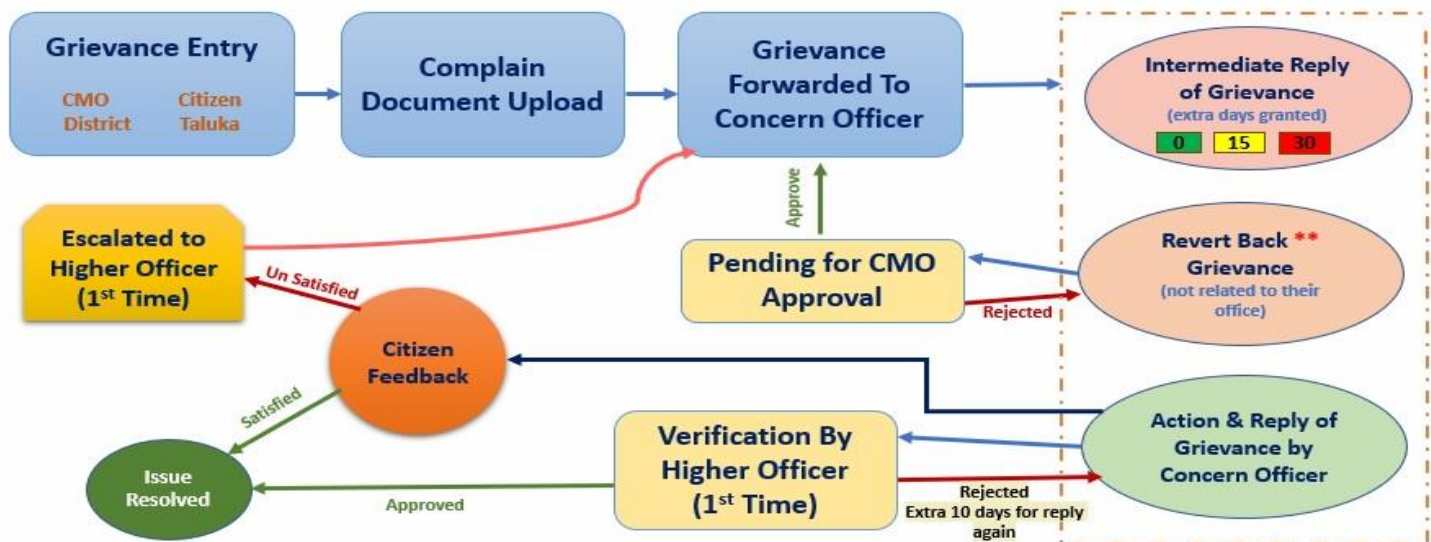


Yellow Channel
Cases needing inter-departmental coordination or additional time.



Red Channel
Complex grievances requiring extended resolution period.

Channel	Green	Yellow	Red
Days (Initial Level)	14	45	90
Days (Escalation Level)	10	21	45



** No Revert in DS/TS/GS and Only Allowed on Initial Level of Escalation Channel.



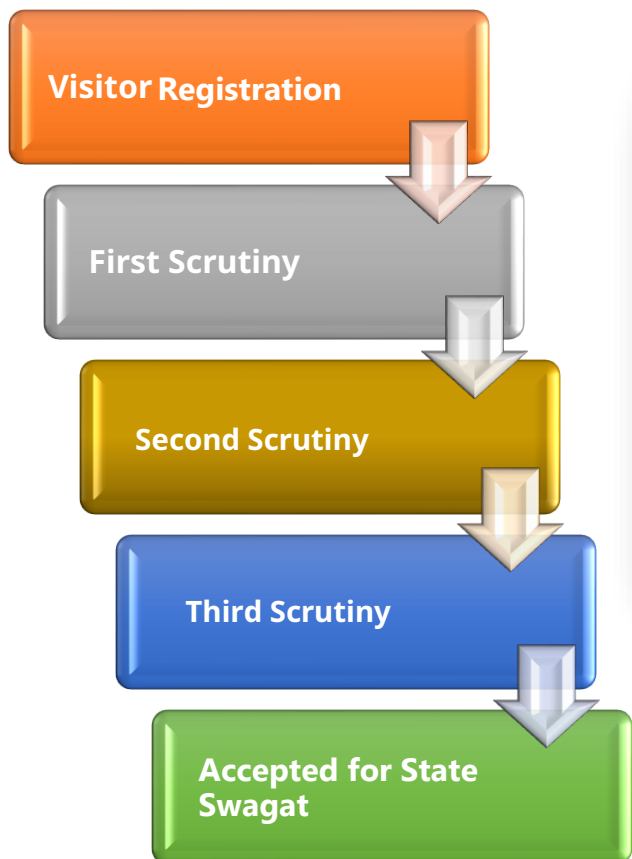


Hon'ble Chief Minister, Instructing Officials at State Swagat Program

State Swagat Process

- State Swagat is held on the fourth Thursday of every month under the chairmanship of the Hon'ble Chief Minister of Gujarat.
- Citizens from across the state can visit the CM Jan-Sampark Office from 8:00 AM onwards on State Swagat Day.
- Each grievance undergoes a three-level scrutiny process, and selected visitors get the opportunity to meet the Hon'ble Chief Minister directly and present their concerns.
- The Hon'ble Chief Minister, along with the concerned Secretaries and all District Collectors connected through video conference, listens to the grievances and issues necessary directions for resolution. This structured and accountable process reflects Gujarat's continued focus on responsive and citizen-first governance.

State Swagat Steps



Statistics of State Swagat (Up to March 2026)		
Received	Disposed	Pending
2133	2112	21



On 2 March 2026, Shri Timothy Dkhar, Deputy Director General and State Coordinator of the National Informatics Centre, Gujarat, held his first introductory meeting with Group Heads through video conferencing to discuss the growing role of Artificial Intelligence (AI) in ongoing e-Governance projects. The State Coordinator was welcomed by Shri Pramod Kumar Singh, Scientist-G and State Informatics Officer, who also outlined the state's key e-Governance initiatives.

During the interaction, the State Coordinator stressed the need to use AI and Machine Learning (ML) to simplify processes and improve efficiency in public service delivery. He also highlighted the wider impact of AI in daily life, referring to the AI Impact Summit held in New Delhi from 16 to 21 February 2026, and encouraged Group Heads to present practical AI use cases from their respective projects.



The DDG & Gujarat State Coordinator discussed virtually with the officials of National Informatics Centre Gujarat.

AI-Based Initiatives: NIC Gujarat's Latest Achievements

NIC Gujarat has already introduced several notable AI-driven solutions across departments. One of the key initiatives is **"AI Nirbhit"**, an AI-based masking service developed for property documents downloaded from the Garvi portal, which hides sensitive details such as PAN numbers, Aadhaar numbers, and thumb impressions. Implemented for the Office of the Inspector General of Registration and Superintendent of

Stamps, this service has been operational since January 2025. Another significant initiative is the geo-referencing of government land by NIC's Bhunaksha division in collaboration with ISRO, Ahmedabad, using satellite imagery. This system helps identify encroachments and illegal constructions, supporting more informed administrative decisions. The project has been operational since January 2026.

AI Integration in Transport & PDS

AI is also making an impact in the transport and Public Distribution System (PDS) sectors. In the transport domain, AI tools are being used during learning license examinations to analyze facial expressions and driving behavior, helping detect traffic rule violations. This system has been in use across Gujarat since July 2025 under the NIC-Sarathi team. In the PDS supply chain, delivery route optimization has been implemented from FCI warehouses to GSCSC warehouses and onward to Fair Price Shops, while the government evaluates additional delivery models proposed by IIT Delhi.

AI in Food Procurement & Citizen Services

In food procurement, NIC Gujarat has enabled an AI-based grading and reporting system for food grains in mandis. The system scans grain samples, compares them with trained models based on quality parameters, and generates automated grading reports, which are then validated against manual assessments by field experts. The team also expressed readiness to introduce Bhashini and chatbot solutions across citizen-centric applications within the next three months.

AI Integration in CM Dashboard

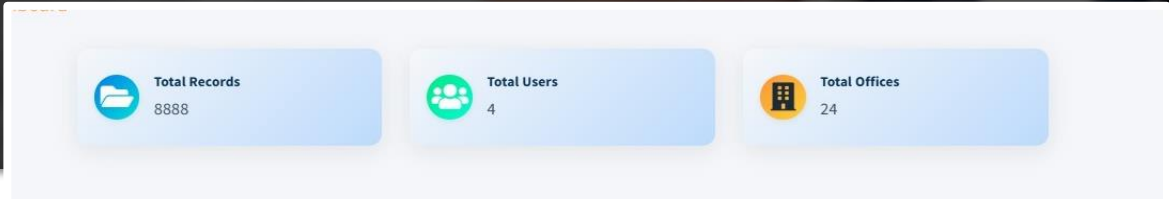
Another important development is the integration of the CM Dashboard – News Analysis Module with a third-party AI model. This system scans around 100 local newspaper PDFs every day, classifies news as positive or negative, and automatically shares the findings with District Collectors and Municipal Commissioners for timely corrective action.



Welcome to our Record Management System

Our system provides an efficient way to manage records securely. It helps organizations to store, retrieve, and organize their data effectively.

GET STARTED



Digital Backbone for Efficient Record Handling

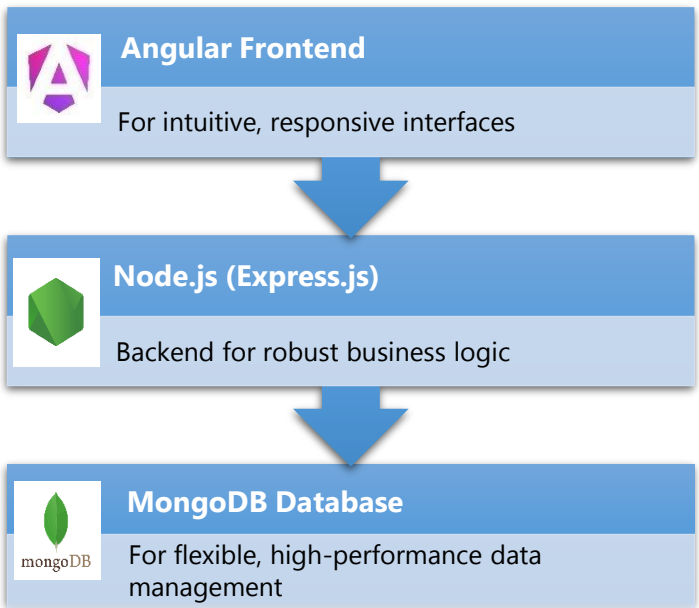
Managing physical records has historically posed significant challenges in Collector Offices across Gujarat—cluttered storage, time-consuming retrieval, and error-prone manual tracking.

The Record Management System (RMS), a cutting-edge digital solution launched in August 2025 that transforms these pain points into streamlined efficiency. RMS empowers users to digitize physical records effortlessly by creating comprehensive digital entries. Key details like subject, record number, page count, and even scanned document uploads are captured in a centralized repository.

This eliminates manual paperwork, enhances organization, and ensures traceable record lifecycles, freeing staff for higher-value tasks.

Robust Tech Stack Driving Innovation

Built on a scalable **three-tier architecture**, RMS combines :



Power-Packed Search: Instant Access, Zero Hassle

At the heart of RMS lies its dynamic multi-field search engine. Users can query records using any combination of attributes—be it subject keywords, numbers, or dates—delivering lightning-fast, precise results. This user-friendly feature dramatically cuts retrieval time from hours to seconds, boosting operational productivity and accuracy.

Leadership Appreciation & Vision Ahead

Ahmedabad District Administration lauded the efforts of DIO, NIC-Ahmedabad Shri Abhishek Vachharajani, extending heartfelt thanks to SIO, NIC-Gujarat Shri Pramod Kumar Singh, Sr. Director (IT) Shri Atul Khunti, Joint Director (IT) Smt. Julee Prajapati .





सुरक्षित इंटरनेट दिवस

स्मार्ट तकनीक, सुरक्षित विकल्प, एआई के सुरक्षित और जिम्मेदार उपयोग

SAFER INTERNET DAY

Smart tech, safe choices, exploring the safe and responsible use of AI



NIC Gujarat SIO Sh. Pramod Kumar Singh along with NIC Officers in workshop at BISAG-N

Organizing workshops on Safer Internet Day 2026

Safer Internet Day 2026 was observed on 10 February 2026 by the NIC Gujarat State Centre, Gandhinagar and all 33 District NIC Centres to promote the safe, responsible, and informed use of digital technologies and artificial intelligence, especially among children, women, and young people.

As part of the observance, NIC Gujarat organized a series of workshops under the guidance of Shri Pramod Kumar Singh, SIO, NIC Gujarat, with coordination from senior officers and technical experts. A key workshop-cum-live session was held at the BISAG-I Studio, Gandhinagar, where speakers shared practical guidance on secure internet use, cyber hygiene, and responsible digital behavior. The session reached a wide audience through the BISAG-N broadcasting network, connecting nearly 14,000 Gram Panchayats, while over 1,100 locations joined through a live YouTube link.

A second workshop was organized with the Gujarat Pollution Control Board (GPCB) at its head office in Gandhinagar, attended by senior officials from both organizations. The program highlighted the importance of safer internet practices through keynote addresses and presentations. To extend awareness

among professionals, a workshop was also held at the State NIC Centre, with participation from NIC officers, outsourced technical staff, district officials, and user departments through video conferencing. In addition, District Informatics Officers conducted awareness programs in schools, colleges, and government offices across all 33 districts, making the observance a statewide success.



Organizing Hindi Workshop and Competition

The Hindi Committee of National Informatics Centre (NIC), Gujarat, under the chairmanship of State Informatics Officer and Deputy Director General Shri Pramod Kumar Singh, organized a quarterly Hindi workshop on March 24, 2026. Simultaneously, under the aegis of NARAKAS Gandhinagar, they conducted a "Look at the Picture and Describe" competition for officials from NIC Gujarat State Centre, district centers, and staff from NARAKAS member offices.

Shri Manish Sharma, Chief Manager of Baroda Apex Academy, Bank of Baroda, attended as the chief guest. The competition was conducted via an online web application, where random images were displayed on the screen.

Three categories were defined: "Famous Personalities", "Famous Places", and "Famous Festivals". Participants selected their preferred category and described the image within 3 minutes.



SIO, Gujarat Felicitating The Chief Guest.

The chief guest commended the NIC Gujarat team for successfully organizing the event through the confluence of technology in the Hindi. Shri Pramod Kumar Singh congratulated the convener and conductor of the competition, Hindi Officer Shri Kunal Derashri, and encouraged him for organizing similar events in the future.

At the conclusion of the workshop, Deputy Director (IT), Shri Kunal Derashri, expressed gratitude to all participants. The event proved highly enriching for attendees, who resolved to use Hindi extensively in official and technical work.



Participants Speaking For Different Categories



Competition Winners

1st Sh. Dinesh Gehlot, PGT, Hindi

Kendriya Vidyalaya No. 3, Gandhinagar Cantonment

2nd Smt. Jyoti Agarwal, Scientific Officer

Institute for Plasma Research, Gandhinagar

3rd Mr. Manish Sharma, Assistant Professor

National Institute of Fashion Technology, Gandhinagar

Consolation 1 : Sh. Ritesh

Institute for Plasma Research, Gandhinagar

Consolation 2 : Sh. Dinesh Chauhan, Sci. F

National Informatics Centre, Gujarat State Centre



NIC Gujarat State SIO Sh. Pramod Kumar Singh with Sh. Jagdish B. Soni (Retired)

Farewell Ceremony for Shri Jagdish B. Soni

A farewell ceremony was held on 31 January 2026 to honour the distinguished service of Shri Jagdish B. Soni, Ex. Scientist-G & ASIO (District), on his retirement. The event was attended by NIC officers and staff from the Gujarat State Centre, Gandhinagar and various District NIC Centres through video conferencing.

Shri Soni joined NIC at the District NIC Centre, Mahesana on 30 June 1989 and later served at Patan before moving to the Gujarat State Centre, Gandhinagar in 2021. During his long and dedicated career, he contributed significantly to the delivery of e-Governance solutions for the Revenue, Agriculture, and Education Departments through the design, development, and rollout of several important projects.

Shri Pramod Kumar Singh, Scientist-G and SIO, Gujarat, welcomed Shri Soni with a bouquet. Shri Kunal Derashri, Scientist-C, also extended a warm welcome to all participants, both virtual and in person. He shared heartfelt remarks about Shri Soni's journey, highlighting his evolution from a curious young professional to a respected technology leader who made a lasting contribution to NIC.





SIO NIC Gujarat, Shri Pramod Kumar Singh along with all HOGs Presenting Memento to Shri Santosh Menon (Retd.)

Farewell Ceremony for Shri Santosh Vasu Menon

A farewell ceremony was held on 28 February 2026 to honour the distinguished services of Shri Santosh Vasu Menon, Ex. Steno Grade-II, on his retirement. NIC officers and staff from the Gujarat State Centre, Gandhinagar and various District NIC Centres attended the function through video conferencing.



Shri Menon joined the NIC Gujarat State Centre, Gandhinagar on 26 April 1990 as Steno Grade-III. Over a career spanning more than 36 years, he served under the guidance of 5 SIOs, 9 DDOs, and 6 Section Officers, contributing with consistency and dedication throughout his tenure.



Shri Pramod Kumar Singh, Scientist-G and SIO, Gujarat, welcomed Shri Menon with a bouquet. Shri Kunal Derashri, Scientist-C, also extended a warm welcome to all participants, both virtual and in person. He spoke appreciatively about Shri Menon's personality and qualities, especially his honesty and dedication in accounts-related work. He also noted that Shri Menon consistently upheld rules, transparency, and due process in all administrative matters



National Informatics Centre, Gujarat excels in Vigilance Awareness Week

National Informatics Centre (NIC), Gujarat organized "Vigilance Awareness Week – 2025" from 27th October to 2nd November 2025 under the theme "Vigilance: A Shared Responsibility". All officers and contractual employees were encouraged to actively participate in the essay writing, slogan writing, and poster creation competitions organized by the NIC Delhi Headquarters. Many excellent entries were sent to the Vigilance Department.

A Matter of Pride — NIC Gujarat secured awards in all three categories. The details of the winning team members are as follows:



Slogan Writing | 3rd Position :
Shri Chudasama Bhavin Hareshbhai
(Sc. Officer/Eng-SB)
DIO-NIC, Rajkot
Slogan – "Integrity Unites Us,
Vigilance Guides Us"



Slogan Writing | Consolation 1:
Shri Kunal Derashri (Scientist C)
NIC Gujarat State Centre, Gandhinagar
Slogan – "Vigilance is our identity –
Honesty is our pride"



Slogan Writing | Consolation 2:
Shri Ranison Kiritbhai Jadav
(Network Field Officer)
NIC Kheda (Nadiad)
Slogan – "Practice Vigilance, Foster
Integrity, Together Eradicate Corruption."



Essay Writing | 3rd Position :
Shri Shivendra Pratap Singh
(Sc./Tech Assistant-A)
DIO-NIC, Banaskantha
Essay Title – "Vigilance: Our Shared
Responsibility"



Poster Making | Consolation 1:
Ms. Nirali Ashishbhai Gohil
(UI/UX Designer)
NIC Gujarat State Centre,
Gandhinagar

Participation of NIC Revenue Team in "Pot Luck Gathering" organized by ACS (Revenue)



Additional Chief Secretary (Revenue) presenting Certificate of Appreciation to Team NIC

The NIC Revenue Team, along with programmers and support staff, actively participated in the "Potluck Gathering" organized by Smt. Jayanti S. Ravi, Additional Chief Secretary (Revenue). In keeping with the potluck tradition, the team presented a variety of homemade dishes, creating a vibrant and delightful dining experience for all attendees.

The event provided participants an opportunity to establish informal communication beyond the regular work environment and strengthen professional relationships. During the program, the NIC team's dedicated efforts and valuable contributions to the Revenue Department's initiatives and digital services were specially appreciated.

In recognition of the team's dedication, technical support, and departmental coordination, NIC was presented with a commendation certificate. The organizers concluded the event by appreciating all teams' enthusiastic participation, emphasizing the importance of teamwork, collaboration, and a positive workplace culture.

Aji Dam, Rajkot

आजी बांध, राजकोट



Aji Dam is one of major dams in Saurashtra and among the famous tourist attractions of Rajkot. Built across Aji River, the Aji Dam construction was started in 1952 and completed in 1954. The length of the dam is 2426 m and the total volume content of the dam is 894 tmc. This is the main source of water for people of Rajkot hence it is fondly called as the lifeline of Rajkot City. Aji Dam Garden is quite popular owing to its unique nature and is maintained by Rajkot Municipal Corporation.