

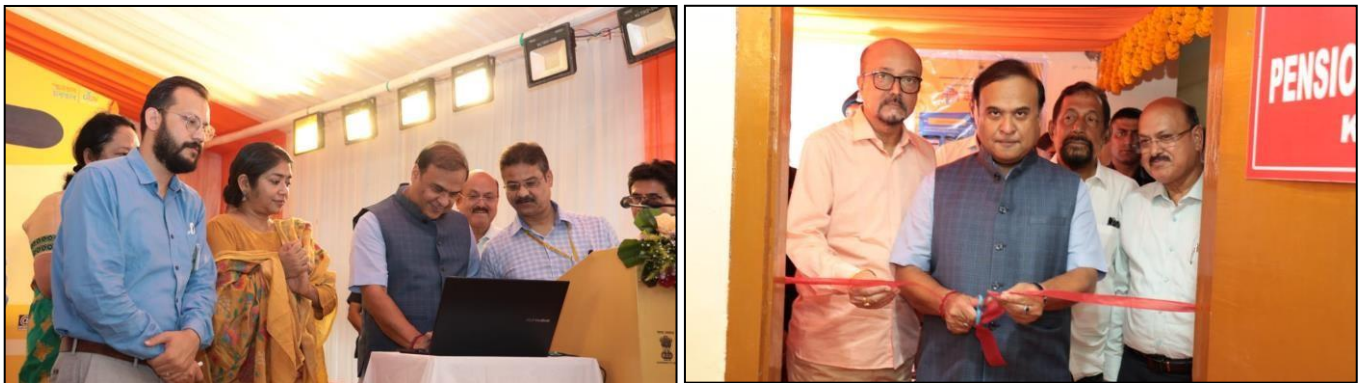
KRITAGYATA – Pension Sanction and Payment Tracking System

(Enhancing the process of effective and timely delivery of Pension in Assam)

Kritagyata is a one-stop transparent ICT platform that facilitates the online pension sanction and payment tracking for retirees and pensioners of Govt. of Assam. The benefits of Kritagyata accrue in the form of timely processing of cases, simpler procedures in terms of filling up and correcting online forms, and online generation of PPOs (Pension Payment Orders). Kritagyata, since its inception, has delivered consistent results for the timely settlement of pension cases.

Status (as of 13-November-2024):

1. Total Retirees/Pensioners registered: 43787
2. Total pension cases processed by Head of Offices (HOOs): 39898
3. Total PPOs (Pension Payment Orders) issued: 33468 (83.88% success rate)
4. Total PPOs issued to retirees before the date of retirement: 1481
5. Based on the date of submission of online forms to the Head of Offices by the retirees:
 - a. Within 1 month: 4813
 - b. Within 2-3 months: 16533
 - c. Within 4-6 months: 9244
 - d. Within 7-12 months: 2474
 - e. After 12 months: 404



Inauguration of Pension Sewa Kendras (under Kritagyata Project) by Hon'ble CM of Assam



Inauguration of Handbook of Pension (under Kritagyata Project) by Hon'ble CM of Assam