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From

SUPPLY ORDER

The Director General, Supplies & Disposals, Haryana,
Bays No. 3-6 (2nd Floors), Sector-02, Panchkula.
E-mail: supplies@hry.nic.in

To
M/s Sterling Enterprises,
Plot No. 921, Ind. Area, Phase-II, Ramdarbar,
Chandigarh
Email:- sterling.chd@gmail.com

Memo. No. 135/HR/E-4/2025-26/
Dated Panchkula, the:-

Subject:- Purchase of 126 Nos. Lab Refrigerators and 163 Nos. Air Conditioners for Lab and Pharmacy required by the Directorate, ESI Health Care, Haryana.

With reference to your offer No. 1332856 and your letter No. Nil dated 30.12.2025, this office acceptance letter No. 13523 dated 01.01.2026 & your letter No. NIL dated 16.01.2026, on the subject noted above.

2. Please supply the material within the delivery period in any case from the date of issue of order, the following material under the terms & conditions already accepted by you in the tender to the Consignee to be intimated by the Director, E.S.I. Healthcare, Sector-14, Panchkula and for payment, the bill of the cost in triplicate be sent to the consignees for payment under advice to the this office.

A. AIR CONDITIONER:-

Rates in Rs. per no. (A.C) Inclusive of GST@18%, FOR, Payment terms etc. and other terms & conditions as per NIT.				
Sr. No.	Name of firms	Make/Model	Qty.	Rates (In Rs.) per no. (Inc. of GST@18% etc) FOR Destination etc.
1	M/s Sterling Enterprises, Chandigarh	Godrej / AC 2.5T SIC 30LTC3-GWR, (3 Star)	(163 Nos.)	54,000/-

B. Lab Refrigerator:-

Rates in Rs. per no. (Lab Refrigerator) Inclusive of GST@18%, FOR, Payment terms etc. and other terms & conditions as per NIT.				
Sr. No.	Name of firms	Make/Model	Qty.	Rates (In Rs.) per no. (Inc. of GST@18% etc) FOR Destination etc.
1	M/s Sterling Enterprises, Chandigarh	Godrej / RT EONVIBE 366B RCIT (2 Star)	(126 Nos.)	36,500/-

Specifications of the equipment are as follows:

1. Air Conditioner

Technical Specifications of AC	
Rated Voltage/ Frequency/ Phase	230 V/ 50 Hz/ 1 Ph
Tonnage Classification	2.0 T
Rated Cooling Capacity	7050W
Power Input In Watts	2225W
Iseer (Star Rating)	4.10 (3 Star) or Higher
Electricity Consumption (1600 Hours) Units Per Year	1330.8
Rated Current (Amp)	10.2
Air Flow Volume (Dry Cfm/ Dry Cmh)	818/1390
Noise Level Indoor (High/ Medium/ Low) In Db(A)	46/40/38
Modes	Dry/Cool/Auto/Fan/Turbo/Sleep
Timer on/ Off	Yes
Auto Restart With Memory Function	Yes
Anti Freeze	Yes
Self Diagnosis (Error Codes)	Hidden Display
Display In IDU	Yes
5 In 1 Converter	Yes
Lock	Yes
Clock	Yes
I-Sense	Anti Dust+ Active Carbon + Anti Viral Nano Coated
Filter Configuration	
Net IDU Dimension (Wxhxd) Cm	110.0 X 33.0 X 25.0 \pm 5%
Gross IDU Dimension (Wxhxd) Cm	119.0 X 40.0 X 32.0 \pm 5%
Input Power Supply	Indoor Unit
Net Weight IDU (Kg)	14
Gross Weight IDU (Kg)	18
Net ODU Dimension (Wxhxd) Cm	81.0 X 64.5 X 30.1 \pm 5%
Gross ODU Dimension (Wxhxd) Cm	93.5 X 69.5 X 41.5 \pm 5%
Noise Level Outdoor in Db(A)	60 \pm 5%
Net Weight ODU (Kg)	27.4 \pm 5%
Gross Weight ODU (Kg)	31.4 \pm 5%
Compressor Type	Rotary Inverter
Compressor Warranty	10 Years
Refrigerant	R32 or Higher

2. Lab Refrigerator

S. No	Technical Specifications of Refrigerator	
1	Gross Capacity in litres	330 Ltr. To 350 Ltr.
2	Star Rating (As per BEE 2023 norms)	2 STAR or higher
3	Annual electricity consumption (in KWH)	250-300
4	Handle	Recess
5	Lock (Y/N)	Y
6	No. of shelves Main compartment (Qty)	3 or higher
7	Shelf Material (Toughened Glass)	Y
8	Interior Light (Led or Normal bulb)	LED Bulb
9	Built in Stabilizer (Y/N)	Y
10	Aroma lock (Y/N)	Y
11	Compressor type	Inverter
12	Comprehensive Warranty (no of years)	1 Year
13	Refrigerant Type	R600a or Higher
14	Rated Voltage (V)	230V, 50 Hz
15	Net Dimension (HXWxD)	1.67mm X 65.20cm X 67.60cm ± 5%
16	Net Weight (In Kg)	63.8 ± 5%
17	gross Weight (In Kg)	70.5 ± 5%
18	Gross Dimention (H X W X D) Cm	172cm X 72cm X 76cm ± 5%

TERMS & CONDITIONS:-

- F.O.R. Destination:-** All the items (ACs and Refrigerators) will be delivered at the concerned ESI dispensary/ hospital/ Civil Surgeons offices. The delivery, installation and commissioning will be F.O.R. basis. The delivery and installation must be done by your firm.
- GST :-** Inclusive in above rates.
- Freight Charges :-** Inclusive in above rates.
- Payment Terms:-** The payment will be made by ESI Health Care to the successful bidder after completion of delivery, installation and instrument satisfaction certificate obtained from the ESI institutions. After submission of all documents (copy of original bills with amount verified by the institution incharge, copy of instrument receiving with seal an signed by institution incharge and satisfaction certificate with seal and signed by institution incharge). Payment will be made after completion of above mentioned requirements in all respect and delivery of complete order, 100% payment will be made by ESI Health Care within 45 days after submission. The Indenting Departments would have option to release payments in RTGS/ Electronics mode also.

Delay in payments to the suppliers beyond the stipulated credit period indicated in the supply order, unless supported by cogent reasons and approved by a higher

authority, will attract penal interest on the defaulting amount @ Rs.25/- per rupees one lakh per day of delay beyond the stipulated credit period. Non provision of adequate budget will be no ground for delay in payments to the supplier.

5. **Delivery Period:-** The successful bidder has to delivery and install the AC and Refrigerator within 20 days from the date of issuance of supply order.

i. **Warranty/ Guarantee:-**

- Comprehensive Warranty on Air Conditioner/ Machine- 3 years
- Warranty on Compressor - 10 years.
- Number of free service during the Comprehensive Warranty on air Conditioner/ Machine - 2 service per year.

ii. **Penalty clause:-** Delay period/ Deduction (on the value if the goods of delayed supply): the penalty of the unit cost will be applicable in case of delayed supply and installation, as given below:-

- For Delay supply the charges will be as under:-
 - o 1st week - 2.5%
 - o 2nd week - 5%
 - o 3rd week - 5.5%
 - o 4th week - 10%

Once the maximum is reached, ESI Health Care may consider termination of the contract.

For Delay installation/ commissioning the charges will be as under:

- o 1st week - 2.5%
- o 2nd week - 5%
- o 3rd week - 5.5%
- o 4th week - 10%

6. **Inspection:-** The inspection will be carried out by the representatives of the Indenting Department.

In case, the material offered for inspection by the firm fails to meet the specifications stipulated in NIT/Order/Contract and the samples are rejected by the inspecting Committee, the indenting Department will have the right to levy a penalty at 0.1% of the total order value. In case, the material offered for inspection fails during the 2nd inspection also, the Indenting Department will have the right to increase the penalty to 0.25% of the total order value. In case, the material offered fails during the 3rd and final inspection also, the firm will be liable for penal action including forfeiture of EMD, risk purchase, debarring/ blacklisting in future, and no further opportunity for inspection would be provided to the supplier firm.

7. **PRICE FALL CLAUSE :-** The price charged for the stores shall not exceed in any way the lowest price at which you quote/supply the stores of identical description of stores to State Govt./Central Govt./Institutions/ undertaking/ GeM any other person during the delivery period/ currency period of the rate contracts. If at any time during the delivery/currency period, you reduce the rate, sale price of quoted stores to any person at the price lower than the price chargeable under this supply order/contract, you are required to inform this office and price payable under the supply order/contract for the stores supplied after the date of coming into force of such reduction of rates shall stand correspondingly reduced to that level. You shall promptly notify the reduction of rates to this office as well as to concerned Indenting Officers/ Consignees. You

shall also give a certificate on your bills that the rates charged by you are not in any way higher to these quoted to the GeM, New Delhi and other State Govt. Central Govt. Institutions etc. during the corresponding period. The Indenting Officer shall be required to ensure that requisite certificate is given by the concerned firm on the bills before releasing their payments. Full benefit due to reduction in GeM rate contract or Net Dealer Price during the period of rate contract/ supply will be passed on to the consignee in addition.

8. Failure to effect supply within the stipulated delivery period or repeatedly offering supply liable for rejection may render to forfeiture of Earnest Money/ Security and other penal action as per terms & conditions of the contract will also be taken.
9. SCHEDULE "B":- One copy of the Schedule "B" i.e. conditions of contract applicable is sent herewith duly signed on behalf of Governor of Haryana. Other terms & conditions will be as per NIT(Schedule-A/Schedule-B) attached

Encls.a/a

Joint Director,
Supplies & Disposals, Haryana,
For & On behalf of Governor of Haryana.

Endst.No. 135/HR/E-4/2025-26/

Dated :

A copy of the above is forwarded to The Director, ESI Health Care, Haryana w.r.t. their indent No. 1573 dated 21.03.2025 for information and necessary action. Payment may please be made to the supplier strictly as per approved payment terms.

He is also requested to issue consignee wise dispatch instructions direct to the firm immediately under intimation to this office.

Joint Director,
For Director General, Supplies & Disposals, Haryana.

Endst.No. 135/HR/E-4/2025-26/ / *20*

Dated : 21-1-26

A copy is forwarded to the following for information and necessary action:-

1. The Accountant General (Audit) Haryana, Sector-33, Chandigarh.
2. The Excise & Taxation Commissioner, Chandigarh.
3. St. Section.
4. Programmer O/o DGS&D, Haryana.
5. Department Processing Charges O/o DGS&D, Haryana.

Joint Director,
For Director General, Supplies & Disposals, Haryana.