Diary No. DNO/26/CCPD/6857 **Dated:** 22/10/2026

In the matter of-
Ms. Sonali Agrawal
(Complainant)

Versus

The Chairman and Managing Director
Rashtriya Chemicals and Fertilizers Ltd**.**
(Respondent)

1. Background of the Case

1.1 The Complainant, a person with 41% Locomotor Disability, submitted that she had applied for the post of Management Trainee (Chemical) under Advt. No. 16022026 of Rashtriya Chemicals and Fertilizers Ltd. (RCFL). She stated that the online application portal accepted candidature under the PwBD category, including the Disability Category and Type of Disability fields, but that after selecting PwBD, the Date of Birth field restricted selection to the year 1999 onward, thereby preventing her (born in 1998) from entering her correct date of birth, despite PwBD candidates being entitled to age relaxation as per Government of India rules stated in the notification itself.

1.2 The Complainant further stated that she had raised the issue through the grievance portal of the recruitment agency and through CPGRAMS, but the former was closed with a non-responsive remark, and RCFL's written reply dated 20.08.2026 only stated that the post was not reserved for the PwBD category, which, according to her, did not address her actual complaint. She submitted that RCFL's own internal communication dated 18.08.2026 described her grievance as a matter of urgent correction of the Date of Birth field logic for PwBD candidates, indicating that it was understood internally as a technical error. She contended that PwBD reservation operates horizontally and that the absence of a separately earmarked PwBD vacancy does not justify blocking PwBD candidates from applying with the age relaxation stated in the notification.

2. Notice of Admissibility

2.1 A notice dated 05.10.2026 under Sections 75 and 77 of the RPwD Act, 2016, was issued to the Respondent for a hearing on 15.10.2026 to determine the admissibility of the case and find out if this can be resolved without further quasi-judicial intervention of this Court.

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3. Complainant's Withdrawal Communication

3.1 The Complainant, vide email dated 06.10.2026, informed this Court that her grievance had been resolved, as the Respondent had corrected the technical issue in the application portal and had considered her application under the PwBD category with the applicable age relaxation. She stated that she was satisfied with the action taken by the Respondent and had no further grievance in the matter. She accordingly requested that the complaint be treated as resolved and that the hearing scheduled for 15.10.2026 be dispensed with.

4. Observations & Recommendation

4.1 In view of the Complainant's communication dated 06.10.2026 confirming that the Date of Birth field issue in the application portal has been corrected and that her application has been considered under the PwBD category with the applicable age relaxation, the Court notes that the grievance raised in the complaint stands redressed. The Court determines that no further intervention is necessary in the matter.

5. Accordingly, the case is disposed of.

Yours faithfully,



(VIKAS TRIVEDI)
Dy. Chief Commissioner