Diary No. DNO/26/CCPD/7190 **Dated:** 22/10/2026

Case No.: DNO/26/CCPD/7190

In the matter of:

Shri Vidyanshu Vaibhav ....**Complainant**

Versus

The Director, School of Open Learning ...**Respondent**

1. Background of the Complaint

1.1 The Complainant, Shri Vidyanshu Vaibhav, an 80% visually impaired (low vision) PwD student enrolled in BA (Programme), 1st Year (2026-27) at DU SOL, submitted a grievance dated 04.10.2026 and stated that due to an error at the time of admission, his subject combination was entered as Hindi Major and Sanskrit Minor. He stated that due to his visual disability, he is unable to read or understand complex Sanskrit scripts, while English is accessible to him through screen readers. He therefore requested DU SOL to change his subject combination to English Major and Hindi Minor. He further requested that the change be made urgently before the Admit Cards are generated, as the examinations are approaching and delay may affect his academic year.

2. Notice of Admissibility

2.1 A Notice dated 05.10.2026 under sections 75 & 77 of the Rights of Persons with Disabilities Act, 2016 (RPwD Act, 2016) was issued to the above-mentioned respondent for a hearing on 09.10.2026 to determine the admissibility of the case and find out if this can be resolved without a quasi-judicial intervention of this Court.

3. Further Submissions

3.1 The Respondent, School of Open Learning, University of Delhi, vide communication dated 07.10.2026, submitted that the requested change of subject combination in respect of the Complainant (SOL Roll No. 260214005131, Control No. U2626684243) from Hindi (Major) and Sanskrit (Minor) to English (Major) and Hindi (Minor) has been duly approved and implemented, and the revised identity card reflecting the updated subject combination has been issued. Subsequently, the Complainant, vide communication dated 08.10.2026, confirmed that following the issuance of notice by this Court, his

grievance has been completely and satisfactorily resolved by the university, and requested that the scheduled hearing be cancelled and the case be closed.

4. Status Update of the Grievance

4.1 The Complainant, Shri Vidyanshu Vaibhav, had approached this Court seeking redressal regarding the change of his subject combination. Upon taking cognizance of the grievance, this Court issued a notice to the Respondent institution to look into the matter and submit its response prior to the preliminary hearing.

4.2 Upon reviewing the facts of the case and the available records, especially the Complainant's email dated 08.10.2026, it is clear that the Complainant's grievance has been addressed. Consequently, the Court has determined no further intervention necessary.

5. Accordingly, the case is disposed of.

Yours faithfully,



(VIKAS TRIVEDI)
Dy. Chief Commissioner