Diary No. DNO/26/CCPD/6841 **Dated:** 23/10/2026

Case No: DNO/26/CCPD/6841

In the Matter of

Complainant

Shri Rajesh Verma (F/O Ms. Anamika Verma)

Versus

Respondent(s)

1. The Chairman and Managing Director, Bharat Sanchar Nigam Limited

2. The Joint Secretary, Department of Empowerment of Persons with Disabilities (DEPwD)

1. Hearing

1.1. A preliminary hearing was conducted on 15.10.2026 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Rajesh Verma	Complainant
2.	Shri Nereus Barwa, AGM (Personnel),BSNL	Respondent
3.	Shri Omkar Nath Tiwari, AGM (Personnel), BSNL	Respondent

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2. Record of Proceedings

2.1 The Complainant, Shri Rajesh Verma, an employee of Bharat Sanchar Nigam Limited (BSNL), submitted that he had been transferred from Madhya Pradesh Circle to Chhattisgarh Circle under the rotational transfer policy, vide transfer order dated 09.05.2026. He stated that his daughter, Ms. Anamika Verma, is a person with permanent locomotor disability and is pursuing MBBS at MGM Government Medical College, Indore. He submitted that his daughter requires his care and support and that he had sought cancellation of the inter-circle transfer and posting at Indore on caregiver grounds. He further stated that he had previously been retained at Bhopal and that BSNL had issued a retention order dated 25.06.2024. He questioned the proposed posting at Jagdalpur, stated to be approximately 131 kilometres away, on the ground that it would not enable him to provide the necessary support to his daughter.

2.2 The Respondent, represented by the General Manager (HR), Madhya Pradesh Circle, BSNL, made submissions regarding the inter-circle transfer and the Complainant's service and transfer particulars. During the proceedings, the Court sought clarification regarding the Complainant's present place of posting, native place, family residence, and the disability certificate and related entries in his service records. The Complainant's father, Shri Rajesh Verma, reiterated his request for cancellation of the transfer and posting at Indore to enable him to support his daughter.

2.3 The Court observed that the Complainant's request for posting at Indore was primarily based on his daughter's educational circumstances. It explained that the applicable transfer-related provisions for employees who are caregivers of persons with disabilities are intended to facilitate care, including access to medical treatment and therapy, and generally contemplate posting at the employee's native place or at a location close to the residence of the dependent person, subject to the applicable conditions. The Court noted that the provisions referred to during the hearing did not expressly establish an entitlement to a posting at a location chosen solely on the basis of the educational institution attended by the dependent child.

2.4 The Court further observed that the question requiring clarification was whether the applicable provisions entitled the Complainant to the requested posting on the facts of the present case. Accordingly, the matter was referred to the Department of Empowerment of Persons with Disabilities (DEPwD) for clarification regarding the eligibility of the Complainant for the requested transfer on caregiver grounds, particularly where the request is based on the educational circumstances of a dependent daughter with a disability. The concerned Department was requested to provide the requisite clarification within 15 days. The Court stated that further consideration of the matter would be guided by the clarification received.

न्यायालय मुख्य आयुक्त
COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment
भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6841 **Dated:** 23/10/2026

Yours faithfully,



(VIKAS TRIVEDI)
Dy. Chief Commissioner

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(पया भविष्य मे पंत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)
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