न्यायालय मुख्य आयुक्त
COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment
भारत सरकार/ Government of India

Case No. CCPD/16641/1022/26 **Dated:** 21/09/2026

Notice u/s 75 & 77 of the Rights of Persons with Disabilities Act, 2016

Case No: CCPD/16641/1022/26

In the Matter of

Complainant

Shri Ram Gopal

Versus

Respondent(s)

The General Manager, Northern Railway

gm@nr.railnet.gov.in ; sdgm@nr.railnet.gov.in ; cpo@nr.railnet.gov.in ; drm@nr.railnet.gov.in

Sub: Notice to file comments in complaint dated 23.07.2026 of Shri Ram Gopal, a person with 75% Visual Impairment, regarding transfer from Delhi to Sonipat despite disability and serious medical/family circumstances

Madam /Sir,

I am directed to enclose a copy of documents related to the complaint dated **23.07.2026** of **Shri Ram Gopal**, a person with **75% Visual Impairment**, on the above-mentioned subject, which is self-explanatory.

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2. And whereas, a preliminary hearing was conducted, in Diary No: DNO/26/CCPD/6541, on 18.08.2026 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Ram Gopal	Complainant

2.1 And whereas, a preliminary hearing was conducted in the above-captioned matter through virtual mode, wherein the Respondent was not present. During the hearing, it was noted that the relevant records concerning the Complainant's request, including the transfer file, were not available before the Court. In the absence of the Respondent and the relevant records, the Court was not in a position to ascertain the status of the Complainant's request or the reasons for non-consideration thereof.

2.2 And whereas, upon consideration of the matter, the Hon'ble Commissioner observed that the case could not be adjudicated in the absence of the Respondent's written response and supporting records. The Respondent was accordingly granted **fifteen (15) days** to submit a comprehensive written response explaining the reasons for non-consideration of the Complainant's request, along with the relevant transfer file and supporting documents. The Hon'ble Commissioner further observed that, upon receipt and examination of the Respondent's response and records, the matter would be considered for passing of an appropriate final order or next hearing.

3. Whereas Section 3 of the Rights of Persons with Disabilities Act, 2016 hereinafter referred to as "the Act" provides as under:

> *"3. (1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.*
>
> *(2) The appropriate Government shall take steps to utilise the capacity of persons with*

disabilities by providing appropriate environment.

(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.

(4) No person shall be deprived of his or her personal liberty only on the ground of disability.

(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities."

4. And whereas Section 21 of the Act, mandates that every establishment shall notify Equal Opportunity Policy and shall register a copy of the same with the Chief Commissioner.

5. And whereas Section 23 of the Act makes it mandatory for every government establishment to appoint a Grievance Redressal Officer and to inform the Chief Commissioner about such appointment.

6. And whereas Section 75(1) (a) and (b) of the Act mandates the Chief Commissioner for Persons with Disabilities to identify, suo motu or otherwise, the provisions of any law or policy, programme and procedures, which are inconsistent with this Act and recommend necessary corrective steps and to look into complaints inter-alia, concerning matters relating to deprivation of rights of persons with disabilities either on his own motion or on the application of any aggrieved person and recommend necessary corrective steps.

7. And therefore, you are hereby advised to forward your comments on the Complaint on an **affidavit** signed by an officer of an appropriate seniority not below the level of Group 'A' officer and to produce all the requisite documents upon which you base your Comments or Claim and where you rely on any other document as evidence in support of your comments or claim, you shall enter such documents in a list to be annexed to the Comments on Complaint along with action taken in compliance with statutory provisions as mentioned at paras 3 & 4 above, to this Court within **15 days**

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from the date of issue of this communication, failing which, the Complaint may be disposed of ex-parte. **While responding to this notice due care may be taken of relevant provisions of the Act, other statutory provisions, and government instructions such as the ones mentioned above including but not limited to sections 20 (5) & 21 of the Act read with Rule 8 (3) (c) of the RPwD Rules, 2017 and DoPT OM No. 36035/44/2023-Estt. (Res-II) dated 02.02.2024.**

8. A copy of your reply should also be served to the Complainant **via email and by post and the proof of service be submitted to this Court along with your Reply**. You may also provide additional inputs, relevant to the case, if desired. However, it is to be informed that in case any statutory provision, any judgment of a High Court or the Supreme Court, rules formulated under any statute, Office Memorandum, or bye-law is relied upon, you shall attach a copy of the same along with your comments on the Complaint. The Complainant may file his rejoinder, if any, to this Court within 15 days with a copy to the Respondent(s).

Yours faithfully,

(VIKAS TRIVEDI)
Dy. Chief Commissioner

Copy to:

1) **ram gopal**
K-35/5 main road west Ghonda delhi-110053 K-35/main road west Ghonda Delhi -110053
NORTH EAST, DELHI, 110953
ramg2740@gmail.com
9289319514

Enc. Copies:

1) Disability Certificate

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2) Case Document - 1