सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन
COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/**Department of Empowerment of Persons with Disabilities (Divyangjan)**
सामाजिक न्याय और अधिकारिता मंत्रालय/**Ministry of Social Justice & Empowerment**
भारत सरकार/**Government of India**
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
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Diary No: DNO/26/CCPD/6107

Case No: 16506/1024/2026

In the matter of-

Ms. Sushila **...Complainant**

Versus

Station Commander,
ECHS Cell, Hisar
Email: echscellhisar@gmail.com;
stncmdr-hisar@nic.in **...Respondent**

RECORD OF PROCEEDINGS

1. Hearing: A hearing in hybrid mode was conducted on 29.04.2026. The following parties/representatives were present during the hearing:

Sl. No.	Name of the Parties/Representatives	Parties	Mode
1.	None Present for Complainant	Complainant	Online
2.	Col. Navin Yadav, Regional Centre, ECHS	Respondent	Online

2. Proceedings of the Hearing:

2.1 None Present for Complainant.

2 . 2 At the outset, the Respondent submitted that the functioning of ECHS Polyclinics is entirely online and computer-based, with no provision for handwritten prescriptions or offline processing. Medical Officers are

required to independently access patient records, prescribe medicines, process emergency admissions, and review confidential medical data through a password-protected portal.

2.3 Respondent submitted that the complainant had sought permission for assistance/helper support to perform computer-based tasks; however, the same was declined as there is no sanctioned provision for an attendant in the Polyclinic, and permitting a third person would compromise patient confidentiality, data security, and operational accountability.

2.4 The Respondent further relied upon the opinion of a medical specialist, who opined that the complainant could not independently perform computer-based duties. It was also submitted that there was no bias or discrimination involved and that the matter had already been examined by the competent authority.

2.5 The Court noted that at this stage, the matter requires further consideration with regard to the issue of reasonable accommodation under the Act including whether independent computer operation is an essential requirement of the post and whether any accommodation can be provided without affecting confidentiality, patient safety, or operational requirements.

2.6 Accordingly, this admissibility matter has been accepted and scheduled for next hearing on 14.05.2026. The exact time and links to join the hearing will be shared by this Court before 24 hours from the scheduled hearing.

2.7 This is issued with the approval of Commissioner for Persons with Disabilities.

Digitally signed by
VISHAKHA GAUTAM
Date: 12-05-2026
16:42:01

(Vishakha Gautam)
Section Officer