



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6208

Dated: 21/09/2026

In the matter of—

Ms. Sanjana Singh

(Complainant)

Versus

Registrar

Dr Hari Singh Gour Vishwavidyalaya

Madhya Pradesh

(Respondent)

Hearing: A preliminary hearing was conducted on 30.04.2026. The following parties/representatives were present during the hearing:

Sl.No.	Name of the parties/Representatives	For Complainant/ Respondent	Mode of Attendance
1.	Ms. Sanjana Singh	Complainant	Online
2.	Prof. D K Nema, Head Department of Commerce	For Respondent	Online

RECORD OF PROCEEDINGS

1. Background of the Case

The present complaint has been filed by Ms. Sanjana Singh, a person with 50% Multiple Disability and a research scholar at Dr. Hari Singh Gour Vishwavidyalaya, Madhya Pradesh, alleging persistent mental harassment and administrative difficulties in pursuing her research. The complainant has, inter alia, alleged

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(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

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obstruction in her research work, difficulties relating to the processing and release of scholarship, withdrawal of certain academic facilities, and issues concerning supervision.

2. Hearing

The matter was taken up for an admissibility hearing on 30.04.2026. The Respondent submitted that the complainant had been admitted under the PWD quota and that a supervisor had been allotted in accordance with the applicable academic framework. It was further submitted that a Research Advisory Committee had been constituted and that the research scholar was required to comply with the prescribed academic requirements. The allegations of mental harassment and administrative obstruction were denied. During the hearing, the Court sought clarification regarding the University's grievance redressal mechanism, Equal Opportunity Policy and the availability of a designated GRO for addressing grievances of persons with disabilities. The Court also sought clarification regarding reasonable accommodation and the facilities extended to the complainant.

3. Observation

3.1 The Court observed that the submissions of both parties involve disputed questions of fact, particularly with regard to supervision, compliance with academic requirements, withdrawal of facilities, fellowship-related issues, reasonable accommodation and the alleged conduct of the concerned authorities. The Court further observed that grievances of a person with disability should, in the first instance, be appropriately examined through the institutional grievance-redressal mechanism of the University. The Respondent University is required to have an appropriate mechanism for dealing with grievances relating to persons with disabilities and to ensure that such grievances are duly considered.

3.2 In view of the above, the Court considers it appropriate to refer the complaint to the competent Grievance Redressal Officer (GRO)/designated grievance-redressal authority of the University for examination and submission of a factual report. The Registrar, Dr. Hari Singh Gour Vishwavidyalaya, shall ensure that the complaint is forwarded to the competent GRO within 14 days of receipt of this order and that a comprehensive report, after considering the submissions of both parties and relevant records, is submitted to the Court. In case no such GRO/designated officer is presently available, the University shall identify the competent authority and inform the Court accordingly. The University shall also furnish, within 7 days, the details of its GRO/designated officer for persons with disabilities and the relevant Equal Opportunity Policy. The report should specifically address the grievances relating to supervision, academic facilities, fellowship/scholarship, reasonable accommodation and other issues raised by the complainant.

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3.3 The matter shall be considered further upon receipt of the report.

Yours faithfully,

(VIKAS TRIVEDI)

Dy. Chief Commissioner

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