सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन
**COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)**
**दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)**
**सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment**
**भारत सरकार/Government of India**
**5वाँ तल, एनआई.एस.डी. भवन., जी2-, सेक्टर10-, द्वारका, नई दिल्ली110075-; दूरभाष 20892364 (011) :**
**5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364**
**Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in**

**Case No.: CCPD/14666/1040/2023**
**In the matter of:**

**Complainant(s):**

Suo Motu

**Respondent(s):**

1. The Secretary, Union Public Service Commission
2. The Secretary, Central Board of Secondary Education
3. The Director, National Testing Agency (NTA)
4. The Chairman, Institute of Banking Personnel Selection (IBPS)
5. The Railway Recruitment Board
6. The Commissioner, Kendriya Vidyalaya Sangathan (KVS)
7. The Commissioner, Navodaya Vidyalaya Samiti (NVS)

## RECORD OF PROCEEDINGS

**1. Hearing:** A hearing in the hybrid mode was conducted on 16.12.2025 wherein the following were present:

| Sl. No. | Name & Designation of the Attendees (Smt./Shri) | On behalf of | Mode of Presence |
|---|---|---|---|
| 1. | N. Vasanth, Under Secretary, UPSC | Respondent No. 1 | Online |
| 2. | Satya Saroj, Under Secretary, CBSE | Respondent No. 2 | Online |
| 3. | Manoj Kumar Shah, Under Secretary, CBSE | Respondent No. 2 | Online |

| | | | |
|---|---|---|---|
| 4. | Sarika Soam, Legal Consultant, NTA | Respondent No. 3 | Online |
| 5. | K. Ani Muthyala, DGM IBPS | Respondent No. 4 | Online |
| 6. | Abhishek Sharma, Asst Commissioner, KVS | Respondent No. 6 | Online |

**2. Proceedings during the hearing:**

2.1 The present *suo motu* proceedings were initiated vide Order dated 01.12.2023 on the basis of a grievance received from a person with multiple disabilities alleging denial of permission to use a personal digital magnifying device, namely SensoMax 5 HD, during an examination held on 07.03.2023.

2.2 The issue for consideration in the present proceedings relates to the provision of reasonable accommodation to candidates with benchmark disabilities, particularly persons with visual impairments, in the conduct of recruitment and entrance examinations. Specifically, the matter concerns the permissibility of assistive devices, including personal digital magnifiers, and the extent to which examination-conducting bodies are required to facilitate their use in accordance with the provisions of the Rights of Persons with Disabilities Act, 2016, particularly Sections 3 and 20, read with the instructions issued by the Department of Personnel and Training concerning the conduct of examinations for persons with benchmark disabilities.

2.3 Since the issue has wider ramifications affecting candidates with benchmark disabilities appearing in examinations conducted by various public authorities and examining bodies across the country, this Court considered it appropriate to examine the need for a uniform policy governing the use of assistive devices during examinations.

2.4 During the proceedings, this Court took note of the replies filed by the Navodaya Vidyalaya Samiti (NVS), Central Board of Secondary Education (CBSE), and Kendriya Vidyalaya Sangathan (KVS). The responses of the Union Public Service Commission (UPSC), National Testing Agency (NTA), Institute of Banking Personnel Selection (IBPS), and Railway Recruitment Boards (RRBs) were either awaited or under examination.

**2.5 Submissions**

2.5.1 The Central Board of Secondary Education (CBSE), represented by Shri

Satya Saroj, Under Secretary, submitted that magnifying glasses are presently provided to eligible candidates in accordance with the Circular dated 12.04.2019. However, the use of personal digital magnifiers is not presently permitted. It was further informed that the issue is under examination by a committee constituted for the said purpose.

2.5.2 The National Testing Agency (NTA), through its representative Ms. Sarika Soam, sought a short extension of time to place on record its detailed policy and Standard Operating Procedure governing the use of assistive devices during examinations.

2.5.3 The Institute of Banking Personnel Selection (IBPS), represented by Shri K. Animutialu, submitted that a detailed reply had already been filed explaining the technical and security considerations associated with permitting specific digital assistive devices during examinations. It was further submitted that compliance had been undertaken in connected matters.

2.5.4 The Kendriya Vidyalaya Sangathan (KVS) and the Navodaya Vidyalaya Samiti (NVS) submitted that facilities such as large-font question papers and other prescribed accommodations are extended to candidates with visual impairments. However, the use of personal digital magnifiers is not presently permitted.

2.6 Upon consideration of the submissions made by the Respondents, this Court observed that different examination-conducting bodies have adopted varying practices regarding the use of personal digital magnifiers by candidates with visual impairments. The absence of a uniform policy has resulted in inconsistency in the provision of reasonable accommodation, thereby creating uncertainty for similarly placed candidates and giving rise to concerns relating to equality and non-discrimination. This Court further observed that there is a need for comprehensive and uniform Guidelines/Standard Operating Procedures governing the use of personal digital magnifiers during examinations. Such guidelines should incorporate appropriate security safeguards and risk mitigation measures while ensuring that candidates with benchmark disabilities are provided reasonable accommodation in accordance with the mandate of the Rights of Persons with Disabilities Act, 2016.

2.7 In view of the above, all the Respondents are recommended to place on record, within 15 days from the date of receipt of this Order, their existing policies, Standard Operating Procedures (SOPs), risk assessment mechanisms, progress made, and considered views regarding the use of personal digital magnifiers by candidates with visual impairments during examinations and other related

assessment processes.

Digitally signed by
Ipsita Mitra
Date: 07-08-2026
19:08:57

**(Ipsita Mitra)**

Dy. Chief Commissioner