सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन
COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/**Department of Empowerment of Persons with Disabilities (Divyangjan)**
सामाजिक न्याय और अधिकारिता मंत्रालय/**Ministry of Social Justice & Empowerment**
भारत सरकार/**Government of India**
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) **20892364**
5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No: CCPD-AD-0182/2026

In the Matter of

Complainant

Shri Girish Kumar

Versus

Respondent(s)

1. The Managing Director and CEO, Central Bank of India
2. The Secretary, Department of Empowerment of Persons with Disabilities

1. Background of the Case

1 . 1 The Complainant, Shri Girish Kumar, Chief Manager at Central Bank of India and a caregiver of his mother who is a person with 60% Locomotor Disability, submitted a grievance dated 14.09.2026. He stated that he is presently posted at Regional Office, Patna on three months' deputation w.e.f. 22.06.2026. Earlier, he was posted at JVPD Branch, Mumbai. He stated that his mother has 60% permanent locomotor disability affecting both hands and is completely bedridden. She requires constant care and assistance for her daily activities and regular medical treatment at Madhubani and Patna. He submitted that he is her only caregiver and is required to accompany her to doctors and hospitals, including in emergencies. He further stated that his posting at Mumbai, more than 2,000 km from his hometown, makes it difficult for him to take care of his mother. He requested that, considering his mother's disability and his responsibility as her caregiver, he may be allowed to continue his service at Patna on a permanent basis on humanitarian grounds.

2. Hearing

2.1. A preliminary hearing was conducted on 24.09.2026 wherein the following

parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Girish Kumar	Complainant
2.	Shri Avinash Kumar, Dy. General Manager, Central Office	Respondent
3.	Shri Pardeep Yadav, Assistant General Manager, HCM, Central Office	Respondent
4.	Shri Muralikrishnan S., Chief Manager, HCM, Central Office	Respondent
5.	Shri Shashank Shekhar Dubey, Manager, HCM, Central Office	Respondent

3. Record of Proceedings

3.1. The Complainant, Shri Girish Kumar, Chief Manager, Central Bank of India, submitted that his mother has 60% locomotor disability affecting both hands and is completely bed-ridden, requiring constant care and assistance in daily activities and medical treatment. He stated that he is her only/primary caregiver and sought continuation of his services at Patna on a permanent basis on humanitarian grounds, instead of being posted at Mumbai.

3.2. The Respondent submitted that the Complainant was promoted to Scale IV on 31.03.2026 and, in accordance with the Bank's policy applicable to officers in the Senior Management Grade, was posted at Mumbai. It was submitted that the Complainant had not sought exemption from transfer prior to joining and had also not updated his caregiver status in the Bank's HRMS. However, considering his repeated requests, the Bank had granted him a three-month deputation at Patna on humanitarian grounds, with the condition that he would thereafter return to Mumbai.

4. Observation and Recommendations

4 . 1 During the proceedings, the Court sought clarification regarding the Complainant's declaration of his mother as a dependent, submission of her disability certificate and UDID Card, and the date on which the disability was formally established. The Complainant submitted that the relevant documents had been furnished to the Bank. The Court further observed that, at the relevant time of the Complainant's promotion and transfer, the Complainant did not have a valid

disability certification of his mother establishing his status as a caregiver. The Court observed that such caregiver status could be considered only on the basis of valid documentary evidence relating to the disability of the dependent.

4.2. On examination of the documents and submissions, it was noted that the date of assessment, issuance of the Disability Certificate and issuance of the UDID Card were all 16.05.2026. The Court also noted that the diagnosis sheet reflected the same date. The Court expressed concern regarding the manner and timeline in which the assessment, Disability Certificate and UDID Card appeared to have been issued on the same date and observed that the credibility/validity of the certification required verification. The Respondent was accordingly advised to verify the authenticity and credibility of the said certification from the concerned issuing authority/medical establishment and to examine the relevant records relating to its issuance. The Respondent shall forward the findings of such verification to this Court as well as to the Respondent No. 2, Department of Empowerment of Persons with Disabilities (DEPwD), within 90 days for information and necessary consideration.

4.3. The Court, however, clarified that in view of the subsequent disability certification, the Complainant may approach the Bank's designated Grievance Redressal Officer afresh for recognition of his caregiver status and consideration of any consequential entitlement in accordance with the applicable rules and policy. In view of the fact that the Complainant did not have valid disability certification of his mother at the time of the relevant promotion/transfer, the present complaint is un-maintainable The Complainant shall, however, be at liberty to pursue the matter afresh before the designated Grievance Redressal Officer on the basis of the subsequent certification, in accordance with the applicable rules. Consequently, the Court has determined no further intervention necessary.

5. Accordingly, the case is disposed of.

Digitally signed by
S Govindaraj
Date: 14-10-2026
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(S. Govindaraj)
Commissioner for Persons with Disabilities