सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन
COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/**Department of Empowerment of Persons with Disabilities (Divyangjan)**
सामाजिक न्याय और अधिकारिता मंत्रालय/**Ministry of Social Justice & Empowerment**
भारत सरकार/**Government of India**
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) **20892364**
5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No.: 14132/1022/2023

In the matter of—
Ms. Ashwini Rameshwar Kachewar …Complainant

Versus
The Managing Director & CEO,
Bank of Baroda, Head Office, Baroda, Gujarat …Respondent

1. Gist of Complaint:

1.1 The Complainant, Ms. Ashwini Rameshwar Kachewar, a person with 100% visual impairment and a person with benchmark disability, working as a Clerk in Bank of Baroda, Wardha Main Branch, Maharashtra, filed the present complaint seeking transfer on spousal grounds and alleging discriminatory and insensitive treatment at the workplace on account of her disability.

1.2 The Complainant submitted that her husband, who is also a person with visual impairment and an employee of State Bank of India, was posted at Dhule Branch, Maharashtra. She further submitted that they have a young daughter aged about two years and that, owing to their separate postings, she was facing considerable difficulty in managing childcare and family responsibilities.

1.3 The Complainant stated that she had made repeated requests for transfer to Dhule Branch through handwritten applications as well as through the Bank's portal; however, her request was either not acted upon or was rejected. She also alleged that she was subjected to harassment and ridicule by the Branch Manager on account of her disability.

2. Notice Issued:

2.1 The matter was taken up with the Respondent vide Notice dated 20.06.2023, wherein the Respondent was called upon to furnish its comments/action taken report along with the relevant records, with reference to Sections 75, 77, 3, 20(5), 21 and 23 of the Rights of Persons with Disabilities Act, 2016, read with Rule 8 of the Rights of Persons with Disabilities Rules, 2017.

2.2 The Respondent was advised to furnish the requisite information and records within the stipulated period, failing which the matter could be proceeded with on the basis of the material available on record.

2.3 As no response was received, a Final Reminder dated 27.07.2023 was issued directing the Respondent to submit its reply by 14.08.2023, with reference to Rule 38(2) of the RPwD Rules, 2017 and the consequences of non-compliance, including action under Section 93 of the Act, as applicable.

3. Reply/Submissions of the Respondent:

3.1 Despite issuance of the Notice dated 20.06.2023 and Final Reminder dated 27.07.2023, no formal reply/comments were received from the Respondent and placed on record.

4. Subsequent Development:

4.1 Subsequently, the Complainant, vide email dated 28.07.2023, requested withdrawal of the complaint. She informed that her grievance had been satisfactorily resolved and that the issue relating to her transfer/posting had been rectified to her satisfaction. She further stated that she had been posted at the desired location in accordance with her request.

5. Observations and Recommendation:

5.1 The Court has taken note of the Complainant's communication dated 28.07.2023, wherein she has categorically stated that her grievance has been satisfactorily resolved and has requested withdrawal of the complaint.

5.2 In view of the Complainant’s categorical statement that her grievance has been satisfactorily resolved and her request for withdrawal of the complaint, no further cause survives for adjudication. However, the Respondent is advised to ensure that grievances of employees with disabilities, particularly those relating to transfer, spousal posting, caregiving and reasonable accommodation, are dealt with promptly and sensitively in accordance with Sections 3, 20 and 23 of the RPwD Act, 2016.

6. Accordingly, the case is disposed of

Digitally signed by
Ipsita Mitra
Date: 08-10-2026
19:02:40

(Ipsita Mitra)

Deputy Chief Commissioner for Persons with Disabilities