न्यायालय मुख्य आयुक्त दिव्यांगजन
**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**
**दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)**
**सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment**
**भारत सरकार/Government of India**
**5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364**
**5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364**
**Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in**

**CCPD-OF-0038/1024/2026** **Dated: 12/10/2026**

**In the matter of:-**

Mr. Kavindra Kumar **…Complainant**

**Versus**

The Chairman and Managing Director
Central Mine Planning & Design Institute Limited
Email: cmd.cmpdi@coalindia.in **…Respondent**

**Sub: Complaint dated 25.07.2026 of Mr. Kavindra Kumar a person with 40% Visual Impairment regarding denial of Reservation in Promotion and Non-Maintenance/Operation of PwBD Promotion Roster**

Sir,

I am directed to enclose herewith a copy of the aforesaid complaint and to say that Section 20 of the Rights of Persons with Disabilities Act, 2016 [hereinafter referred to as "the Act"] provides for non-discrimination in employment in government establishment. Further, Section 23 of the Act mandates that every government establishment shall designate a Grievance Redressal Officer (GRO) to address the grievances of persons with disabilities relating to non-compliance of Section 20 of the Act. Rule 10 of the RPwD Rules, 2017, further prescribes that the GRO appointed shall not be below the rank of a Gazetted Officer and also the manner of maintenance of register of complaints. It requires the GRO to investigate complaints, provide remedial measures and dispose of grievances within two weeks of their registration.

2. Accordingly, this Court refers the instant case to the respondent (s) to be entrusted to the designated Grievance Redressal Officer (GRO) for appropriate remedial action. The GRO shall examine the matter and ensure compliance with the statutory provisions cited above. The Respondent shall file an Action Taken Report within 30 days.

3. The case is disposed of accordingly with the liberty to the complainant to file a fresh complaint on the matter if, he/she is not satisfied with the resolution provided by the GRO or if the GRO fails to dispose of the complaint despite lapse of the statutory time limit.

Digitally signed by
Vikas Trivedi
Date: 12-10-2026
13:40:26

**(Vikas Trivedi)**
Dy. Chief Commissioner

**Copy to:**

**Shri Kavindra Kumar – For information**
Email: mrsameerkr@gmail.com