Diary No. DNO/26/CCPD/6796 **Dated:** 09/10/2026

Case No: DNO/26/CCPD/6796

In the Matter of

Complainant

Shri Ajay Kumar Gupta

Versus

Respondent(s)

The General Manager, South Central Railway

1. Background of the Case

1.1 The Complainant, Shri Ajay Kumar Gupta, a person with 40% locomotor disability submitted a grievance dated 20.08.2026 and stated that he appeared in the RRB Group D CBT examination (CEN No. 09/2025) on 18.08.2026 in the 2nd shift at Dewa Mahila Mahavidyalaya, Varanasi, under RRB Secunderabad. He stated that he had not opted for a scribe and was entitled to 120 minutes of examination time, including 30 minutes of compensatory time. However, he was given only the normal 90 minutes. He alleged that due to the shortage of extra time, he could attempt only 30 questions, which affected his chances of selection. He requested the authorities to check the examination records and computer logs and provide a re-examination with the full compensatory time or other appropriate relief as per the recruitment rules.

2. Hearing

2.1. A preliminary hearing was conducted on 01.10.2026 wherein the following parties/representatives were present:

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Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Pankaj Jaiswal, Chairman, RRB Gorakhpur	Respondent

2.2 No representatives on behalf of the Complainant were present during the proceedings.

3. Record of Proceedings

3.1 During the proceedings, the Court noted that the Complainant is a person with 40% locomotor disability in the lower limb and he submitted that he appeared in the RRB Group-D CBT examination on 18.08.2026 and was provided only 90 minutes instead of 120 minutes, including 30 minutes of compensatory time. He submitted that, due to the non-provision of compensatory time, he could attempt only 30 questions, thereby affecting his chances of selection, and requested examination of the examination records/computer logs and appropriate relief.

3.2 The Respondent submitted that, as per the Ministry of Social Justice and Empowerment Office Memorandum dated 10.08.2022, compensatory time is available to candidates who are eligible for the scribe facility, subject to production of the prescribed medical certificate establishing limitation in writing and the necessity of a scribe. It was submitted that the Complainant had not furnished the requisite medical certificate and that a mere PwBD certificate does not establish eligibility for a scribe or compensatory time. The Respondent further submitted that the same conditions were incorporated in the relevant recruitment notification.

3.3 In accordance with the principles of natural justice, and to afford the Complainant a reasonable opportunity to respond to the submissions and documents relied upon by the Respondent, the Court directed the Respondent to serve a copy of its response to the Complainant. Consequently, the Court has determined no further intervention necessary.

4. Accordingly, the case is disposed of.

Yours faithfully,

न्यायालय मुख्य आयुक्त
COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment
भारत सरकार/ Government of India

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(S. Govindaraj)
Commissioner

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(पया भविष्य मे पंत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)
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