न्यायालय मुख्य आयुक्त
COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment
भारत सरकार/ Government of India

Case No. CCPD/16668/1092/26 **Dated:** 05/10/2026

Notice u/s 75 & 77 of the Rights of Persons with Disabilities Act, 2016

Case No: CCPD/16668/1092/2026

To,

The Chief Executive Officer,
Unique Identification Authority of India
Email: ceo@uidai.gov.in

The Managing Director and CEO,
CSC e-Governance Services India Limited
Email: helpdesk@csc.gov.in , pravin.chandekar@meity.gov.in

Sub: Notice to file comments in the complaint dated 27-07-2026 of Shri Lalit Dubey, a person with 80% Locomotor Disability regarding non-activation and mapping of Aadhaar/e-Mitra/Bank BC services at Rajiv Gandhi Seva Kendra

Madam /Sir,

I am directed to enclose a copy of documents related to the complaint dated **27-07-2026** of **Shri Lalit Dubey**, a person with **80% Locomotor Disability** on the above-mentioned subject, which is self-explanatory.

2. And whereas, a preliminary was conducted on 10.09.2026 in Diary No. DNO/26/CCPD/6584 wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Lalit Dubey	Complainant

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2.	Shri Shiv Mishra , Deputy Manager - Legal Division, UIDAI-HO	Respondent 1
3.	Shri Sunil Kumar, DD (Legal Division) UIDAI HO.	Respondent 1
4.	Shri Himanshu Dawra, Manager Legal, UIDAI-HO	Respondent 1
5.	Shri Mohit Gulati - Assistant Manager - Legal Division, UIDAI-HO	Respondent 1
6.	Adv. Mohd. Adil, CSC e-Governance Services India Ltd.	Respondent 2
7.	Shri Kumar Ujjawal, Director, UIDAI Regional Office	Respondent 1
8.	Shri Pradeep Kumar, Section Officer, UIDAI Regional Office	Respondent 1
9.	Deepak Soni, AM-Legal, UIDAI Regional Office	Respondent 1
10.	Nida Parveen, AM-Legal, UIDAI Regional Office	Respondent 1

2.1 And whereas, The Court observed that, at this stage, the Respondents had not denied the Complainant the opportunity to obtain the extended Aadhaar services but had required him to follow the prescribed procedure and approach the concerned Registrar for engagement/upgradation under the applicable model. However, having regard to the nature of the grievance and the submissions made by the parties, the Hon'ble Commissioner decided to **register the matter for regular proceedings** so as to examine the issues raised by the Complainant in detail.

2.2 And whereas, The Respondents are directed to submit a detailed written representation addressing the grievance of the Complainant, along with the applicable policy/guidelines and the justification for the requirements communicated to him, within **10 days**. The Respondents shall also provide the relevant list and details of Registrars through whom the Complainant may pursue the prescribed process. The Complainant shall thereafter be at liberty to file his rejoinder, if any, within **7 days** of receipt of the Respondents' written submissions.

2.3 The Complainant shall, in the meanwhile, approach the concerned Registrar through the prescribed

channel for consideration of his request for upgradation/extended services and comply with the applicable norms and requirements. In the event that the Complainant is thereafter specifically denied the requested service/opportunity despite complying with the applicable procedure, he may place such denial, along with supporting material, on record before this Court for further consideration. The matter shall accordingly proceed as a **regular proceeding** and shall be taken up for further consideration upon receipt of the submissions of the parties.

3 Whereas Section 3 of the Rights of Persons with Disabilities Act, 2016, herein after referred to as "the Act", provides as under:

> *"3. (1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.*
> *(2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing appropriate environment.*
> *(3) No person with disability shall be discriminated on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.*
> *(4) No person shall be deprived of his or her personal liberty only on the ground of disability.*
> *(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities."*

4. And whereas Section 21 of the Act mandates that every establishment shall notify an Equal Opportunity Policy and shall register a copy of the same with the Chief Commissioner.

5. And whereas Section 75(1) (a) and (b) of the Act mandates the Chief Commissioner to inter alia identify, suo motu or otherwise, the provisions of any law or policy, programme and procedures, which are inconsistent with the Act and to look into complaints inter-alia, concerning matters relating to deprivation of rights of persons with disabilities either on his own motion or on the application of any aggrieved person and recommend necessary corrective steps.

6. And therefore, you are hereby advised to forward your comments on the Complaint on an **affidavit** signed by an officer of an appropriate seniority not below the level of Group 'A' officer and to produce all the requisite documents upon which you base your Comments or Claim and where you rely on any other document as evidence in support of your comments or claim, you shall enter such documents in a list to be annexed to the Comments on Complaint along with action taken in compliance with statutory provisions as mentioned at para 3 above, to this Court within **10 days** from the date of issue of this communication, failing which, the Complaint may be disposed of ex-parte. **While responding to this notice due care may be taken of relevant provisions of the Act, other statutory provisions, and government instructions such as the ones mentioned above.**

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7. A copy of your reply should also be served to the Complainant **via email and by post, and the proof of service be submitted to this Court along with your Reply**. You may also provide additional inputs relevant to the case, if desired. However, it is to be informed that in case any statutory provision, any judgment of a High Court or the Supreme Court, rules formulated under any statute, Office Memorandum, or bye-law is relied upon, you shall attach a copy of the same along with your comments on the Complaint. The Complainant may file his rejoinder, if any, to this Court within **07 days** with a copy to the Respondent(s).

Yours faithfully,

(VIKAS TRIVEDI)
Dy. Chief Commissioner

Copy to:

1) **Lalit Dubey**
Ward No 2 Jodkiya 14 LLW HANUMANGARH
HANUMANGARH, RAJASTHAN, 335512
lalitdubey121992@gmail.com
7426870417

Enc. Copies:

1) Disability Certificate
2) Case Document - 1