



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075 दूरभाष : (011) 20892364

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Case No. 14521/1011/2023

In the matter of —

Complainant:

Shri Mohammad Imran Naushad Husen Mansuri

Versus

Respondent:

The Chairman,
 Railway Recruitment Cell,
 Western Railway, Mumbai

1. Gist of the Complaint:

Shri Mohammad Imran Naushad Husen Mansuri, a person with above benchmark disability, filed a complaint dated 25.09.2023 regarding non-issuance of his joining letter despite being selected as Hospital Assistant in Ahmedabad Division, Western Railway.

1.2 The Complainant stated that he had completed all stages of the Group-D Recruitment, 2019, including examination, medical examination, document verification and joining formalities. However, despite his selection, he had not received his joining letter and remained without employment for several months.

1.3 He sought intervention for issuance of the joining letter and appointment at the earliest, stating that the delay was causing financial hardship and preventing him from earning his livelihood with dignity.

2. Notice issued to the Respondent:

2.1 A notice dated 29.09.2023 under sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016 [RPwD Act, 2016] was issued to the above-mentioned respondent for forwarding to this Court comments on the complaint on affidavit for violation of sections 3, 33 and 34 of the RPwD Act, 2016 and DoPT OM No. 36035/02/2017-Estt (Res) dated 15.01.2018, within the statutory time limit.

3. Reply of the Respondent:

3.1 The respondent filed its reply dated 12.10.2023 and inter alia submitted that the Complainant was provisionally allotted to Ahmedabad Division, vide letter dated 31.02.2023. Due to the non-availability of a vacancy in the cadre of Hospital Assistant, Ahmedabad Division returned the original file of the Complainant vide letter dated 28.06.2023. Further, as per approval of the Competent Authority, the Complainant was re-allotted to Ratlam Division vide Office letter No. E(R&T)891/1/Group D/Indent/OIRMS/2019 dated 08.09.2023 for the same post. The joining letter was issued to the Complainant vide letter No E.D./891/3 Part 5 dated 10.10.2023.

4. Rejoinder of the Complainant:

4.1 The reply dated 12.10.2023 of the respondent was forwarded to the Complainant, vide email dated 16.10.2023, for submission of his comments/rejoinder within 15 days.

4.2 The Complainant, in his rejoinder/email dated 22.10.2023, submitted that he had joined as a Hospital Assistant in Ratlam Division, Western Railway, on 13.10.2023.

4.3. This Office vide e-mail dated 02.07.2025, sought status of the matter. In response, the complainant, vide email dated 03.07.2025 request for closure of the case and grievance was redressed satisfactorily.

5. Observations & Recommendations:

5.1 Based on the facts mentioned above and the documents available on the records, no further intervention is warranted in this matter as the Complainant's grievance has been redressed.

6. Accordingly, the case is disposed of.

**Digitally signed by
Ipsita Mitra
Date: 21-09-2026
17:52:35**

(Ipsita Mitra)
Dy Chief Commissioner