



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Email: ccpd@nic.in; Website: www.ccpd.nic.in

Case No: 13756/1141/2023

In the matter of-

Shri Deepak

...Complainant

Versus

The Medical Superintendent
VMMC & Safdarjung Hospital,
Ministry of Railways
Ansari Nagar,
New Delhi – 110029
E-mail: amssjh29@gmail.com

...Respondent No.1

The Commissioner Delhi Police,
Office of the Commissioner of Police,
Police Headquarters,
Jai Singh Road,
New Delhi – 110001
Email: cp.sanjayarora@delhipolice.gov.in
Delpol.service@delhipolice.gov.in

...Respondent No.2

RECORD OF PROCEEDINGS

1. Hearing (II): A hearing in hybrid mode was conducted on **03.06.2026**, wherein the following parties/representatives were present:

Sl. No.	Name and Designation of the Party/Representative	Parties	Mode
1.	None present	Complainant	Online
2.	Adv. Archit Pandey, Legal Consultant,	Respondent No.1	Online

VMMC & Safdarjung Hospital		
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2. Proceedings of the hearing:

2.1 At the outset, it was noted that the complainant was not present despite efforts made to establish contact. On behalf of Respondent No. 1, a representative from VMMC & Safdarjung Hospital appeared and participated in the proceedings. None appeared on behalf of Respondent No. 2, Commissioner of Police, Delhi, despite due notice.

2.2 During the hearing, the representative of Respondent No. 1 submitted that the matter had recently been referred to the newly constituted Legal Cell of the hospital and that he had been assigned the case only yesterday.

2.3 The representative of Respondent No. 1 requested a short adjournment to obtain the relevant records and submit a comprehensive response.

2.4 Considering the submissions made, and in the interest of justice, a final opportunity is granted to Respondent No. 1 to examine the matter and submit a detailed Action Taken Report, clearly indicating:

- (i) The facts of the case and findings of the inquiry conducted;
- (ii) The action taken by the hospital on the grievance raised by the complainant;
- (iii) The remedial measures, if any, provided to the complainant;
- and
- (iv) The present status of the matter along with supporting documents.

2.5 Respondent No. 1 shall submit the aforesaid report within **10 days** from the date of receipt of this Record of Proceedings. No further extension of time shall ordinarily be granted. In the event of failure to submit the requisite report within the stipulated period, the matter shall be considered on the basis of the material available on record and appropriate orders shall be passed in accordance with law.

2.6 The absence of Respondent No. 2, Commissioner of Police, Delhi, is noted with concern. Respondent No. 2 shall remain present through an authorized officer on the next date of hearing and to file a status report

addressing the issues raised in the complaint. Failure to participate in the proceedings may invite appropriate action under the provisions of the Rights of Persons with Disabilities Act, 2016.

Digitally signed by
Ipsita Mitra
Date: 30-09-2026
18:41:47

(Ipsita Mitra)
Dy. Chief Commissioner