



न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)**  
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)  
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment  
भारत सरकार/Government of India  
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011)20892364  
5<sup>th</sup> Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364  
Email: ccpd@nic.in; Website: www.ccpd.nic.in

**CaseNo.13654/1024/2023**

Complainant:

Dr. Preeti Shukla

Email: preeti.shukla@nic.in

**Respondents:**

**1. The Secretary,**

Department of Consumer Affairs,  
Ministry of Consumers Affairs,  
Food and Public Distribution, Delhi

**2. The DGP**

Punjab Police  
P.P HQ Sector-9, Chandigarh

**3. The Chairman & Managing Director**

Food Corporation of India  
New Delhi

**1. Gist of Complaint**

1.1 Ms. Preeti Shukla, a person with benchmark locomotor disability, filed a complaint on 18.10.2023. She is employed as the Assistant Director in the Quality Control Cell HQRS, Storage and Research Division, Department of Food

and Public Distribution, Ministry of Consumer Affairs, Food & Public Distribution, Krishi Bhawan, Rajendra Prasad Road, New Delhi.

1.2 The Complaint was filed against her immediate senior, Sh. R.C. Naval, DGM and Sh. Chandrakant Manager (Q.C.) FCI. The complainant alleges that while discharging her official duties at CWC, Kurali; Mr. Naval misbehaved publicly, used inappropriate and unparliamentary language towards her and outraged her modesty by grabbing her hand and pulling her towards him.

## **2. Notice issued to the Respondents:**

2.1 A notice dated 16.01.2023 was issued by this Court directing the Respondent to furnish their comments on the complaint and place on record supporting documents and justifications.

## **3. Reply made by the Respondents:**

3.1 FCI, through its Chief General Manager, submitted on 11.07.2023 that the Complainant is an Assistant Director in DFPD and, as FCI functions under the said Department, no separate inquiry was initiated by FCI. The Department of Food and Public Distribution informed that, pursuant to the directions of the then Secretary, an inquiry was conducted by the Principal Adviser (Cost), who recommended obtaining the Medico-Legal Certificate (MLC) and status of the complaint from the SHO, Kurali.

3.1 Subsequently, reminders dated 08.05.2023 and 21.07.2023 were issued to the SHO, Kurali, followed by a reminder dated 04.09.2023 to the DGP, Chandigarh, seeking the requisite documents; however, no response was received. Comments were also sought from the DC (S&R), being the immediate superior of Dr. Shukla, but no substantial response was furnished. Consequently, in the absence of the required documents and information, the inquiry could not be proceeded with, and it was stated that the matter would be considered and disposed of upon receipt of the requisite documents.

## **4. Rejoinder filed by the Complainant:**

4.1 This Court, vide email dated 02.08.2023, sought information regarding whether the complainant had lodged a complaint within her department, its present status, and the action taken by the police authorities. In response, the complainant stated that she had reported the incidents that occurred with her to the Station House Officer, Kurali, District Mohali, on 12.09.2022.

4.2 Furthermore, a Complaint concerning the same matter was submitted to the Secretary, Department of Food and Public Distribution, Ministry of Consumer Affairs, Food and Public Distribution, New Delhi, on 17.10.2022. However, till date, no information regarding the actions taken in this matter has been received.

## 5. Hearing (I):

5.1 A hearing in hybrid mode was conducted on 01.04.2025 wherein the following parties/representatives were present:

| Sl. No. | Name & Designation of the Parties/Representatives                                 | For Complainant/Respondent | Mode of Attendance |
|---------|-----------------------------------------------------------------------------------|----------------------------|--------------------|
| 1.      | Ms. Preeti Shukla                                                                 | Complainant                | Online             |
| 2.      | Sh. Dheeraj Mittal - Deputy Secretary, Department of Food and Public Distribution | For Respondent No. 1       | Online             |
| 3.      | Sh. Naresh Kumar Arora - Additional DG, Human Rights, Punjab (On behalf of DG)    | For Respondent No. 2       | Online             |
| 4.      | Sh. Mohit - Sub Divisional Officer, Punjab                                        | For Respondent No. 2       | Online             |
| 5.      | Ms. Tanisha – Counsel for FCI                                                     | For Respondent No. 3       | Online             |

## 6. Record of Proceedings:

6.1 The Complainant alleged that during a joint stock inspection at Kurali with FCI officials, an incident took place in which Mr. Naval and Mr. Chandrakant (Respondent No. 3) allegedly twisted her hand while attempting to snatch a sample. This caused swelling and required medical attention, following which she underwent a Medico-Legal Certificate (MLC) examination and lodged a complaint with the SHO. Respondent No. 1 submitted that an internal inquiry had already been conducted and the SHO seeking an action-taken report. It was also informed that Mr. Naval had filed a separate complaint before the National Commission for Scheduled Castes against the Complainant.

6.2 Respondent No. 2 (DSP Mohit) stated that statements of FCI officials and witnesses were recorded; however, the evidence remained inconclusive due to

conflicting allegations, including claims that the Complainant used casteist remarks against Mr. Naval. As a result, only a complaint was registered without lodging an FIR. The Court clarified that sampling-related issues fall within the jurisdiction of the competent authority and limited its consideration to the alleged assault on a person with disability. Noting the absence of a proper inquiry report on record, the Court directed Respondent No. 2 to submit the report within three days and instructed Respondents Nos. 1 and 3 to file written submissions within 15 days, granting the Complainant one week thereafter to file a rejoinder.

## **7. Response filed by the Respondents:**

7.1 After the issuance of the Notice of hearing the Respondents filed a reply dated 19.03.2025 and stated that the status of Dr. Preeti Shukla's complaint is that an inquiry was conducted by the Principal Adviser (Cost) on the directions of the then Secretary, DFPD. The inquiry found that the statements of both parties were contradictory and recommended obtaining the Medico-Legal Certificate and status of the complaint from the SHO, Kurali. Accordingly, a letter dated 29.11.2022 and several reminders were sent to the SHO, followed by requests and multiple reminders to the DGP, Chandigarh due to non-response; however, no reply has been received to date. Consequently, in the absence of the required documents, the inquiry could not proceed further, and the matter will be disposed of once the requisite information is received.

## **8. Hearing (II):**

8 . 1 A hearing in hybrid mode was conducted on 07.04.2026 wherein the following parties/representatives were present:

| Sl. No. | Name & Designation of the Parties/Representatives | For Complainant/Respondent | Mode of Attendance |
|---------|---------------------------------------------------|----------------------------|--------------------|
| 1.      | Preeti Shukla - Complainant                       | Complainant                | Online             |
| 2.      | Shri Anuj Gautam — Dy. General Manager            | For Respondent No. 3       | Online             |
| 3.      | SP Mohit Agarwal -SP, Headquarters, Mohali        | For Respondent No. 2       | Online             |

8.2 The Complainant submitted that the inquiry report and supporting medical records relied upon by the police had not been received, preventing her from properly responding to the findings, and requested that the complete inquiry

proceedings, statements and medical documents be circulated to all parties. In response, SP Mohit Agarwal stated that the police had conducted an inquiry at Police Station City Kharar/Kurali, recorded statements of the concerned persons, obtained medical opinion, and found simple injuries/abrasions; he further submitted that the report had already been dispatched in hard copy to the concerned authorities in April 2025.

8.3 The Court therefore advised the Respondent/ police authorities to email the complete inquiry report, along with all relevant supporting documents and medical records, to the Court as well as the Complainant's Counsel, clearly mentioning the case number. The Court further directed that the report be circulated to all parties, after which the parties would be given an opportunity to file their responses, and the matter would thereafter be taken up for further hearing.

## **9. Status Report of the Inquiry:**

9.1 In reference to Case No. 13654/1024/2023 (Dr. Preeti Shukla), a detailed inquiry conducted by Sh. Mohit Aggarwal, DSP Kharar-2/Mullanpur (Report No. 534/5A/DSP KHR-2 dated 09.04.2025), concluded that the dispute between Dr. Preeti Shukla and Ramesh Chander Naval stemmed from a verbal altercation over grain sampling, with no evidence found to substantiate claims of physical harm amounting to a cognizable offense, misbehavior, or caste-based derogatory remarks. Supported by the Medico-Legal Report (MLR No. SR/15/CHC/Kurali/2022), relevant witness statements, and formal legal opinions, the DSP recommended that the complaint be officially closed and filed to the office record.

## **10. Observations and Recommendations:**

10.1 The Court observed that the primary dispute arose from an administrative disagreement over official grain sampling protocols during a joint inspection at CWC, Kurali, between Dr. Preeti Shukla and FCI officials. Since standard sampling procedures and departmental protocols fall strictly within the operational purview of the Department of Food and Public Distribution (DFPD) and FCI, this Court confined its inquiry solely to the allegations of physical assault, harassment, and intentional harm directed against the Complainant in her capacity as a Person with Disability under the RPwD Act, 2016.

10.2 Pursuant to the directions of this Court, Respondent No. 2 submitted the detailed inquiry report (Report No. 534/5A/DSP KHR-2 dated 09.04.2025)

conducted by Sh. Mohit Aggarwal, DSP Kharar-2/Mullanpur. Upon evaluating witness statements, the Medico-Legal Report (MLR No. SR/15/CHC/Kurali/2022), and formal legal opinions, the police inquiry concluded that the incident was limited to a verbal altercation over official duties, with no evidence establishing a cognizable offense, modesty outrage, or caste-based derogatory remarks.

10.3 In light of the conclusive findings provided in the police status report and the absence of prima facie evidence establishing a direct violation of rights under the RPwD Act, 2016 . Taking note of the status report (Report No. 534/5A/DSP KHR-2) submitted by Respondent No. 2, which concluded that the incident was limited to a verbal dispute without evidence of physical harm amounting to a cognizable offense or modesty outrage, this Court accepts the police findings.

10.4 Accordingly, Respondents No. 1 and 3 (DFPD and FCI) are recommended to ensure that standard statutory protections and an accessible, respectful working environment are maintained for employees with disabilities. The Complainant is granted liberty to approach the appropriate legal or administrative forum if she wishes to challenge the underlying factual findings of the police inquiry.

11. Accordingly, the case is disposed of.

**Digitally signed by  
S Govindaraj  
Date: 05-10-2026  
10:57:37**

(S. Govindaraj)  
Commissioner for Persons with Disabilities