



न्यायालय मुख्य आयुक्त

**COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

**Case No.** CCPD/16695/1032/26

**Dated:** 05/10/2026

**Case No:** DNO/26/CCPD/6830

**In the Matter of**

**Complainant**

Shri Avinash Kumar

**Versus**

**Respondent(s)**

1. The Registrar, Shri Guru Gobind Singh Indraprastha University (GGSIPU)
2. The Director, Ali Yavar Jung National Institute for the Hearing Handicapped, Noida

**Record of Proceedings**

**1. Hearing**

1.1. A preliminary hearing was conducted on 10.09.2026 in Diary No. DNO/26/CCPD/6830 wherein the following parties/representatives were present:

| Sl. No. | Name of the Parties / Representatives                                                          | On Behalf of |
|---------|------------------------------------------------------------------------------------------------|--------------|
| 1.      | Shri Avinash Kumar                                                                             | Complainant  |
| 2.      | Dr. Abha Vermani, Deputy Registrar (Affiliate), Shri Guru Gobind Singh Indraprastha University | Respondent 1 |

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275  
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|    |                                                                                                                      |              |
|----|----------------------------------------------------------------------------------------------------------------------|--------------|
| 3. | Dr. Vijay Kumar, Deputy Registrar<br>(Academic), Shri Guru Gobind<br>Singh Indraprastha University                   | Respondent 1 |
| 4. | Dr. Ravali Mathur, Assistant<br>Director, Ali Yavar Jung National<br>Institute for the Hearing<br>Handicapped, Noida | Respondent 2 |

## 2. Record of Proceedings

2.1 During the proceedings, the Complainant, a person with locomotor disability and wheelchair user, submitted that he was allotted a seat in the Bachelor in Audiology and Speech-Language Pathology (BASLP) programme through counselling conducted by Guru Gobind Singh Indraprastha University (GGSIPU). He secured CML Rank 654, was allotted a seat in the first round and deposited an admission fee of ₹60,000. The allotment letter dated 14.08.2026 mentioned the academic location as Ali Yavar Jung National Institute for the Hearing Handicapped, Sector-40, Noida. However, upon visiting the institution on 17.08.2026, he was informed that the academic activities had shifted to Sector-12. The Complainant further submitted that, owing to the lack of accessibility and reasonable accommodation, he was advised to withdraw from the programme and consequently withdrew his admission on 17.08.2026. He stated that the admission fee of ₹60,000 had not been refunded and that he faced the possibility of losing an entire academic year due to the absence of an affordable and accessible alternative BASLP programme.

2.2 The Respondent No. 2, represented by Dr. Ravali Mathur, Assistant Director, submitted that there had been no denial of admission to the Complainant. It was submitted that the institute had shifted from its earlier premises in June 2025 because the earlier premises had become inadequate for its academic and clinical activities and that the Ministry had recommended shifting to the present premises. The Respondent stated that the change of address had been communicated to the University and that the University had sought details regarding the building and related approvals, which were furnished by the institute.

2.3 The Respondent No. 2 further submitted that a Joint Academic Committee had inspected the premises in January 2026 in relation to accessibility, services and academic courses. It was also submitted that the institute had a portable ramp arrangement for a wheelchair user who presently avails speech therapy services at the centre and that permission had recently been obtained from the owner for construction of a permanent ramp. The Respondent explained that the premises are a rented G+4 building,

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with clinical activities primarily on the ground floor and academic classes on the second and third floors.

2.4 The Respondent No. 2 explained that the BASLP programme is a four-year programme involving both audiology and speech-language pathology, with clinical observation and subsequent clinical training. It was submitted that several activities, including hearing testing, hearing-aid testing, behavioural observations, vestibular assessments, auditory brainstem response procedures and speech-language therapy activities, involve movement and mobility. The Respondent stated that these requirements had been explained to the Complainant's father, as the Respondent considered it necessary to clarify the practical requirements of the programme, and the Complainant and his father were counselled to then withdraw their admission as it wouldn't have been feasible for the Complainant to pursue further.

### **3. Observation and Recommendations**

3.1 The Court observes that the Complainant, a wheelchair user, was allotted a seat in the BASLP programme and that his withdrawal was occasioned by the inaccessibility of the premises. The Respondent No. 2's explanation regarding the mobility requirements of the course cannot, by itself, justify advising or counselling a candidate with disability to withdraw from a course for which he has been duly selected. The obligation of an educational institution is to identify the barriers arising from the disability and the requirements of the course and take reasonable accommodation measures to enable the student to pursue the programme.

3.2 The Court further observes that accessibility is a mandatory requirement and cannot be compromised merely because the premises are rented, structural modifications require the owner's consent, or the institution has not previously had a wheelchair-using student. The absence of a previous wheelchair-using student cannot be treated as a justification for continuing an inaccessible arrangement. The Respondents are therefore required to take necessary measures to ensure accessibility of the premises and of the academic and clinical facilities required for completion of the BASLP programme.

3.3 The Court further notes that GGSIPU, Respondent No. 1, has categorically submitted that the Complainant's seat has not been cancelled and that he can be readmitted. In view thereof, and particularly since the Complainant has expressed his willingness to continue the programme if the requisite accessibility is provided, the Court recommends, as an interim measure, that the Complainant be re-admitted to the BASLP programme against the seat already allotted to him. The Respondents shall facilitate his continuation in the programme and ensure the necessary accessibility and reasonable accommodation so that he is not required to withdraw on account of disability-related barriers.

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3.4 The Complainant shall approach the concerned administrative authorities of GGSIPU for completion of the necessary readmission formalities, and the Respondents shall extend all necessary assistance in this regard. The Respondents shall also place on record, through an **Action Taken Report within 15 days of receipt of this Order**, the measures undertaken to ensure the Complainant's accessible participation in the academic and clinical components of the programme.

Yours faithfully,

(VIKAS TRIVEDI)  
Dy. Chief Commissioner

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