



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
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Case No. 14699/1101/2023

In the matter of-

Shri Subhash Chandra Vashishth

...Complainant

Versus

The Chairman
 New Delhi Municipal Council
 NDMC Head Office
 Palika Kendra,
 Parliament Street, New Delhi

...Respondent

RECORD OF PROCEEDINGS

1. Hearing (II):

1.1 A hearing in hybrid mode (online/offline) was conducted on 14.11.2025, wherein the following parties/representatives were present:

Sl. No.	Name and Designation of the Party/Representative	Parties	Mode
1.	Shri Subhash Chandra Vashishth	Complainant	Online
2.	Shri Rahul Kumar, Junior Engineer, Building Maintenance, NDMC	Respondent	Online
3.	Shri Vishan Singh, Assistant Section Officer, NDMC	Respondent	Online

2. Proceedings of the hearing:

2.1 The matter pertains to accessibility of the newly developed House and Museum under the control of NDMC. The premises, constructed in 2019, are reportedly accessible only through stairs, with no provision of a ramp, lift or platform lift for persons with disabilities. It was further submitted that no access audit was conducted prior to occupation and that the House and Museum has since been shifted from its earlier premises to the present location. The matter had been heard earlier but was rescheduled due to the absence of the concerned competent officer from NDMC.

2.2 During the hearing, the Court observed that the building, having been constructed after the enactment of the Rights of Persons with Disabilities Act, 2016 and the Rights of Persons with Disabilities Rules, 2017, was required to comply with the applicable accessibility standards. The Respondent was requested to clarify why accessibility provisions were not incorporated at the planning/design stage, why an access audit was not conducted, and whether the structure is temporary or permanent. The Complainant submitted that the structure is permanent.

2.3 The Court further noted that the NDMC was represented only by officials at the level of Junior Engineer and that no competent officer empowered to take decisions relating to policy and compliance was present. The importance of providing appropriate accessible means of entry, including a ramp, lift or platform lift, to ensure direct and dignified access for persons with disabilities was emphasized.

2.4 The Court observed that, prima facie, the building constructed in 2019 was required to incorporate the applicable accessibility requirements. The apparent absence of accessibility provisions and non-conduct of an access audit raised concerns regarding compliance with the statutory obligations relating to accessibility and barrier-free access.

2.5 Accordingly, it was recommended that NDMC ensure the presence of a Group 'A', conversant with the subject matter, at the next hearing and furnish a detailed written submission, along with documentary evidence, regarding the accessibility provisions incorporated in the building, status of the access audit, proposed timeline for rectification of deficiencies, and the status/nature of the structure, within 15 (fifteen) working days from the date of issuance of this RoP. A copy of the submissions/documents shall also be furnished to the Complainant, who may file a rejoinder, if any, within a further period of 07 (seven) working days.

2.6. Accordingly, the hearing in the matter is scheduled for **29.10.2026**.

Digitally signed by
Ipsita Mitra
Date: 28-09-2026
16:17:56

(Ipsita Mitra)

Dy. Chief Commissioner