



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15115/1022/24

Dated: 16/09/2026

CCPD/15115/1022/24

Complainant(s):

Sh. Abhishek Tiwari

Respondent(s):

The Additional Central PF Commissioner (HRM)

Employees Provident Fund Organization

1. Gist of Complaint:

1.1 Mr. Abhishek Tiwari, a person having 60% hearing impairment, selected as a Social Security Assistant (Level-5) through the EPFO Direct Recruitment 2023 Examination and allotted to the Punjab Region with reporting at the EPFO Regional Office, Amritsar has sought a change of region to Delhi. He states that although he had given Delhi as his first preference, he has been posted to Punjab which causes severe hardship and he is also residing permanently in Delhi with his family. He is the sole earning member for a dependent family of six, including his elderly parents (both above 60 years) suffering from multiple health issues, his wife undergoing neurological and gynecological treatment and his one-year-old daughter.

1.2 Owing to his disability, family responsibilities and the need for regular medical care for his parents and wife, he contends that relocation to another state is extremely difficult. Relying on the Office Memoranda dated 10.05.1990 and 13.03.2002 which provide that physically handicapped candidates recruited on a regional basis to Group-C posts should as far as possible and subject to administrative constraints be posted near their native place and has requested a change of region from Punjab to Delhi.

2. Notice Issued:

2.1 The matter was taken up with the Additional Central PF Commissioner EPFO through a notice dated

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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13.02.2024, citing statutory provisions and government instructions including but not limited to Sections 20(5) of the Rights of Persons with Disabilities Act, 2016 and DoPT OM No. 36035/3/2013-Estt. (Res) dated 31.03.2014. Final Reminder was forwarded on 10-05-2024.

3. Submissions made by the Respondents:

3.1 No response has been received from the Respondents till date.

4. Legal Framework Letter Issued:

4.1 The Legal framework letter related to posting/transfer/retention of employees with disabilities and caregivers to dependent persons with disabilities was issued on 18-10-2024.

5. Status Update on Grievance Redressal:

5.1 The CCPD issued a hearing notice to the parties on 23.01.2026. Subsequently, a reply dated 28.01.2026 was received from the Complainant, wherein he stated that he had been transferred to the Ministry of Statistics and Programme Implementation and is no longer working with EPFO. The Complainant further expressed his satisfaction stating that his grievance has been resolved.

6. Observation and Recommendations:

6.1 Upon reviewing the facts of the case and the available records, especially Complainant's email dated 28.01.2026; it is clear that the Complainant's grievance has already been addressed. Therefore, the Court has determined that no further intervention is warranted.

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7. Accordingly, the case is disposed of.

Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

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