



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5951

Dated: 21/09/2026

Case No: DNO/26/CCPD/5951

In the Matter of

Complainant

Ms. Nupur (Represented by her father, Dr. Sushil Kumar)

Versus

Respondent

1. The District Magistrate / Collector, District Southeast, Delhi

2. The Joint Secretary & CEO, The National Trust

1. Hearing

1.1. A preliminary hearing was conducted on 07.04.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Ms. Nupur	Complainant
2.	Dr. Sushil Kumar – Complainant's father and representative	Complainant
3.	Shri Bijural – SDM (Jangpura), representing (District Southeast)	Respondent 1
4.	Smt. Rajesh Sachdeva – Deputy Director / DP Director, representing (The National Trust)	Respondent 2

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
(Please quote the above file/case number in future correspondence)



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5951

Dated: 21/09/2026

2. Record of Proceedings

2.1 The Complainant, Ms. Nupur, a person with benchmark disability, represented by her father, Dr. Sushil Kumar, submitted a grievance dated 17.03.2026 regarding the delay of more than nine months in issuance of the Legal Guardianship Certificate under Section 14 of the National Trust Act. It was submitted that the Complainant's parents, aged 82 and 83 years, are super senior citizens and are suffering from serious health complications, due to which they are finding it increasingly difficult to manage her day-to-day affairs. Accordingly, an application was submitted on the National Trust portal on 06.03.2025, proposing Ms. Sunita Thapa, who has reportedly been a trusted caregiver of the Complainant for more than 30 years, as her legal guardian. However, despite a meeting of the Local Level Committee (LLC) having been held on 28.05.2025, the Legal Guardianship Certificate had not been issued.

2.2 During the proceedings, the representative of Respondent No. 2 (National Trust), Smt. Rajesh Sachdeva, submitted that the National Trust provides the technical platform and facilitates the application process through its portal. She clarified that, in terms of Section 14 of the National Trust Act, the statutory responsibility for consideration and disposal of applications for appointment of legal guardians rests with the concerned Local Level Committee (LLC), headed by the respective District Magistrate. She further submitted that the National Trust periodically issues reminders to the concerned District Magistrates for timely disposal of pending guardianship applications and for convening the requisite meetings of the LLC.

2.3 The representative of Respondent No. 1, Shri Bijural, SDM (Jangpura), submitted that during the LLC meeting held on 28.05.2025, the District Magistrate, Southeast, had directed re-examination and verification of the credentials of the proposed guardian. The matter was thereafter referred to the concerned members of the Social Welfare Department on 16.10.2025, with a request to furnish their report within 15 days. However, the requisite report was not received. He further submitted that, pursuant to the territorial re-alignment of sub-divisions with MCD zones in December 2025, the area where the Complainant resides, i.e. GK-IV, now falls within the jurisdiction of District South. Accordingly, it was submitted that the matter has since been transferred to District South and is no longer within the jurisdiction of District Southeast.

2.4 The Court took note of the considerable delay in disposal of the application and observed that the Local Level Committee of District Southeast had not been convening its meetings at the requisite intervals, as reflected from the fact that only two meetings were held during the relevant period, on 09.04.2024 and 28.05.2025. The Court observed that such administrative delays and lack of coordination among the concerned authorities should not result in prolonged uncertainty for persons with benchmark disabilities and their families. It was further observed that subsequent administrative or territorial re-alignment should not,

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

(Please quote the above file/case number in future correspondence)



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5951

Dated: 21/09/2026

by itself, result in the Complainant and her elderly parents being required to initiate the process afresh or approach different offices repeatedly.

2.5 In view of the above, the Court observed that the concerned district administration should ensure continuity in processing the application already submitted by the Complainant. Respondent No. 1 (District Southeast) was advised to coordinate with the District Magistrate, South, and the concerned members of the LLC, and, wherever considered necessary, undertake a joint verification/evaluation so that the pending process may be brought to its logical conclusion without requiring the Complainant or her elderly parents to undertake the process afresh. Respondent No. 1 was further advised to facilitate expeditious completion of the pending verification and examination of the Legal Guardianship application and to take necessary steps for issuance of the Legal Guardianship Certificate, subject to fulfilment of the statutory requirements, within **60 days**.

Respondent No. 2 (National Trust) was advised to extend necessary guidance and coordination support to the concerned district administration for expeditious disposal of the application in accordance with the applicable statutory provisions. A comprehensive **Action Taken Report (ATR)** indicating the action taken on the application and the status of issuance of the Legal Guardianship Certificate shall be submitted before this Court within **60 days**. In the event of non-compliance with the above timeline, the matter may be considered further in accordance with the applicable provisions of the Rights of Persons with Disabilities Act, 2016, including Sections 89 and 93, as may be warranted.

Yours faithfully,

(Ipsita Mitra)

Dy. Chief Commissioner

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

(Please quote the above file/case number in future correspondence)