



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5449

Dated: 21/09/2026

Case No: DNO/26/CCPD/5449

In the Matter of

Complainant

Shri Shrivappa N

Versus

Respondent(s)

The Director General, Employees' State Insurance Corporation

1. Background of the Case

1.1 The complainant, Shri Shivappa N., a Senior Nursing Officer at ESIC Hospital, Peenya, Bengaluru, and a person with 60% locomotor disability, submitted a grievance dated 13.01.2026 that after joining the hospital on 19.09.2025 on transfer, his salary for October to December 2025 has not been released. He stated that despite submitting several representations and making repeated requests, the authorities have neither released his salary nor completed the transfer of his Employee Record Profile (ERP), which is required for processing his salary and service records. He alleged that the delay has caused him severe financial hardship, making it difficult to meet household expenses, loan repayments, children's school fees, and medical expenses. He contended that the delay violates the provisions of the Rights of Persons with Disabilities Act, 2016, and other applicable service rules. He has requested directions to the ESIC authorities to release his pending salary with applicable dues, complete the ERP transfer without further delay, and conduct an inquiry into the officials responsible for the delay.

2. Notice of Hearing

2.1 A preliminary hearing was scheduled to be conducted on 05.08.2026. However, the Court is in receipt of an email dated 31.07.2026 wherein the complainant submitted that, following the filing of his complaint before the Court on 13.01.2026 regarding the non-payment of his salary after joining ESIC Hospital, Peenya, Bengaluru, on 19.09.2025, he also approached the Prime Minister's Office Public

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
(Please quote the above file/case number in future correspondence)



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/5449

Dated: 21/09/2026

Grievance (PMOPG) Portal on 21.01.2026 due to the continued financial hardship caused by the prolonged withholding of his salary. He stated that a Public Grievance Officer was appointed on the same day to examine his grievance, following which the ESIC administration initiated corrective measures.

2.2 According to the complainant, his pending salaries for October 2025 to January 2026 were released on 08.02.2026, his pending ERP transfer from ESIC Headquarters, New Delhi, to ESIC Hospital, Peenya, Bengaluru, was completed, and the remaining salary arrears and consequential dues were disbursed on 23.05.2026. He further submitted that his salary has been regularly paid since March 2026 and that the grievance concerning non-payment of salary now stands resolved. He expressed gratitude to the Court and the grievance redressal authorities for their intervention, which ultimately resulted in the resolution of his grievance.

3. Observation and Recommendation

3.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has been addressed.

3.2 After considering the submissions from both parties, especially the Complainant's email dated 31.07.2026, the Court has determined that no further intervention is necessary.

4. Accordingly, the case is disposed of.

Yours faithfully,

(VIKAS TRIVEDI)
Dy. Chief Commissioner

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
(Please quote the above file/case number in future correspondence)