



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
 5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
 Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. CCPD/15519 & 15530/1101/2024 & All such cases tagged herewith

In the matter of:

Suo-motu cognizance regarding inaccessibility of websites, mobile applications and other digital platforms of Ministries/Departments of the Government of India and private establishments in the country

To,
 The Secretaries, Ministries/Departments,
 and Directors/Heads/CEOs of Government/Private Establishments
 as enlisted in **Annexure-I**

Sub: Communication seeking updated status and further Action Taken Report-Reg.

Madam/Sir,

I am directed to refer to the case cited above and to state that the Hon'ble Chief Commissioner for Persons with Disabilities had taken suo-motu cognizance of the issue concerning accessibility of websites, mobile applications and other digital platforms of Ministries/Departments of the Government of India and establishments under their control, particularly with regard to accessibility for persons with disabilities.

2. The matter was taken up with the concerned parties/respondents under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016 (hereinafter referred to as "the Act"), and their comments/Action Taken Reports were sought vide this Court's communication dated 06.07.2024.

3. The matter has thereafter been considered from time to time on the basis of the responses/Action Taken Reports received from the concerned parties. So far, five hearings have been conducted in the matter. The previous hearing was held on 11.07.2025, and the Record of Proceedings (ROP) dated 14.08.2025 was issued thereafter.

4. In view of the passage of time since the last hearing and the issuance of the aforesaid ROP, it is considered necessary to ascertain the present status and

further action taken by the concerned Ministries/Departments/establishments in the matter. Accordingly, all concerned respondents are requested to furnish **an updated Status/Action Taken Report** indicating the action taken by their respective Ministry/Department/organisation towards making their websites, mobile applications and other digital platforms accessible to persons with disabilities.

5. The Respondents who have already submitted their response/Action Taken Report pursuant to the ROP dated 14.08.2025 are also requested to furnish an updated Action Taken Report indicating the further action taken by them thereafter till date.

6. The Respondents who have not yet furnished their response/Action Taken Report are requested to submit the same, indicating the action taken by them so far and the present status of the matter.

7. The Status/Action Taken Report may, as far as applicable, indicate the following:

- i. accessibility measures already implemented in the websites, mobile applications and other digital platforms;
- ii. further action taken after submission of the earlier response/Action Taken Report, wherever applicable;
- iii. accessibility audit(s), if any, conducted and the status thereof;
- iv. deficiencies/gaps identified through such audit(s), if any, and the corrective measures undertaken;
- v. measures presently under implementation;
- vi. action, if any, which remains pending; and
- vii. transaction details of the payment done, if penalty was levied.

8. The concerned Respondents may also furnish relevant supporting documents/records, wherever available, in support of the action taken, including accessibility audit reports, compliance reports and other relevant documents.

9. The Status/Action Taken Report may kindly be furnished to this Office **on or before 05.10.2026**.

10. This issues with the approval of the competent authority.

Digitally signed by
VISHAKHA GAUTAM
Date: 25-09-2026
16:32:47

(Vishakha Gautam)

Under Secretary to the Govt. of India