



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities
(Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No: CCPD-OF-0034/1041/2026

To,

The Chairman,

SSC, New Delhi

Email: chairmanssc@gmail.com

...Respondent

Sub: Notice to file comments in the complaint dated 18.06.2026 of Ms. Swati Sharma, a person with 75% visual impairment, regarding provision of an incompetent scribe in the SSC Combined Graduate Level (CGL) Examination, 2025, denial of permission to use her own qualified scribe, and consequential loss of opportunity in post allocation.

Madam /Sir,

I am directed to enclose a copy of documents related to the complaint dated **18.06.2026** of **Ms. Swati Sharma**, a person with **75% visual impairment**, on the above-mentioned subject, which is self-explanatory.

2. And whereas, a preliminary hearing was held on 30.06.2026, wherein the Respondent was directed to submit a detailed Action Taken Report (ATR) and a Grievance Redressal Report to this Court within fifteen (15) days from the date of issuance of the Interim Order dated 04.08.2026. Despite the issuance of the aforesaid direction and expiry of the stipulated period, no ATR, Grievance Redressal Report, or any response in the matter has been received by this Court.

Accordingly, the present notice is being issued to the Respondent to submit its comments in the matter.

3. And whereas Section 3 of the Rights of Persons with Disabilities Act, 2016, hereinafter referred to as “the Act”, provides as under:

“3. (1) The appropriate Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.

(2) The appropriate Government shall take steps to utilise the capacity of persons with disabilities by providing an appropriate environment.

(3) No person with disability shall be discriminated against on the ground of disability, unless it is shown that the impugned act or omission is a proportionate means of achieving a legitimate aim.

(4) No person shall be deprived of his or her personal liberty only on the ground of disability.

(5) The appropriate Government shall take necessary steps to ensure reasonable accommodation for persons with disabilities.”

4. And whereas Section 21 of the Act mandates that every establishment shall notify an Equal Opportunity Policy as prescribed under Rule 8 of the RPwD Rules, 2017, and shall register a copy with the Chief Commissioner.

5. And whereas Section 23 of the Act makes it mandatory for every government establishment to appoint a Grievance Redressal Officer and inform the Chief Commissioner about such appointment.

6. And whereas Section 75 (1) (a) and (b) of the Act mandates the Chief Commissioner to inter alia identify, suo motu or otherwise, the provisions of any law or policy, programme and procedures, which are inconsistent with the Act and to look into complaints inter-alia, concerning matters relating to deprivation of rights of persons with disabilities either on his own motion or on the application of any aggrieved person and recommend necessary corrective steps.

7. And therefore, you are hereby advised to forward your comments on the Complaint on an **affidavit** signed by an officer of an appropriate seniority not below the level of Group ‘A’ officer and to produce all the requisite documents upon which you base your Comments or Claim and where you rely on any other document as evidence in support of your comments or claim, you shall enter such documents in a list to be annexed to the Comments on Complaint along with action taken in compliance with statutory provisions as mentioned at paras 3 & 4 above, to this Court within **15 days**, failing which, the Complaint may be disposed of ex-parte.

While responding to this notice due care may be taken of relevant provisions of the Act, other statutory provisions, and government instructions such as the ones mentioned above including but not limited to sections 4, 32 of the RPwD Act and Para-IV & Para 1 (IV & XII) of the 'Guidelines for conducting written examination for Persons with Benchmark Disabilities' issued by the Department of Empowerment of Persons with Disabilities (Divyangjan), Ministry of Social Justice & Empowerment vide Office Memorandum No. 34-02/2015-DD-III dated 29.08.2018 read with Corrigendum dated 08.02.2019 and Office Memorandum No. 29-6/2019-DD-III dated 10.08.2022.

8. A copy of your reply should also be served to the Complainant **via email and by post, and the proof of service be submitted to this Court along with your Reply**. You may also provide additional inputs relevant to the case, if desired. However, it is to be noted that in case any statutory provision, any judgment of a High Court or the Supreme Court, rules formulated under any statute, Office Memorandum, or bye-law is relied upon, you shall attach a copy of the same along with your comments on the Complaint. **The Complainant may file his rejoinder, if any, to this Court within 7 days with a copy to the Respondent(s).**

Digitally signed by
Vikas Trivedi
Date: 16-09-2026
16:08:12

(Vikas Trivedi)

Dy. Chief Commissioner

Copy To:

Ms. Swati Sharma