



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES(DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India

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Case No. 14697/1011/2023

In the matter of —

Ms. Nisha Yadav ... Complainant

Versus

The Chairman,
Staff Selection Commission ... Respondent

1. Gist of the Complaint:

1.1 Ms. Nisha Yadav, a person with an above-benchmark disability, filed a complaint dated 12.12.2023 regarding non-issuance of the appointment letter for the post of Multi-Tasking Staff (MTS) despite her selection in the SSC MTS Examination, 2020.

1.2 The Complainant submitted that she had secured AIR 175 (SL/175) in the said examination and was allotted the Department of Posts, Ministry of Communications, in November 2022. However, despite repeated visits and representations to the Staff Selection Commission (SSC) and the concerned Department, she was not informed about the status of her appointment/joining.

1.3 The Complainant further stated that, on seeking the status of her candidature through CPGRAMS, she was informed that her candidature had been kept under scrutiny on suspicion of impersonation and that her case would be processed after receipt of a report from the specialised agency. She also submitted that her subsequent grievances and RTI application did not provide a satisfactory resolution.

1.4 The Complainant therefore requested intervention of this Court for facilitating

her appointment and joining.

2. Notice to Respondent for Reply:

A notice dated 15.12.2023 under Sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016 was issued to the Respondent seeking comments on the allegations raised in the complaint, particularly with regard to the alleged violation of Sections 3, 33 and 34 of the Act and the relevant DoPT instructions. A reminder dated 13.03.2024 was also issued.

3. Reply filed by the Respondent:

The Respondent, vide reply dated 13.02.2024, submitted that the dossiers of three candidates of MTS (NT) Examination, 2020, including that of the Complainant, which had earlier been withheld, had subsequently been cleared and forwarded to the Department of Posts, Ministry of Communications, New Delhi, vide letter dated 01.01.2024, for further necessary action.

4. Notice to Complainant for Rejoinder:

The reply of the Respondent was forwarded to the Complainant vide email dated 15.03.2024, with an opportunity to submit her comments/rejoinder within 15 days. However, no rejoinder was received from the Complainant.

5. Status of the Case:

5.1 This Court, vide email dated 21.07.2025, sought the latest status of the matter from both parties and requested the Complainant to confirm whether her grievance still subsisted. The Respondent was also requested to intimate the further action taken in the matter.

5.2 The Complainant, vide email dated 04.09.2025, informed this Court that the matter had been resolved.

6. Observations and Recommendations:

6.1 In view of the submission of the Respondent that the Complainant's dossier had been cleared and forwarded to the concerned Department, and the subsequent confirmation furnished by the Complainant that the matter had been resolved, the Court finds that the grievance raised in the complaint no longer subsists.

6.2 In view of the above, no further intervention of this Court is warranted in the matter.

6.3 Accordingly, the case is disposed of.

Digitally signed by
Ipsita Mitra

Date: 17-09-2026
10:50:06

(Ipsita Mitra)
Dy Chief Commissioner