



सत्यमेव जयते
न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
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Case No: 14498/1022/2023

In the matter of:

Shri Sanjeev K Mishra

...Complainant

Versus

The Registrar, Jawahar Lal Nehru University **...Respondent**

1. HEARING DETAILS

1.1. A hearing was conducted in online mode on **27.04.2026**, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Krishnendra Meena, Chief Advisor of the Equal Opportunity Office	Respondent

2. RECORD OF PROCEEDINGS

2.1 The Complainant, Shri Sanjeev Kumar Mishra, a person with 100% visual impairment, filed a complaint on 18.09.2023, against Jawaharlal Nehru University (JNU). He alleged that he was subjected to humiliation, harassment, and threats by a permanent university employee following an inquiry regarding a correspondence letter. Citing the provisions of the RPWD Act, 2016, the Complainant sought administrative intervention regarding this specific incident of alleged misbehavior and discriminatory conduct.

2.2 The Respondent (JNU), represented by the Chief Advisor of the Equal

Opportunity Office, stated that the matter had been previously deliberated by the faculty committee, which issued general instructions to all staff to maintain cordial relations. The Respondent further noted that since their initial response was submitted on 17.10.2023, the Complainant had not approached the University or the Equal Opportunity Office, leaving the administration unaware of any developments subsequent to the initial filing.

2.3 The Court observed that the Complainant failed to attend the hearing for the second consecutive time. Notwithstanding the Complainant's absence, the Court recommended the Respondent to conduct an internal inquiry to validate the facts and circumstances surrounding the alleged grievance. The Respondent is further recommended to submit an inquiry report based on their findings within 07 working days, from the receipt of this Order.

2.4. If the Complainant fails to appear in the next date of hearing i.e. 21.09.2026, the case will be decided ex-parte.

**Digitally signed by
Ipsita Mitra
Date: 17-09-2026
11:33:57**

(Ipsita Mitra)

Dy Chief Commissioner for Persons with Disabilities