



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6258

Dated: 16/09/2026

Case No: DNO/26/CCPD/6258

In the Matter of

Complainant

Shri Biswajit Kumar Singh

Versus

Respondent

The Chairman, State Bank of India

1. Hearing

1.1. A preliminary hearing was conducted on 22.07.2026 in hybrid mode, wherein the following parties/representatives were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Biswajit Kumar Singh	Complainant
2.	Shri Benudhar Parhi, General Manager	Respondent
3.	Shri Milakshi, AGM HR	Respondent
4.	Shri Sushant Kumar, CM IR	Respondent
5.	Shri Vivek Singh, CM Law	Respondent
6.	Shri Vivek Ranjan, MGR LAW	Respondent

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
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(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)

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2. Record of Proceedings

2.1 The Complainant, Shri Biswajit Kumar Singh, a person with 70% locomotor disability working as a Training Officer in the State Bank of India, submitted that he had been directed to report to a branch located approximately one kilometre away from his registered place of residence without being granted joining time. He further submitted that he was neither permitted to continue at his existing place of posting nor formally relieved to join the new branch, resulting in the stoppage of his salary since September 2025. The Complainant alleged that despite making repeated representations to various authorities, including the Chairman, State Bank of India, no speaking order or clarification had been communicated, thereby causing severe financial hardship and adversely affecting his livelihood and dignity.

2.2 During the proceedings, the Respondent, represented by officials of the State Bank of India, submitted that upon receipt of the complaint, the Human Resources Department had remained in constant communication with the Complainant to ascertain his preferred place of posting. It was stated that, after resolving ambiguity regarding his registered residential address, the Complainant was offered three suitable posting options near his place of residence. The Respondent further submitted that the Complainant had rejoined duty on 17.07.2026 at his preferred place of posting and that his salary had also been restored from the date of joining.

2.3 With regard to the Complainant's grievance concerning arrears of salary and consequential financial losses, the Respondent submitted that the matter was governed by the applicable service rules of the Bank. It was stated that the period of absence would be examined by the competent authority in accordance with the relevant service regulations and that an appropriate decision would be taken upon receipt of a representation from the Complainant. The Respondent further assured the Court that the decision regarding the arrears and other consequential benefits would be communicated to the Complainant at the earliest.

2.4 The Complainant, while acknowledging that he had been permitted to rejoin duty, submitted that his grievance had not been fully redressed as the consequential financial benefits, including arrears of salary and other service-related entitlements arising from the disputed transfer and non-posting, had not yet been restored. He requested that appropriate directions be issued for complete redressal of all consequential grievances.

2.5 Upon hearing the submissions of both parties, the Court observed that the Respondent had taken

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corrective steps by accommodating the Complainant at a suitable place of posting and restoring his salary. However, the remaining grievances relating to arrears of salary and consequential service benefits continued to require consideration. In view of the assurance extended by the Respondent to examine the matter empathetically and in accordance with the applicable service rules, the Court deemed it appropriate to grant a final opportunity to the Respondent to fully resolve the outstanding issues.

2.6 The Respondent is recommended to take all necessary steps to redress the remaining grievances of the Complainant, including consideration of arrears of salary and all consequential service benefits, and to submit a comprehensive Action Taken Report along with documentary evidence, including the Complainant's posting order, joining report, and compliance details, within 30 days from the date of this Order.

2.7 Accordingly, the case is disposed of.

Yours faithfully,

**(S. Govindaraj)
Commissioner**

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