



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075 दूरभाष : (011) 20892364

5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364

Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. 14540/1032/202

In the matter of —

Complainant:

Shri Binay Agarwal

Versus

- (1) The Regional Director,
Central Board of Secondary Education,
District: Gautambuddh Nagar (UP)
- (2) The Principal,
The DAV Centenary Public School,
Ghaziabad (UP)

1. Gist of the Complainant:

1.1 Shri Binay Agarwal filed a complaint dated 06.09.2023 regarding the denial of subject change and examination accommodations for his daughter, Ms. Dhriti Agarwal, a Class X student with 50% locomotor disability (related to the brain). He submitted that CBSE Regional Office, Noida, vide order dated 14.10.2022, had approved the replacement of Mathematics with Hindi Music Vocal (034), Science with Information Technology (402), and Social Science with Painting (049) for Class IX. Ms. Dhriti studied these subjects in Class IX, was promoted to Class X, and continued with the same subjects.

1.2 The Complainant further submitted that CBSE, vide letter dated 26.08.2023, deleted Information Technology (402) as the substitute for Science (086) and directed payment of a subject change fee of ₹1,000 per subject. He contended that changing the approved subjects midway through Class X was arbitrary and caused hardship to a child with disability. He also stated that the requisite subject change fee of ₹3,000 had already been deposited on 14.10.2022. Despite seeking clarification through email dated 29.08.2023, CBSE merely advised him to contact the school, stating that the order had been issued at the school's request. Neither CBSE nor the school provided any clarification despite repeated follow-ups, even though the last date for submission of the List of Candidates was 18.09.2023.

1.3 The Complainant further requested that Ms. Dhriti be provided necessary examination accommodations, including the facility of a scribe, compensatory time, relaxation in attendance, and allotment of an examination room on the ground floor, to ensure equal participation in the Class X Board Examination.

2. Notice to Respondent for Reply:

A notice dated 16.10.2023 under sections 75 and 77 of the Rights of Persons with Disabilities Act, 2016 [RPwD Act, 2016] was issued to the above-mentioned respondents for forwarding to this Court comments on affidavit for violation of sections 3, 16, 17 and 31 of the RPwD Act, 2016 on the complaint within the statutory time limit.

3. Reply filed by Respondent No.1:

The CBSE, Regional Office, in its reply dated 25.10.2023, submitted that necessary action had already been taken concerning the change of subject, and in this regard, the father of Ms Dhriti Agarwal was informed on 13.09.2023 that the change of subject related to Dhriti Agarwal, as mentioned in the letter dated 26.08.2023, is hereby cancelled/rejected.

4. Reply filed by Respondent No.2:

4.1 The Principal, DAV Centenary Public School, Ghaziabad, in his reply dated 19.10.2023, submitted that the case was resolved and the Complainant was informed on 12.09.2023.

4.2 Respondent No.2 further submitted that as the whole school was appearing for the half-yearly exam, no scribe could be arranged from the school. However, the Complainant was informed that if he wanted, he could make an arrangement from his own side. All the facilities (like Compensatory time during exams, Examination room on ground floor, which the Complainant had demanded for Ms

Dhriti Agarwal) were already being provided to her in all the exams from Class-VIII onwards.

5. Rejoinder filed by the Complainant:

5.1 The Complainant, in his rejoinder dated 25.10.2023, submitted that the issue regarding the change of subjects was resolved. However, it was further submitted that it was difficult for him to arrange a Scribe and prayed that the concerned authority should provide a Scribe in her Class X Board Examination along with the other facilities.

6. Status Report sought from the parties:

6.1 This Court sought a status report from the parties through email dated 04.11.2025. In response, the Complainant, vide email dated 06.11.2025, inter alia submitted that all the issues have been resolved and his daughter, Ms Dhriti Agarwal, was pursuing Class XII and preparing sincerely for her upcoming Board Examinations.

7. Observations & Recommendations:

7.1 Based on the facts mentioned above and the documents available on the records, especially Complainant's email dated 06.11.2025, it is evident that the grievance has been redressed. No further intervention is warranted in this matter.

8. Accordingly, the case is disposed of.

(Ipsita Mitra)
Dy Chief Commissioner