

न्यायालय मुख्य आयुक्त दिव्यांगजन
**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH
 DISABILITIES(DIVYANGJAN)**
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with
Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष :
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Case No.: CCPD-AD-0020/2026

In the matter of—

Mr. Loka Srinivasu
(Complainant)

Versus

Secretary,
 Ministry of Health and Family Welfare, New Delhi
 Email: <mailto:secyhfw@nic.in>
 &
 Director General,
 Central Government Health Scheme
 Email: dirgrcghs@nic.in ; cghs@nic.in
(Respondents)

Hearing:

A preliminary hearing in hybrid mode (online/offline) was conducted on 15.06.2026. The following parties/representatives were present during the hearing:

Sl.No.	Name of the parties/Representatives	For Complainant/Respondent	Mode of Attendance
1.	Mr. Loka Srinivasu	Complainant	Online
2.	Dr. Satish, Director CGHS	For Respondent	Online

2. The complainant submitted that his minor son, aged about three years and eight months and having 100% permanent bilateral profound hearing loss, had undergone unilateral cochlear implantation approximately one year ago. He submitted that the existing CGHS Office Memorandum dated 12.06.2009 permits reimbursement only for unilateral cochlear implantation and that the policy,

including the reimbursement ceiling, has not been revised for several years. According to the complainant, bilateral cochlear implantation has been medically recommended for better hearing outcomes, particularly in noisy environments, and early intervention is important for the child's development.

3. The representative of CGHS acknowledged that the policy governing cochlear implants was issued in 2009 and that no revision of the prescribed rates has taken place thereafter. He informed the Court that DGHS has approved the constitution of a committee comprising the Director and concerned ENT and other specialists for revising the rates and examining the policy relating to cochlear implants, including the issue of bilateral implantation. He further stated that the complainant's submissions would be placed before the said committee for consideration and that the exercise was expected to be completed within approximately sixty days, subject to necessary approvals.

3. The Court took note of the submissions made by both sides and directed:

- i. The respondent, CGHS, shall submit a written progress report within **seven days**, indicating the action taken so far on the issue raised by the complainant, the constitution and functioning of the committee, and the proposed timeline for completion of the policy review.
- ii. The respondent shall endeavour to complete the review of the policy concerning cochlear implants, including consideration of bilateral cochlear implantation, within **sixty days** and submit a compliance report to this Court.
- iii. The complainant is at liberty to submit, within **seven days**, a comprehensive written representation concerning bilateral cochlear implantation. A copy thereof may also be furnished to the respondent so that the same may be placed before the committee during its deliberations.

(Vikas Trivedi)
Deputy Chief Commissioner