



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Diary No. DNO/26/CCPD/6385

Dated: 03/09/2026

Case No: DNO/26/CCPD/6385

In the Matter of

Complainant

Shri Manoj Kumar Tyagi

Versus

Respondent(s)

The Vice Chairman, Delhi Development Authority

1. Background of the Case

1.1 The Complainant, Shri Manoj Kumar Tyagi, a person with benchmark low vision, submitted a grievance dated 14.07.2026 stating that he was allotted an LIG flat under the DDA Housing Scheme 2017 in the Persons with Disabilities (PwD) category. He stated that he has paid the entire demanded amount and completed all the required formalities and documentation. However, despite fulfilling all the requirements, the Delhi Development Authority (DDA) has not issued the possession letter. The complainant further submitted that he has made several visits to the DDA office and repeatedly requested the concerned officials to issue the possession letter, but no effective action has been taken. He alleged that these repeated visits have caused him physical, mental, and financial hardship. He also stated that he is regularly paying EMIs on the home loan obtained from the State Bank of India (SBI) and that the bank has informed him that an additional 2% interest may be charged if the property registration is not completed.

2. Hearing

2.1. A preliminary hearing was conducted on 14.08.2026 wherein the following parties/representatives

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
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were present:

Sl. No.	Name of the Parties / Representatives	On Behalf of
1.	Shri Manoj Kumar Tyagi	Complainant
2.	Shri Gulshan Yadav, Assistant Director	Respondent

3. Record of Proceedings

3.1 During the proceedings, the Respondent submitted that the possession letter had already been issued to the Complainant on 11.07.2025 vide letter reference L/353/2420/2018/DDA17/RO/23, and had been dispatched through Speed Post. However, the letter was returned undelivered to the DDA. The Respondent further submitted that, after the return of the letter, the Complainant had not visited the DDA office to collect the same and that the possession letter could be handed over to him personally or re-delivered to the address available on record. The Respondent also indicated that the Complainant would thereafter be required to approach the concerned Engineering Department for physical possession of the flat.

3.2 The Complainant stated that his mobile number was available in his applications and that he had received other communications from the DDA at his address, but had not received the possession letter. Upon consideration of the submissions, the Court noted that the possession letter had already been issued by the DDA and that the immediate grievance was its non-delivery to the Complainant. To avoid any further delay, the Court advised the Complainant to communicate with the DDA and take necessary steps to collect the possession letter in person.

3.3 The Respondent was recommended to ensure that the possession letter is handed over to the Complainant and to submit proof of such compliance vide an Action Taken Report before the Court within **one week**. The Complainant was also advised to take prompt steps to receive the possession letter from the Respondent so that the matter could be resolved without further delay. Consequently, the Court has determined no further intervention necessary.

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4. Accordingly, the case is disposed of.

Yours faithfully,

(S. Govindaraj)
Commissioner

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